

# FACT BOOK 2014



# **Kent District Library**

## **KDL Service Center**

814 West River Center Drive NE

Comstock Park, MI 49321-8955

Phone: 616-784-2007

Fax: 616-647-3828

Kent District Library is a public library system operating 18 branch libraries. KDL serves nearly 400,000 residents of 27 governmental units, comprising most of Kent County, Michigan. KDL is an IRS-designated 501(c)(3) nonprofit supported by millage dollars and private donations.

# Table of Contents

## Kent District Library Information

History ..... 3

Mission ..... 3

Strategic Plan 2014 Update ..... 4-6

KDL Branches ..... 7

Service Area ..... 8

Governance and Organizational Structure..... 9-11

Summary of Financial Information ..... 12

Statistical Trends ..... 13-16

Statistical Information: System-wide ..... 17-21

Statistical Information: Branch Specific ..... 22-41

Statistical Information: Municipalities without Branches ..... 42-50

Peer Comparison..... 51-56

## Kent County Information

Lakeland Library Cooperative ..... 57

Officials and Legislators..... 58-59

Kent County Board of Commissioners ..... 60



# History

**1927:** Kent County Federation of Women's Clubs begins project of library extension.

**1936:** Kent County Library Association formed. Kent County Library System becomes a department of the Kent County.

**1994:** The Library separates from the County to form Kent District Library, an independent taxing agency with governance by a Board of Trustees appointed by the Kent County Board of Commissioners and representing eight geographic regions of the KDL Service Area.

**2011:** Kent District Library celebrates 75 years of providing library service to citizens in Kent County.

**2014:** A ten-year 1.28 millage approved by voters.

**2014:** Obtained 501(c)(3) status.

---

## Mission

*Information, Ideas, Excitement!*

---

## Kent District Library Branches and Service Center

Kent District Library provides library services to over 395,000 customers in 27 municipalities through 18 branches located throughout Kent County. With the exception of the KDL Service Center, the library buildings are owned and maintained by the local municipality, while Kent District Library provides the staff, collection, technology, and programming.

# Strategic Plan 2014 Update

In 2012, KDL extended its previous strategic plan for an additional three years (through 2014). The original strategic plan was developed in 2009 through an extensive process involving community members, staff and the KDL Board of Trustees. The plan serves as KDL's guide in providing quality library services to residents in our service area.

The strategic plan contains five goals developed to meet the specific needs of our community and sets measurable objectives to track the library's progress toward reaching those goals. Listed below are details concerning KDL's success in meeting these goals and objectives in 2014.

## Goals and Objectives

**GOAL 1:** ADULTS, TEENS AND CHILDREN IN THE KDL SERVICE AREA WILL FIND A VARIETY OF POPULAR MATERIALS THEY WANT TO READ, LISTEN TO OR VIEW TO ENHANCE THEIR LEISURE TIME.

### **OBJECTIVES:**

- 1.1 Annually, total circulation will increase by 0.5%.

Total Circulation	2014 Actual	2014 Target	Target Met
	5,905,865	6,140,895	No

- 1.2 Annually, at least 95% of adults and teens surveyed will indicate that they found something good to read, view or listen to.

Survey Results	2014 Actual	2014 Target	Target Met
	97%	95%	Yes

- 1.3 Annually, KDL's Summer Reading Program will achieve the following:

A. At least 29,000 participants including children, teens and adults.

Total Participants	2014 Actual	2014 Target	Target Met
	29,291	29,000	Yes

B. At least 100,000 items read or viewed by adult and teen participants.

Items Read or Viewed	2014 Actual	2014 Target	Target Met
	79,946	100,000	No

C. At least 80% of parents surveyed will report that their child has maintained or improved his/her reading skills by participating in the program.

Survey Results	2014 Actual	2014 Target	Target Met
	99%	80%	Yes



**GOAL 2:** YOUNG CHILDREN (AGES 0–5) IN THE KDL SERVICE AREA WILL HAVE MATERIALS AND ACTIVITIES TO HELP THEM DEVELOP THE SKILLS THEY NEED TO BE READY TO LEARN TO READ, WRITE AND LISTEN WHEN THEY ENTER SCHOOL.

**OBJECTIVES:**

- 2.1 Annually, at least 95% of parents and caregivers surveyed will say the library helps their children develop the skills they need to be ready to learn to read, write and listen.

Survey Results	2014 Actual	2014 Target	Target Met
	97%	95%	Yes

- 2.2 By December 31, 2014, the number of people who subscribe to the *Early Lit Bits* electronic newsletter will increase 30% from 1,588 to 2,065.

Early Literacy Attendance	2014 Actual	2014 Target	Target Met
	2,312	2,065	Yes

**GOAL 3:** YOUNG PEOPLE AND THEIR FAMILIES IN THE KDL SERVICE AREA WILL HAVE OPPORTUNITIES FOR CROSS-CULTURAL GROWTH AND UNDERSTANDING.

**OBJECTIVES:**

- 3.1 Annually, offer at least four cultural programs in partnership with local cultural groups.

Cultural Programs Offered	2014 Actual	2014 Target	Target Met
	10	4	Yes

- 3.2 Annually, offer a Storytime series in at least three foreign languages each quarter.

Storytime Series Offered	2014 Actual	2014 Target	Target Met
	2	3	No

**GOAL 4:** EVERYONE IN THE KDL SERVICE AREA WILL HAVE ACCESS TO THE INTERNET AND ELECTRONIC MATERIALS.

**OBJECTIVES:**

- 4.1 Annually, at least 90% of patrons surveyed will indicate satisfaction with the library's Internet access.

Survey Results	2014 Actual	2014 Target	Target Met
	91%	90%	Yes

- 4.2 Annually, the number of new patrons checking out materials from KDL's *OverDrive* site (eBook/eAudiobook site) will increase 10%.

New Patrons Using <i>OverDrive</i>	2014 Actual	2014 Target	Target Met
	7,459	11,209	No

- 4.3 By December 31, 2014, the number of people who use the library's wireless network to connect to the Internet will increase 10% from 516,199 to 570,000.

Wireless Logins	2014 Actual	2014 Target	Target Met
	412,665	570,000	No

**GOAL 5:** ADULTS IN THE KDL SERVICE AREA WILL HAVE THE SKILLS THEY NEED TO FIND, EVALUATE AND USE ELECTRONIC INFORMATION.

**OBJECTIVES:**

- 5.1 Annually, at least 2,000 people will attend a computer confidence class sponsored, co-sponsored or presented by the library.

Computer Class Attendance	2014 Actual	2014 Target	Target Met
	1,461	2,000	No

- 5.2 Annually, provide digital literacy assistance to at least 50,000 patrons, through individualized staff help on a variety of topics such as digital downloads, library databases, Internet services and wireless access.

Digital Literacy Help Offered	2014 Actual	2014 Target	Target Met
	46,040	50,000	No



# Kent District Library Branches and Service Center



**ALPINE TOWNSHIP BRANCH**  
5255 Alpine Ave. NW  
Comstock Park, MI 49321



**ALTO BRANCH**  
6071 Linfield Ave.  
Alto, MI 49302



**BYRON TOWNSHIP BRANCH**  
8191 Byron Center Ave. SW  
Byron Center, MI 49315



**CALEDONIA TOWNSHIP  
BRANCH**  
6260 92nd St. SE  
Caledonia, MI 49316



**CASCADE TOWNSHIP BRANCH**  
2870 Jacksmith Ave. SE  
Grand Rapids, MI 49546



**COMSTOCK PARK BRANCH**  
3943 W. River Dr. NE  
Comstock Park, MI 49321



**EAST GRAND RAPIDS BRANCH**  
746 Lakeside Dr. SE  
East Grand Rapids, MI 49506



**ENGLEHARDT BRANCH**  
200 N. Monroe St.  
Lowell, MI 49331



**GAINES TOWNSHIP BRANCH**  
421 68th St. SE  
Grand Rapids, MI 49548



**GRANDVILLE BRANCH**  
4055 Maple St. SW  
Grandville, MI 49418



**KENTWOOD  
(RICHARD L ROOT) BRANCH**  
4950 Breton SE  
Kentwood, MI 49508



**KRAUSE MEMORIAL BRANCH**  
140 E. Bridge St.  
Rockford, MI 49341



**NELSON TOWNSHIP/ SAND LAKE  
BRANCH**  
88 Eighth St.  
Sand Lake, MI 49343



**PLAINFIELD TOWNSHIP BRANCH**  
2650 5-Mile Rd. NE  
Grand Rapids, MI 49525



**SPENCER TOWNSHIP BRANCH**  
14960 Meddler Ave.  
Gowen, MI 49326



**TYRONE TOWNSHIP BRANCH**  
43 S. Main St.  
Kent City, MI 49330



**WALKER BRANCH**  
4293 Remembrance Rd. NW  
Walker, MI 49534



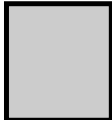
**WYOMING BRANCH  
and the Library for the Blind  
and Physically Handicapped**  
3350 Michael Ave. SW  
Wyoming, MI 49509



**SERVICE CENTER**  
814 West River Center NE  
Comstock Park, MI 49321

# Service Area

<b>TYRONE</b> Village of KENT CITY Tyrone Township Branch ★	<b>SOLON</b> City of CEDAR SPRINGS ●	★ <b>NELSON</b> Nelson Township/ Sand Lake Branch	<b>SPENCER</b> ★ Spencer Township Branch
<b>SPARTA</b> Village of SPARTA ●	<b>ALGOMA</b> ★ Krause Memorial Branch	<b>COURTLAND</b> City of ROCKFORD	<b>OAKFIELD</b>
<b>ALPINE</b> ★ Alpine Township Branch	<b>PLAINFIELD</b> Comstock Park Branch ★ KDL Service Center ★ Plainfield Township Branch ★	<b>CANNON</b>	<b>GRATTAN</b>
City of WALKER Walker Branch ★	<b>GRAND RAPIDS</b> City of GRAND RAPIDS City of EAST GRAND RAPIDS East Grand Rapids Branch ★	<b>ADA</b>	<b>VERGENNES</b> City of LOWELL
City of WYOMING Wyoming Branch ★ & the Library for the Blind and Physically Handicapped ★ City of GRANDVILLE Grandville Branch ★	★ City of KENTWOOD Kentwood Branch	<b>CASCADE</b> ★ Cascade Township Branch	★ Englehardt Branch <b>LOWELL</b>
<b>BYRON</b> ★ Byron Township Branch	<b>GAINES</b> ★ Gaines Township Branch	<b>CALEDONIA</b> ★ Caledonia Township Branch	★ BOWNE Alto Branch

 Areas highlighted in grey are **outside** the KDL service area and include the City of Grand Rapids, City of Cedar Springs, Solon Township, Sparta Township, the Village of Sparta and the portion of Bowne and Caledonia townships within the Thornapple Kellogg school district.

# Governance and Organizational Structure

## BOARD OF TRUSTEES

The Kent District Library Board of Trustees is composed of 8 members representing geographic regions of the KDL Service Area. Trustees must live in the region they represent. Board members are appointed for four-year terms by the Kent County Board of Commissioners based on recommendations from the eight regions. The KDL Board meets monthly. Major duties include establishing and maintaining a public library for Kent District Library, establishing library policies, employing the Library Director, adopting an annual budget, approving the expenditure of funds, entering into contracts and control of all KDL property.

Trustee	Area of Responsibility
Charles R. Myers, Chair	<b>Region 4:</b> City of Lowell, and Vergennes, Lowell and Bowne Townships
Vickie Hoekstra, Vice Chair	<b>Region 8:</b> City of Wyoming
Penny Weller, Treasurer	<b>Region 3:</b> City of Walker, and Plainfield and Alpine Townships
Carol Simpson, Secretary	<b>Region 1:</b> Spencer, Tyrone, Nelson and Oakfield Townships
Shirley Bruursema, Trustee	<b>Region 6:</b> City of Kentwood, and Gaines and Caledonia Townships
Scott Ellison, Trustee	<b>Region 7:</b> City of Grandville and Byron Township
Scott Garrison, Trustee	<b>Region 2:</b> City of Rockford, and Cannon, Algoma, Courtland and Grattan Townships
Craig Wilson, Trustee	<b>Region 5:</b> City of East Grand Rapids, and Cascade, Ada and Grand Rapids Townships



Charles R. Myers,  
Chair



Vickie Hoekstra,  
Vice Chair



Penny Weller,  
Treasurer



Carol Simpson,  
Secretary



Shirley Bruursema,  
Trustee



Scott Ellison,  
Trustee



Scott Garrison,  
Trustee



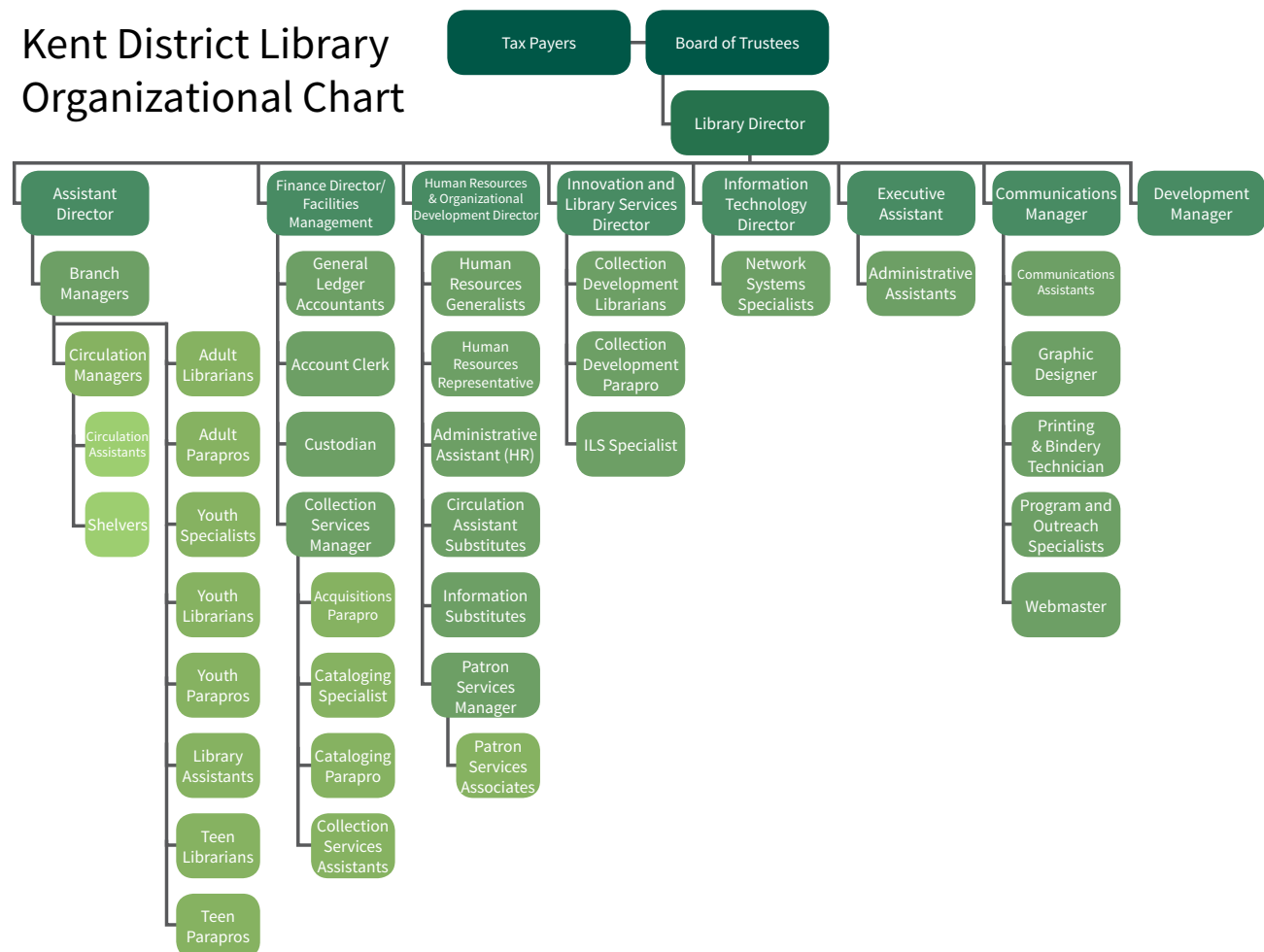
Craig Wilson,  
Trustee

## LEADERSHIP TEAM

The Kent District Library Leadership Team leads the staff in support of KDL's strategic plan, coordinates organizational functions and facilitates communication. Members of the Leadership Team are:

Position	Name
Library Director	Lance Werner
Assistant Director	Michelle Boisvenue-Fox
Finance Director/Facilities Management	Sherry Bava
Human Resource and Organizational Development Director	Brian Mortimore
Information Technology Director	Michael Carpenter
Innovation and Library Services Director	Melissa DeWild

## KENT DISTRICT LIBRARY ORGANIZATIONAL CHART



## FUND DEVELOPMENT BOARD

Kent District Library's Fund Development Board is composed of community leaders who have a passion for libraries. Fund Development Board members support the mission, vision and values of Kent District Library, and act responsibly and prudently as stewards of KDL. These members work tirelessly to raise private donations that support programming, collections and special projects that enhance the library experience for all community members.



**Marcia Bennett Boyce**  
Miller Johnson



**Linda Jo Carron**  
Knape & Vogt



**Scott Ellison**  
Chemical Bank  
Library Board of Trustees



**Maureen Fitzgerald Penn**  
Penn & Ink  
Communications, Inc.



**Jamie Junod**  
Stifel Nicolaus &  
Company Inc.



**Jim Komondy**  
Law, Weathers &  
Richardson



**Charles Myers**  
Kent District Library  
Board of Trustees



**Heather Ross**  
ddm marketing



**John Schuring**  
Dickinson Wright



**Penny Weller**  
Kent District Library  
Board of Trustees



**Sherrie Willson**  
Steelcase Inc.



**Robert Younger**  
Zaner Bloser

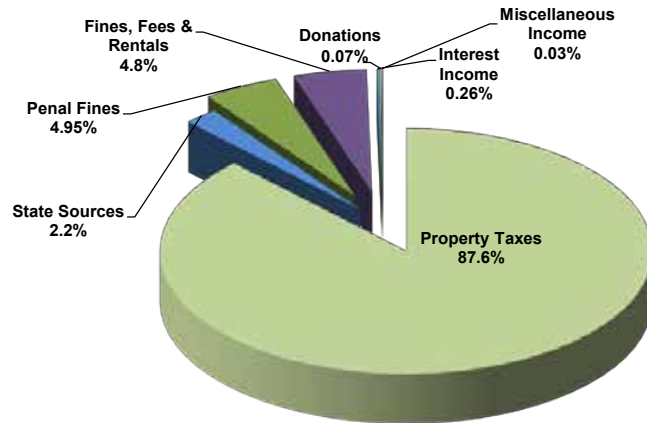
Not Pictured: Joy Fossel (Varnum Law).



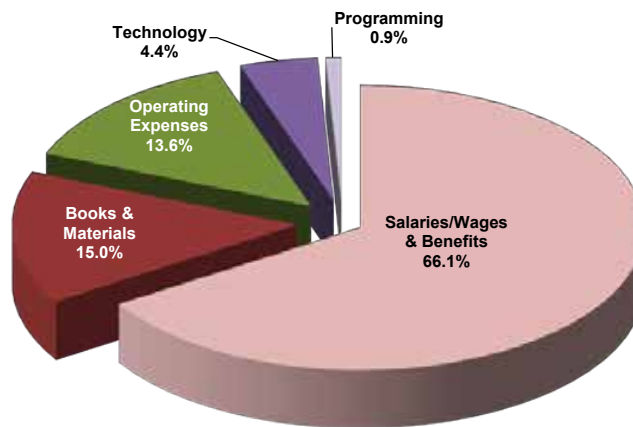
# 2014 Summary of Financial Information

## KENT DISTRICT LIBRARY 2014 SUMMARY FINANCIAL INFORMATION

REVENUE	
Property Taxes - Millage (.88mills)	13,265,800
State Sources	333,783
Penal Fines	749,682
Fines, Fees & Rentals	726,807
Interest Income	39,376
Donations	10,505
Miscellaneous Income	4,871
<b>TOTAL REVENUES</b>	<b>\$ 15,130,824</b>



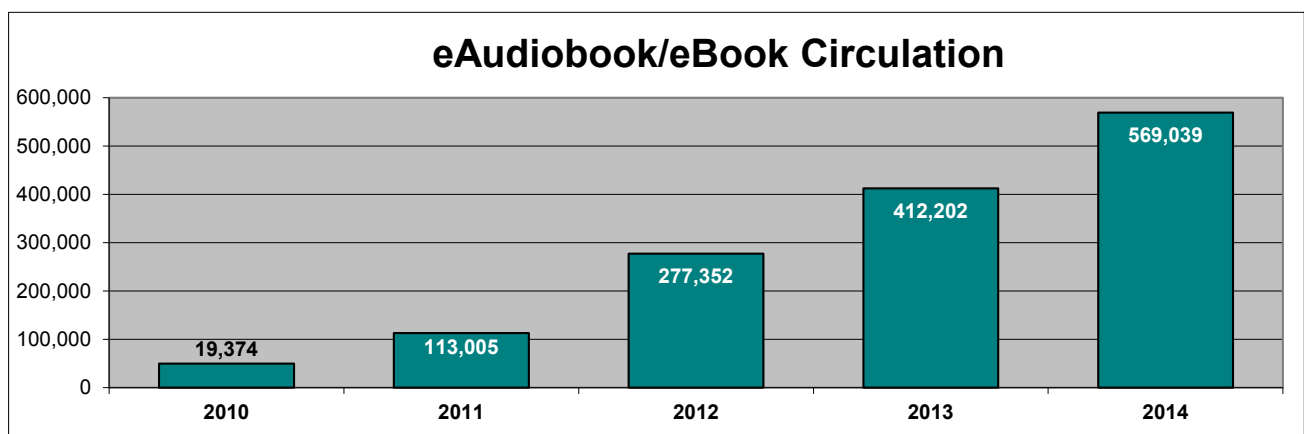
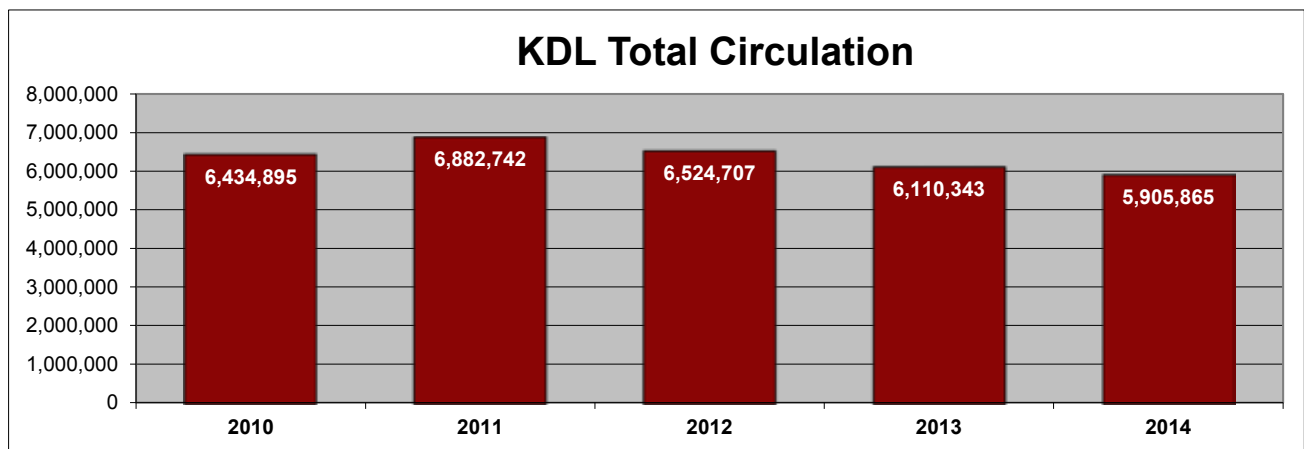
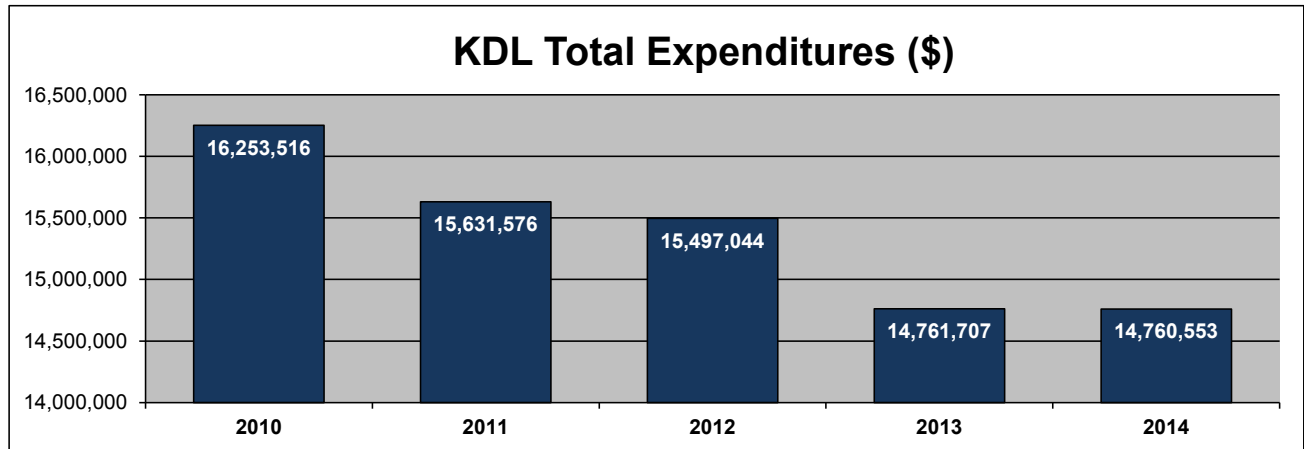
EXPENDITURES	
Salaries/Wages	7,902,322
Benefits	1,846,906
Books & Materials	2,217,799
Operating Expenses	2,009,200
Technology (includes ILS & Internet)	653,495
Programming	130,831
<b>TOTAL EXPENDITURES</b>	<b>\$ 14,760,553</b>



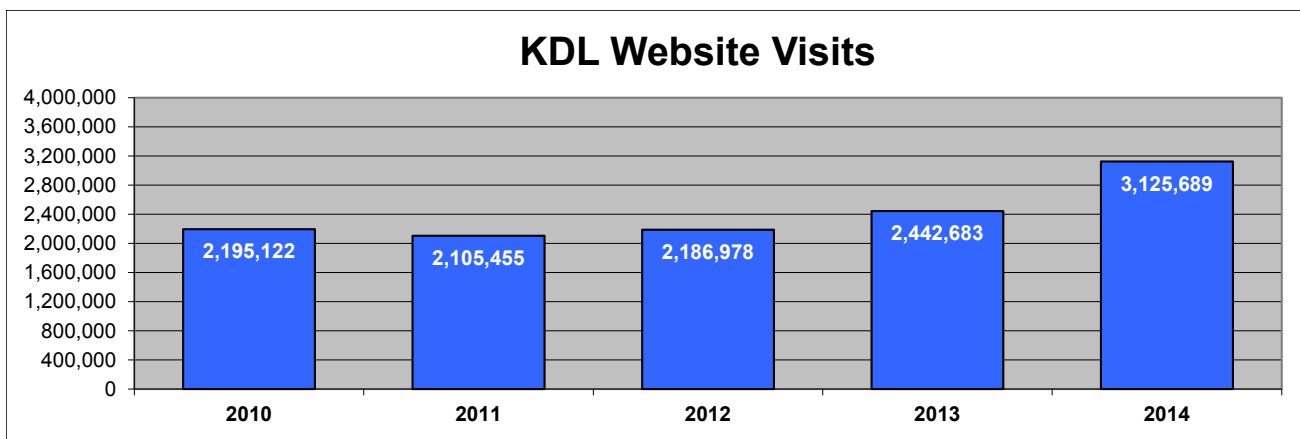
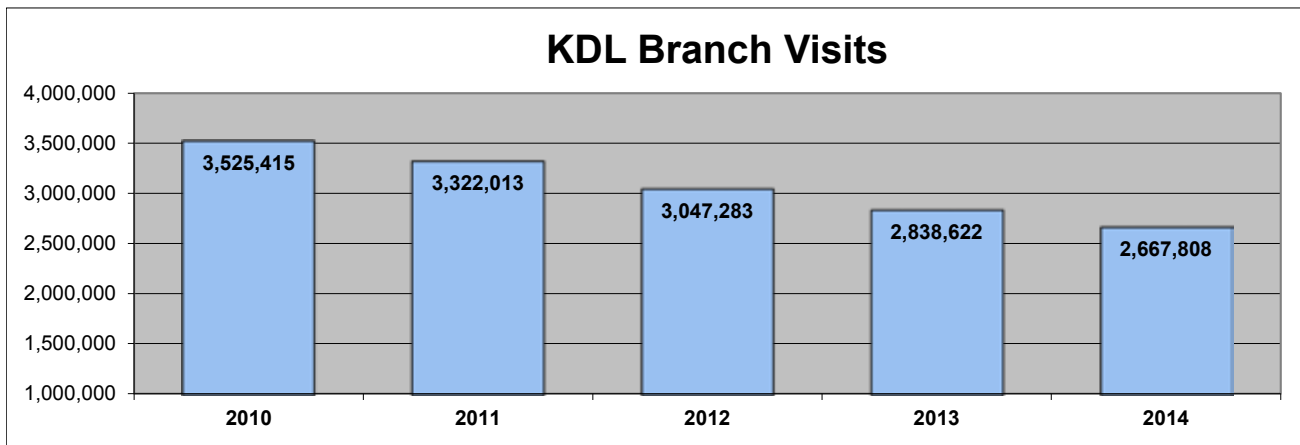
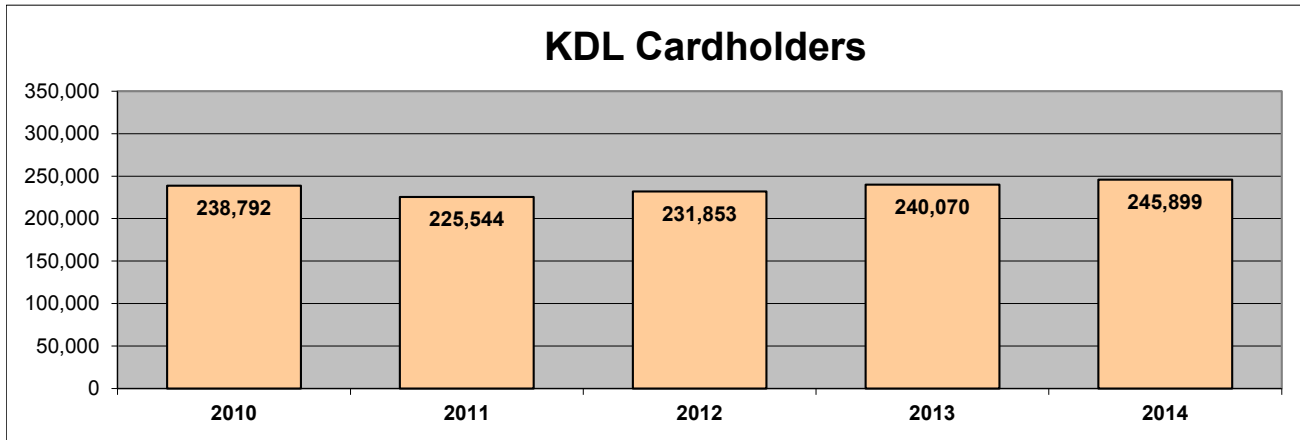
Fund Balance - Beginning of Year	2,952,503
Fund Balance - Unspendable (Prepays)	(162,581)
Fund Balance - Board Committed - ILS	(875,000)
Fund Balance - Board Committed - Capital Project	(215,300)
Excess Revenues over Expenditures	370,271
<b>TOTAL UNDESIGNATED FUND BALANCE</b>	<b>\$2,069,893</b>

The above numbers have been derived from the 2014 Financial Statements.  
Complete audited Annual Financial Statements will be available after June 2015.

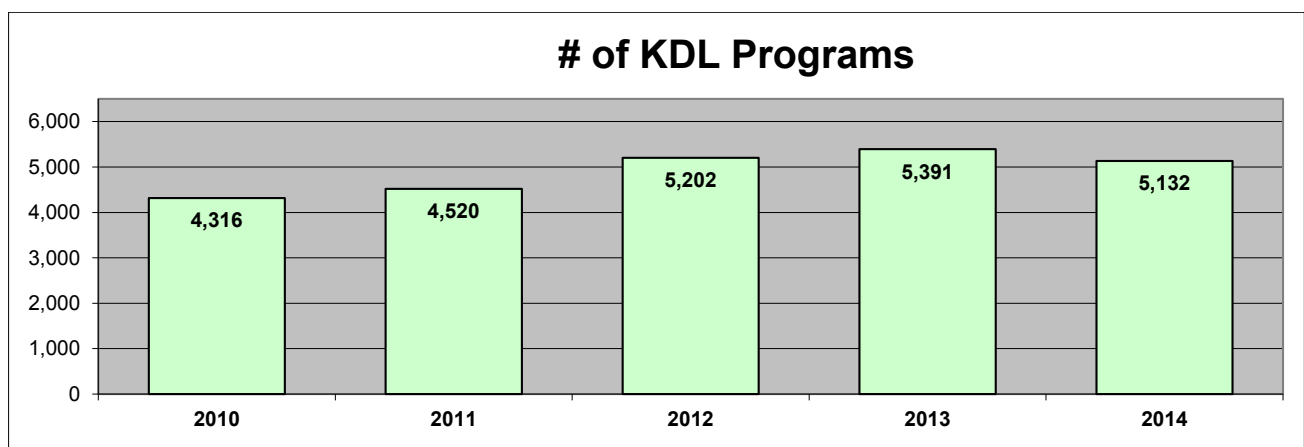
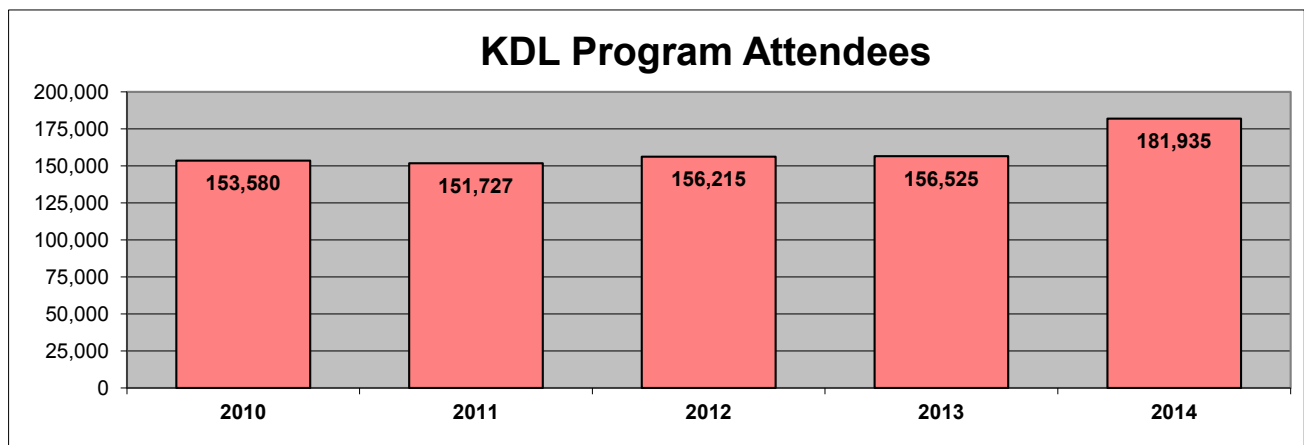
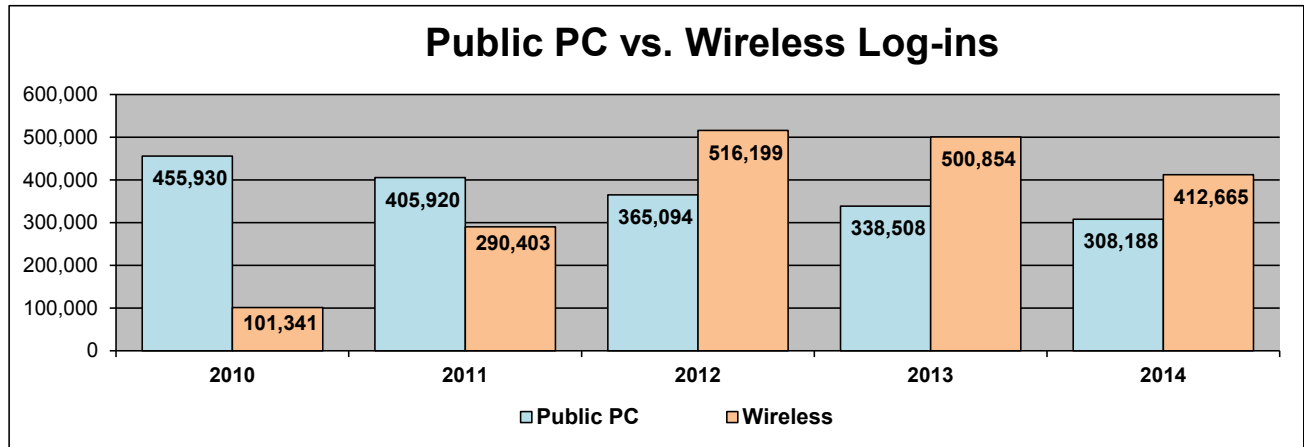
# 2014 Statistical Trends

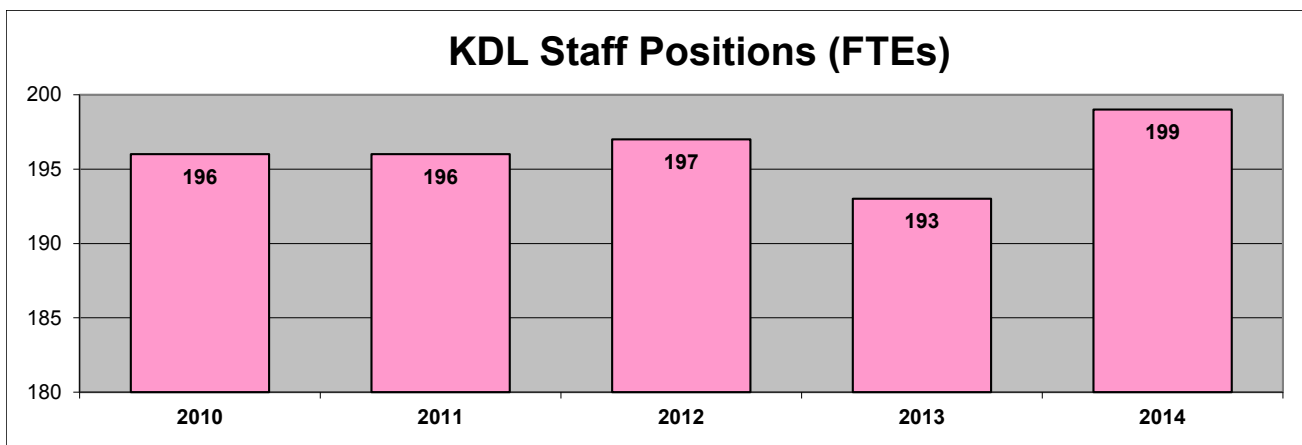
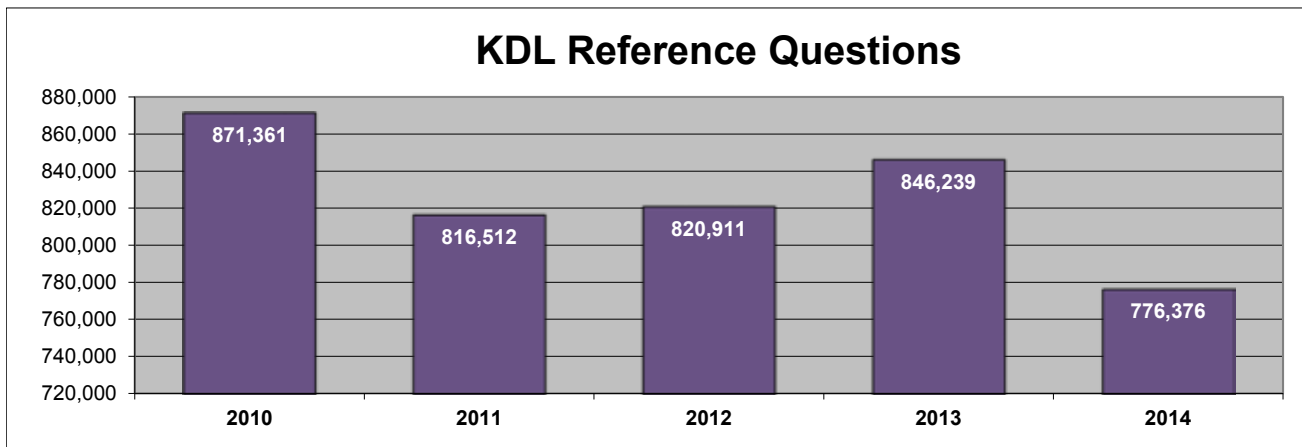
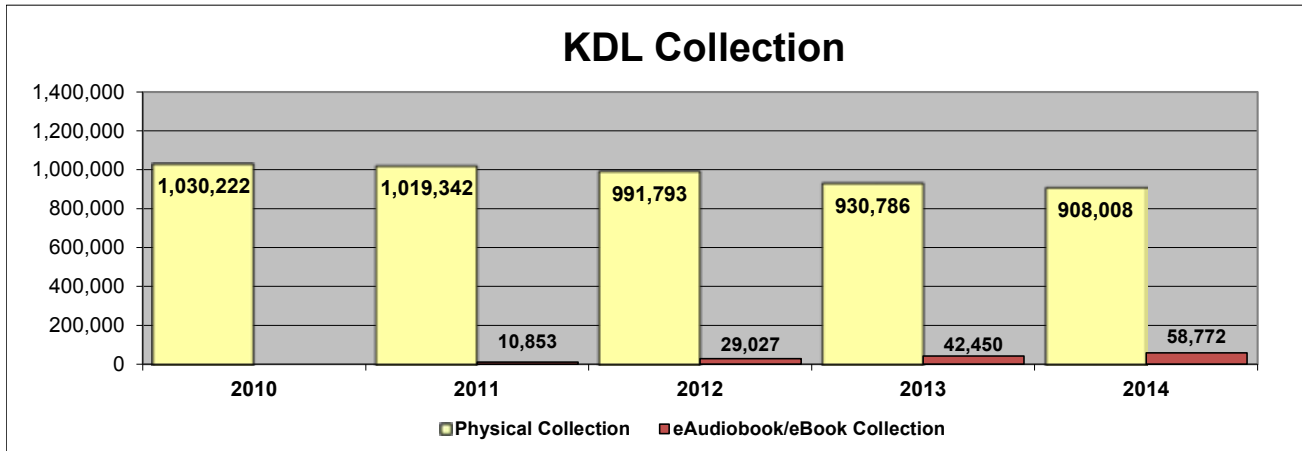






## 2014 Statistical Trends (cont.)





# 2014 Statistical Information

## Circulation

Adult fiction		714,069
Express books		169,732
Juvenile fiction		1,390,697
Teen fiction		234,386
Reference		10,392
Adult non-fiction		455,536
Juvenile non-fiction		260,858
Teen non-fiction		11,909
Periodicals		116,279
Large print		66,906
CD-ROMs		62
Audiobooks		197,303
DVDs and Blu-ray		1,164,614
Music CDs		205,910
Video games		44,529
Kits		14,648
Braille items		202
LBPH (Library for the Blind and Physically Handicapped)		49,503
Miscellaneous		293
Interloans		40,662
MeLCat		6,671
Digital Downloads	eAudiobooks	119,608
	eBooks	449,431
	eMagazine	25,895
	eMovies	10,420
	eMusic	145,350
Total Circulation		5,905,865

## Collection

Number of books	733,144
Number of periodicals	31,112
Number of audio (audiobooks and music CDs)	76,692
Number of videos (DVDs and Blu-ray)	61,835
Number of video games (no longer purchasing)	2,732
Number of CD-ROMs (no longer purchasing)	51
Number of kits	1,772
Number of Braille items	223
Number of miscellaneous items	447
<b>Total physical items in the library collection at year-end</b>	<b>908,008</b>

## Collection (continued)

Number of electronic audiobooks (eAudiobooks)	11,738
Number of electronic books (eBooks)	47,034
<b>Total digital items in the library collection at year-end</b>	<b>58,772</b>
Number of subscriptions	2,065
Number of licensed databases – Local	21
Number of licensed databases – State	42
<b>Number of licensed databases – Total</b>	<b>63</b>

## Human Resources

Number of MLS librarians	65
Full-time equivalent of MLS librarians	56
Number of non-MLS librarians	2
Full-time equivalent of non-MLS librarians	2
Number of other paid staff	219
Full-time equivalent of other paid staff	140
Total number of staff	286
Total full-time equivalents (FTEs)	199
Total hours per week worked by MLS librarians	2,239
Total hours per week worked by all staff	7,920
Staff training hours	5,807

## Inter-Library Loan (ILL) & Reciprocal Borrowing

ILL items borrowed by KDL patrons from other libraries	116,974
ILL items loaned by KDL to patrons from other libraries	40,662
MeLCat items borrowed by KDL from other libraries	7,173
MeLCat items loaned by KDL to other libraries	6,671
Items reciprocally borrowed by KDL patrons from other libraries	*58,230
Items reciprocally loaned by KDL to patrons from other libraries	772,234

\*Statistics were not available for items borrowed from GRPL by KDL patrons.

## Library for the Blind and Physically Handicapped (LBPH)

Number of registered patrons	1,202
Total circulation	49,503

# 2014 Statistical Information (cont.)

## Patron Services: Centralized Phone Center

Telephone calls received			67,268
Percentage of calls handled (i.e., not transferred to branch staff)			87%
Calls (by type)	Type	Total Calls	% of Total
	Circulation	27,053	40%
	Directional	3,271	5%
	Program Registration	1,962	3%
	Reference	25,902	39%
	Transfers to Branch Staff	9,080	13%

## Programs

Type	# of Events	# of Participants
Private programs (tours, workshops, etc.)	579	45,820
Programs for young children	2,378	68,555
Programs for school-age children	259	7,019
Programs for teens	303	5,117
Programs for adults	923	9,992
Programs for all ages	690	45,432
<b>Total</b>	<b>5,132</b>	<b>181,935</b>

## Summer Reading Program

Age Group	# of Participants	# of Completers
Babies (0 – 24 months)	1,433	781
Pre-Readers (2 – 3 years)	2,591	1,287
Youth (age 4 – grade 5)	13,768	6,598
Sub Total	17,792	8,666
Age Group	# of Participants	# of Books Read
Teens (grades 6 –12)	5,431	41,580
Adults	6,068	38,366
Sub Total	11,499	79,946
<b>GRAND TOTAL</b>	<b>29,291</b>	

## Technology

Number of computers for staff	255
Number of computers for public	315
Number of patron log-ins to public computers	308,188
Number of patron log-ins to wireless network	412,665
Number of self check-out units	41
Number of self check-in units	8
Number of automated voice messages left for patrons	142,701
Most concurrent patrons using the wireless network	580

## Volunteers

Number of Volunteers		Total
Adults	210	720
Teens (Summer Reading Program)	510	
Volunteer Hours		Total
Adults	2,204	9,679
Teens (Summer Reading Program)	7,475	

## Website

Number of visits (includes mobile website visits)	3,125,689
Average visits per day	8,564
Number of visits to KDL's eBook/eAudiobook site	1,380,476
Number of visits to What's Next?: Books in Series site	872,253
Number of visits to KDL databases	106,053
Number of Ask KDL questions answered	491
Number of Personalized Picks lists created	192
Number of KDL Blog Posts	477
Number of KDL Blog Comments	553

## Annual Counts

Library visits	2,667,808
Population of service area (2010 U.S. Census)	395,660
Cardholders (library registrations)	245,899
KDL cardholders with email notification	108,214
Information requests/computer assistance	776,376
Total annual open hours	45,418
Total weekly public service hours	934



## 2014 Statistical Information (cont.)

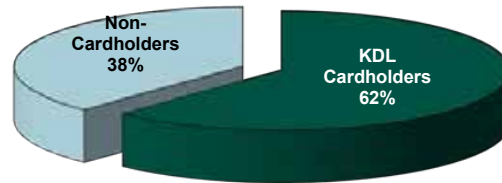
### Per Capita Measures

Circulation per capita	15.4
Circulation per registered borrower	25.5
Collection turnover rate (i.e., circulation/collection)	6.3
Expenditure per capita	\$37.30
Express check-out as a percentage of total customer check-out	85%
Holdings per capita	2.5
Program attendance per capita	.46
Public internet use per capita (PC & wireless log-ins)	1.8
Reference transactions per capita	2.1
Registration as a percentage of population	61%
Visits per capita - In person	7.2
Visits per capita - Virtual (Website)	6.2

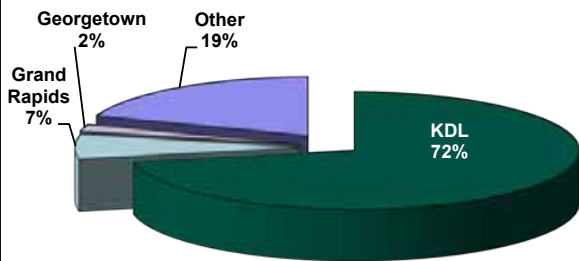
### KENT DISTRICT LIBRARY FACTS

**Library Director:** Lance Werner  
**Population of Service Area:** 395,660  
**Physical Collection Size:** 908,008  
**Digital Collection Size:** 58,772  
**Public Computers:** 315  
**Staff:** 199 FTEs  
**Open Hours:** 901.5 hrs/wk (Jan. - Sept.)  
 934 hrs/wk (Oct. - Dec.)

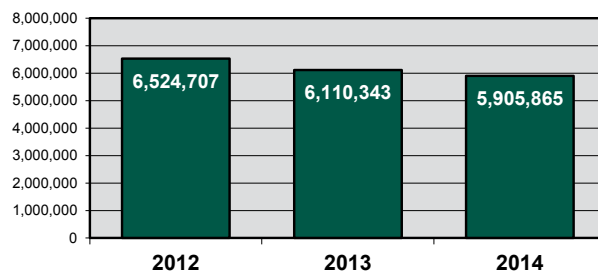
### PERCENTAGE OF POPULATION WITH A LIBRARY CARD



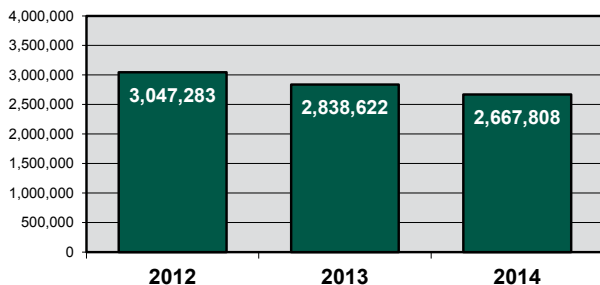
### BRANCH CHECK-OUTS BY RESIDENT



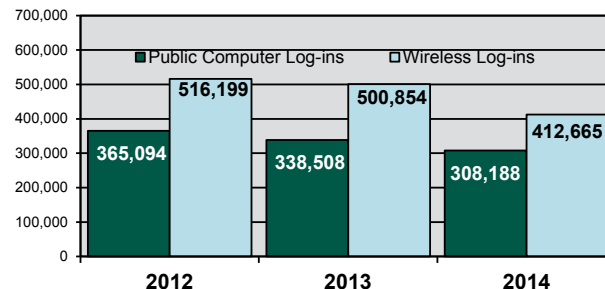
### TOTAL ITEMS CHECKED-OUT (3% decrease from 2013 to 2014)



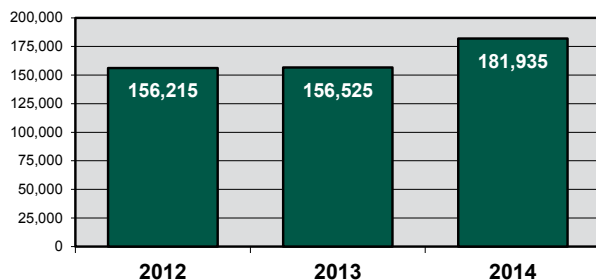
### TOTAL BRANCH VISITORS (6% decrease from 2013 to 2014)



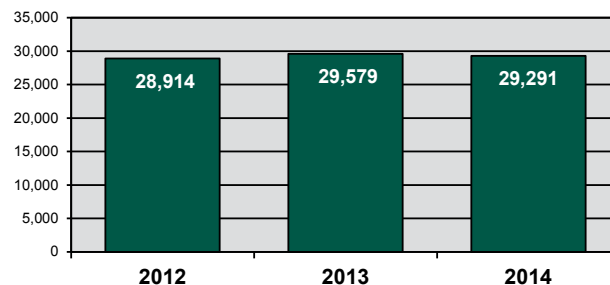
### TOTAL BRANCH COMPUTER LOG-INS (14% decrease in total log-ins from 2013 to 2014)



### TOTAL PROGRAM ATTENDANCE (16.2% increase from 2013 to 2014)



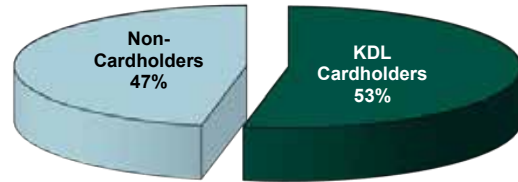
### TOTAL SUMMER READING PARTICIPANTS (1% decrease from 2013 to 2014)



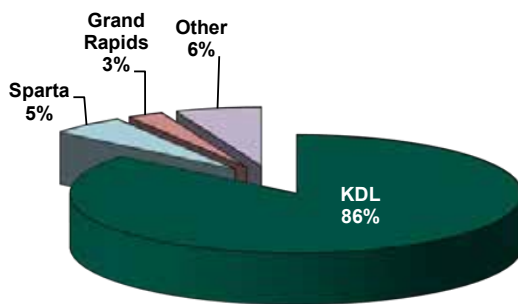
**BRANCH FACTS**

**Branch Manager:** Shaunna Martz  
**Population of Service Area:** 13,336  
**Building Size:** 4,862 square feet  
**Public Computers:** 9  
**Staff:** 3.0 FTEs  
**Open Hours:** 31.5 hrs/wk (Jan. - Sept.)  
 40 hrs/wk (Oct - Dec.)

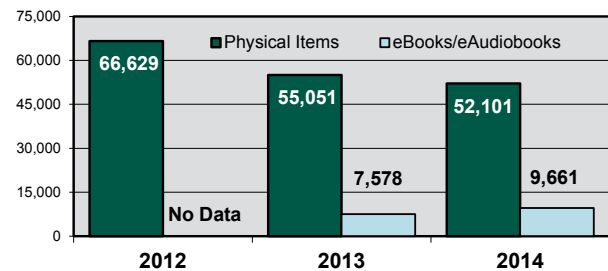
**PERCENTAGE OF POPULATION  
WITH A LIBRARY CARD**



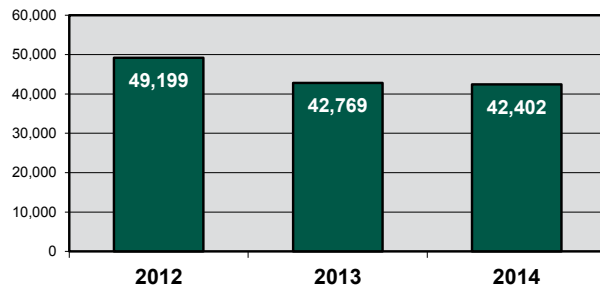
**BRANCH CHECK-OUTS BY RESIDENT**



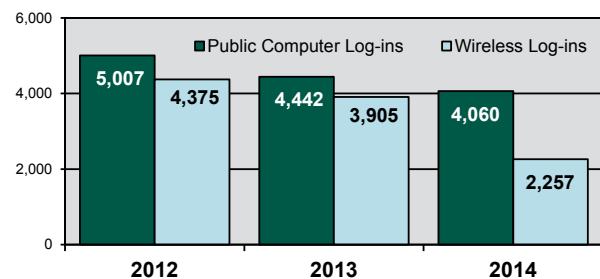
**TOTAL ITEMS CHECKED-OUT**  
(1% decrease from 2013 to 2014)



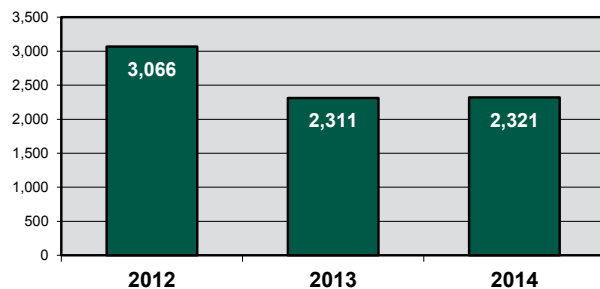
**TOTAL BRANCH VISITORS**  
(0.9% decrease from 2013 to 2014)



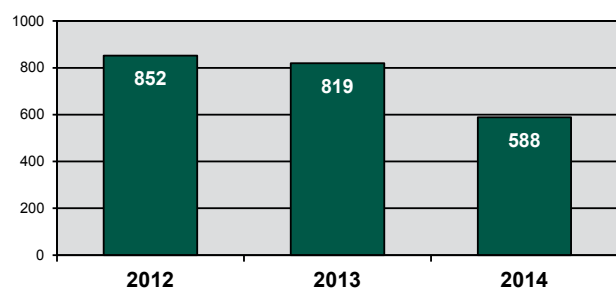
**TOTAL BRANCH COMPUTER LOG-INS**  
(24% decrease in total log-ins from 2013 to 2014)



**TOTAL PROGRAM ATTENDANCE**  
(0.4% decrease from 2013 to 2014)



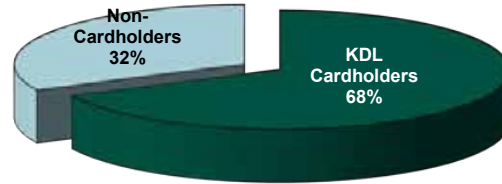
**TOTAL SUMMER READING PARTICIPANTS**  
(28% decrease from 2013 to 2014)



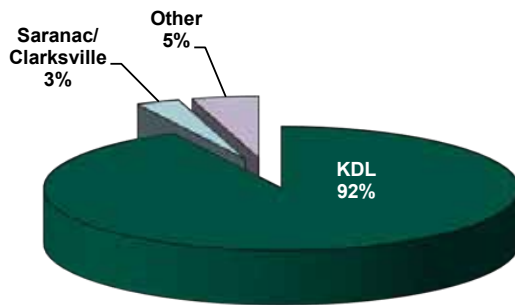
**BRANCH FACTS**

**Branch Manager:** Sandy Graham  
**Population of Service Area:** 2,793  
**Building Size:** 5,795 square feet  
**Public Computers:** 6  
**Staff:** 2.0 FTEs  
**Open Hours:** 28 hrs/wk

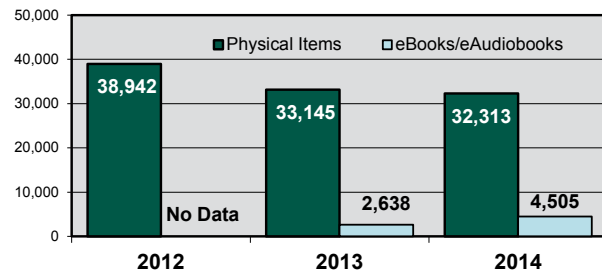
**PERCENTAGE OF POPULATION  
WITH A LIBRARY CARD**



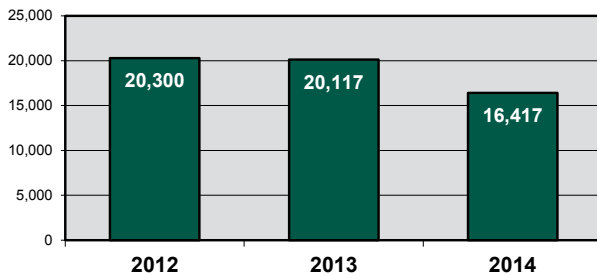
**BRANCH CHECK-OUTS BY RESIDENT**



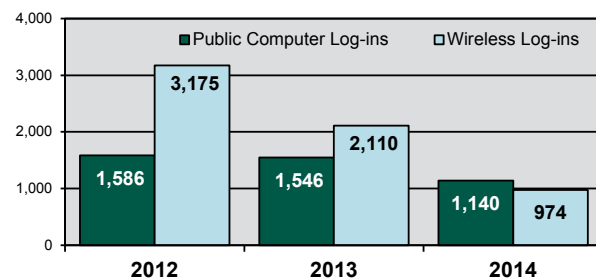
**TOTAL ITEMS CHECKED-OUT**  
(3% increase from 2013 to 2014)



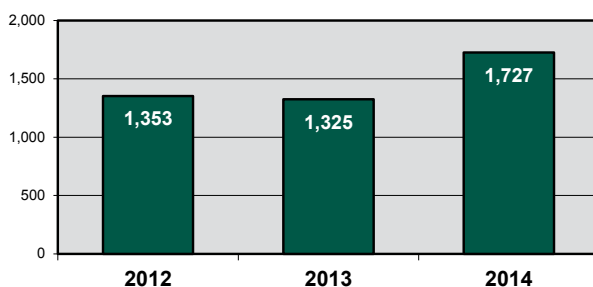
**TOTAL BRANCH VISITORS**  
(18% decrease from 2013 to 2014)



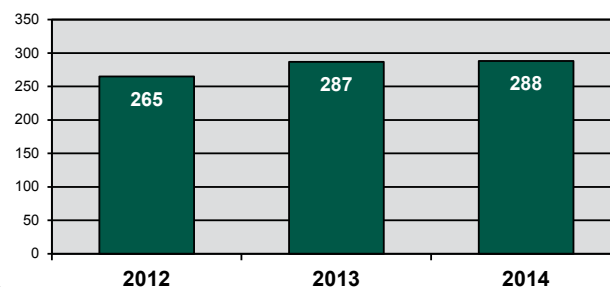
**TOTAL BRANCH COMPUTER LOG-INS**  
(42% decrease in total log-ins from 2013 to 2014)



**TOTAL PROGRAM ATTENDANCE**  
(30% increase from 2013 to 2014)



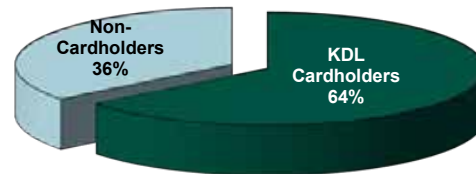
**TOTAL SUMMER READING PARTICIPANTS**  
(0% increase from 2013 to 2014)



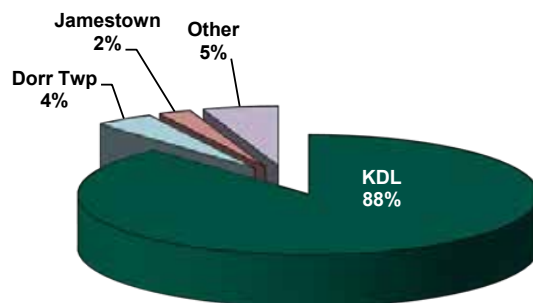
**BRANCH FACTS**

**Branch Manager:** Cheryl Garrison (Jan.- May)  
Eric DeHaan (June - Dec.)  
**Population of Service Area:** 20,317  
**Building Size:** 13,600 square feet  
**Public Computers:** 11  
**Staff:** 7.3 FTEs  
**Open Hours:** 49 hrs/wk

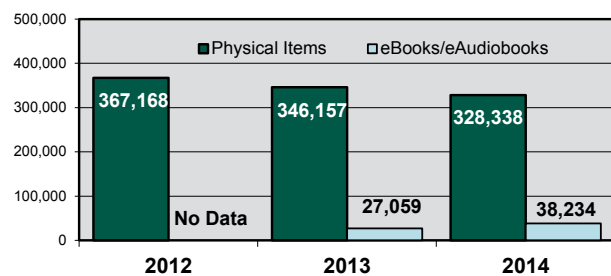
**PERCENTAGE OF POPULATION  
WITH A LIBRARY CARD**



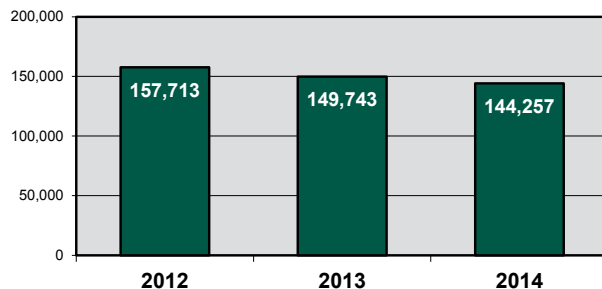
**BRANCH CHECK-OUTS BY RESIDENT**



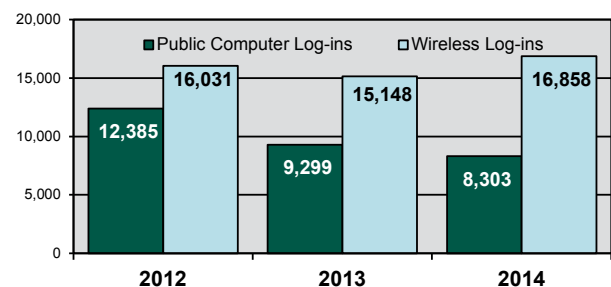
**TOTAL ITEMS CHECKED-OUT**  
(2% decrease from 2013 to 2014)



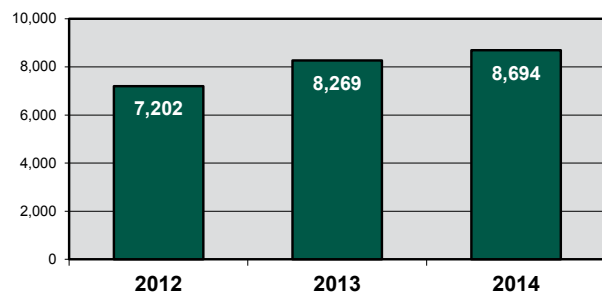
**TOTAL BRANCH VISITORS**  
(4% decrease from 2013 to 2014)



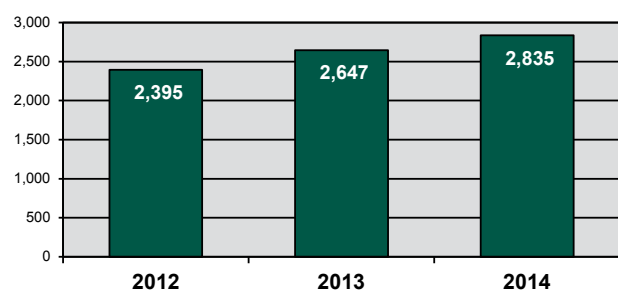
**TOTAL BRANCH COMPUTER LOG-INS**  
(3% increase in total log-ins from 2013 to 2014)



**TOTAL PROGRAM ATTENDANCE**  
(5% increase from 2013 to 2014)



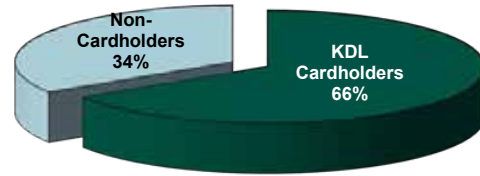
**TOTAL SUMMER READING PARTICIPANTS**  
(7% increase from 2013 to 2014)



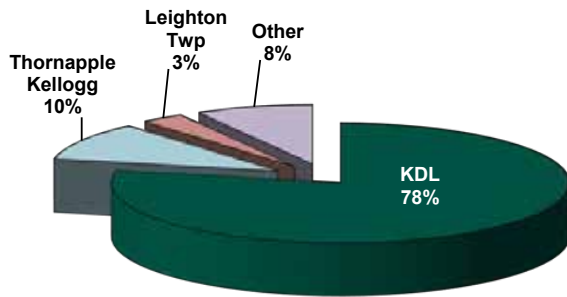
**BRANCH FACTS**

**Branch Manager:** Liz Guarino-Kozlowicz  
**Population of Service Area:** 12,294  
**Building Size:** 15,464 square feet  
**Public Computers:** 18  
**Staff:** 6.1 FTEs  
**Open Hours:** 38.5 hrs/wk (Jan. - Sept.)  
 49 hrs/wk (Oct. - Dec.)

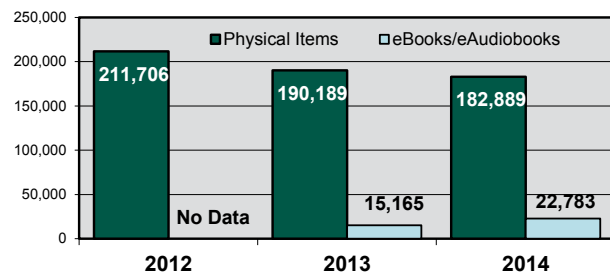
**PERCENTAGE OF POPULATION  
WITH A LIBRARY CARD**



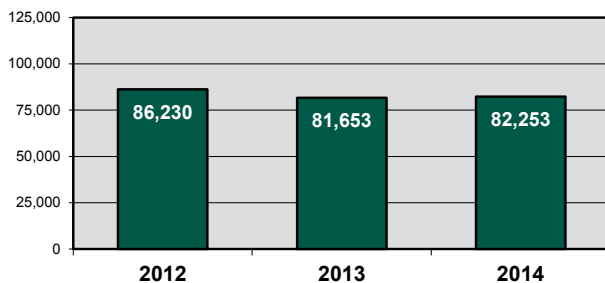
**BRANCH CHECK-OUTS BY RESIDENT**



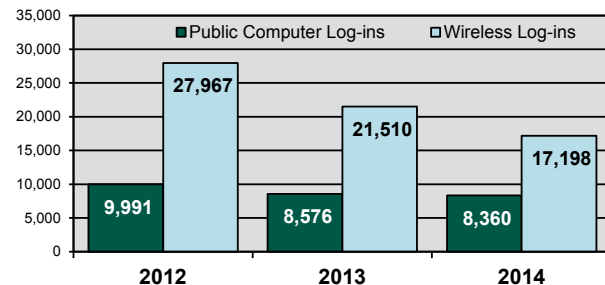
**TOTAL ITEMS CHECKED-OUT**  
(0.2% increase from 2013 to 2014)



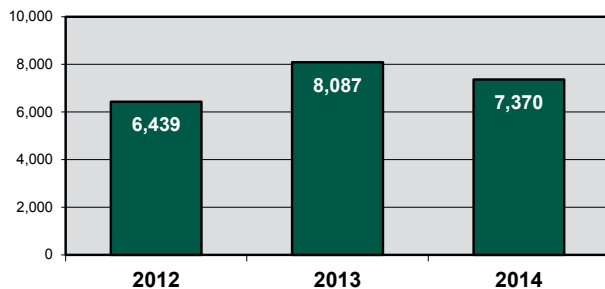
**TOTAL BRANCH VISITORS**  
(0.7% increase from 2013 to 2014)



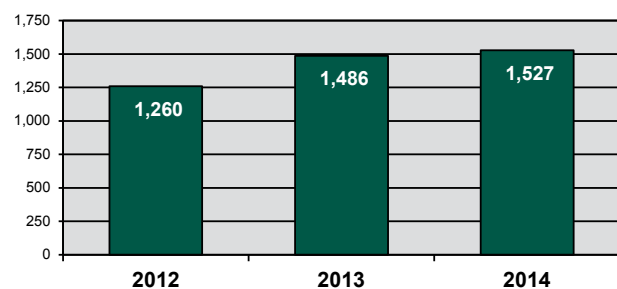
**TOTAL BRANCH COMPUTER LOG-INS**  
(15% decrease in total log-ins from 2013 to 2014)



**TOTAL PROGRAM ATTENDANCE**  
(9% decrease from 2013 to 2014)



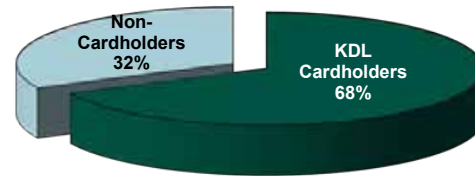
**TOTAL SUMMER READING PARTICIPANTS**  
(3% increase from 2013 to 2014)



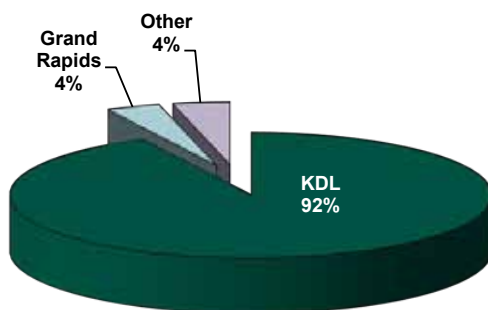
**BRANCH FACTS**

**Branch Manager:** Diane Cutler  
**Population of Service Area:** 17,134  
**Building Size:** 21,913 square feet  
**Public Computers:** 20  
**Staff:** 15.6 FTEs  
**Open Hours:** 61 hrs/wk

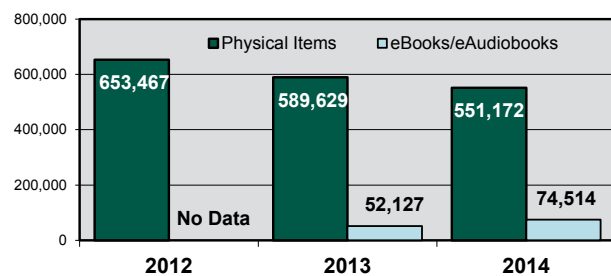
**PERCENTAGE OF POPULATION  
WITH A LIBRARY CARD**



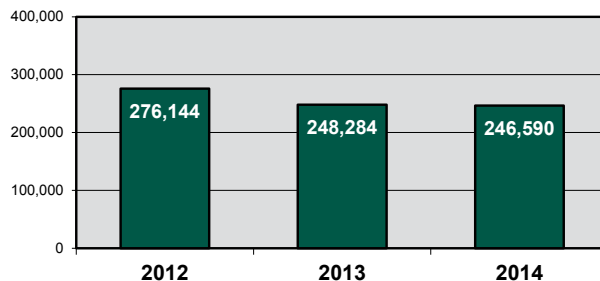
**BRANCH CHECK-OUTS BY RESIDENT**



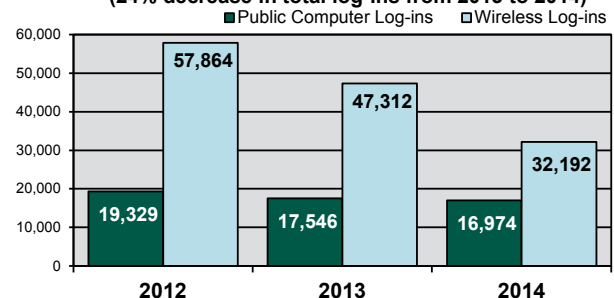
**TOTAL ITEMS CHECKED-OUT**  
(3% decrease from 2013 to 2014)



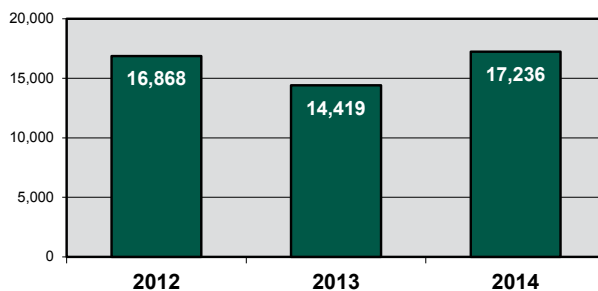
**TOTAL BRANCH VISITORS**  
(0.7% decrease from 2013 to 2014)



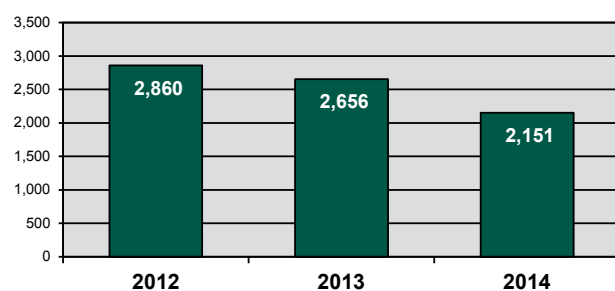
**TOTAL BRANCH COMPUTER LOG-INS**  
(24% decrease in total log-ins from 2013 to 2014)



**TOTAL PROGRAM ATTENDANCE**  
(20% increase from 2013 to 2014)



**TOTAL SUMMER READING PARTICIPANTS**  
(19% decrease from 2013 to 2014)

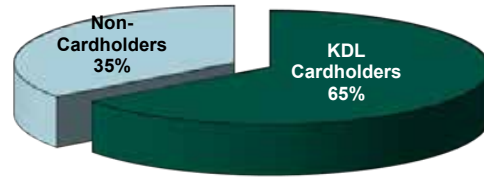




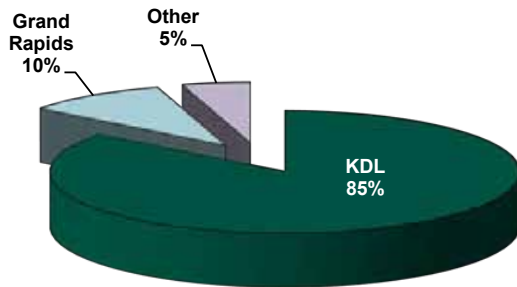
**BRANCH FACTS**

**Branch Manager:** Nancy Mulder  
**Pop. of Service Area:** 30,952 (Plainfield Twp.)  
**Building Size:** 4,095 square feet  
**Public Computers:** 9  
**Staff:** 3.9 FTEs  
**Open Hours:** 42 hrs/wk

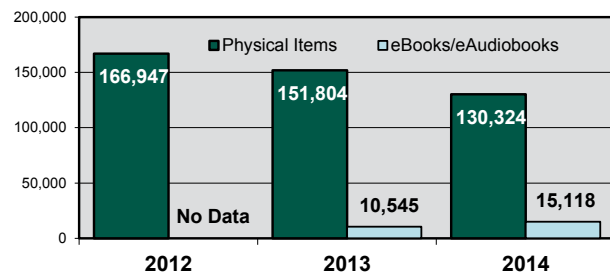
**PERCENTAGE OF POPULATION  
WITH A LIBRARY CARD**



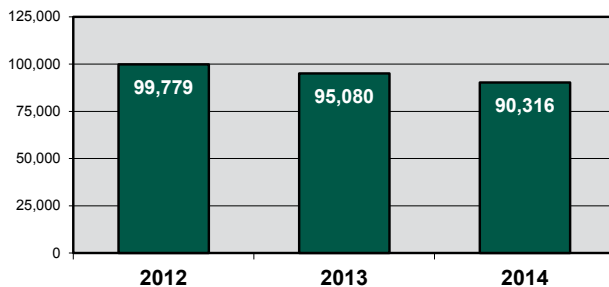
**BRANCH CHECK-OUTS BY RESIDENT**



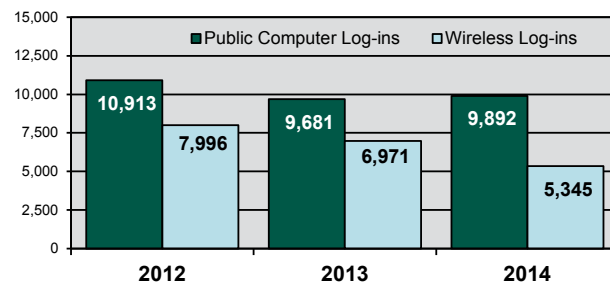
**TOTAL ITEMS CHECKED-OUT**  
(10% decrease from 2013 to 2014)



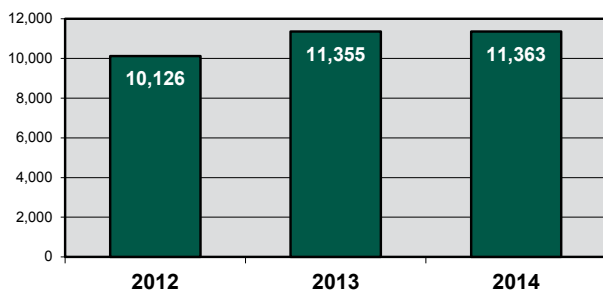
**TOTAL BRANCH VISITORS**  
(5% decrease from 2013 to 2014)



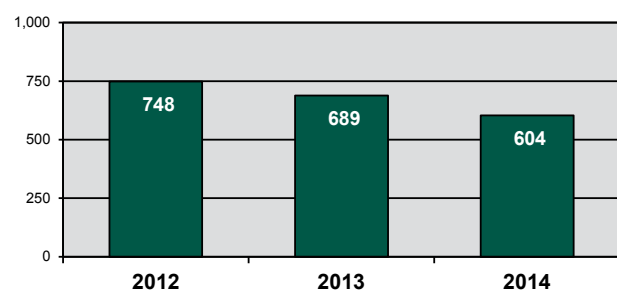
**TOTAL BRANCH COMPUTER LOG-INS**  
(8% decrease in total log-ins from 2013 to 2014)



**TOTAL PROGRAM ATTENDANCE**  
(0% increase from 2013 to 2014)



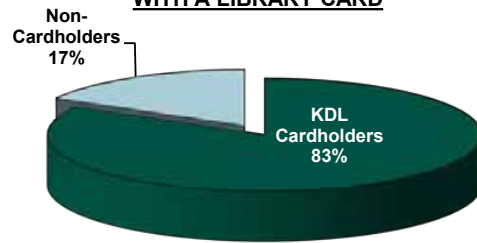
**TOTAL SUMMER READING PARTICIPANTS**  
(12% decrease from 2013 to 2014)



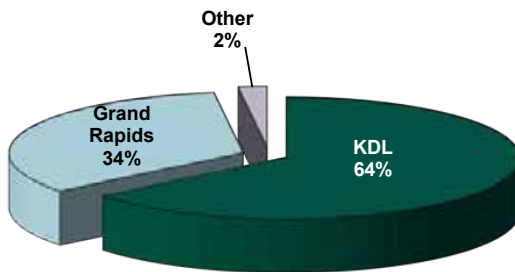
**BRANCH FACTS**

**Branch Manager:** Dawn Lewis  
**Population of Service Area:** 10,694  
**Building Size:** 26,950 square feet  
**Public Computers:** 20  
**Staff:** 13.2 FTEs  
**Open Hours:** 61 hrs/wk

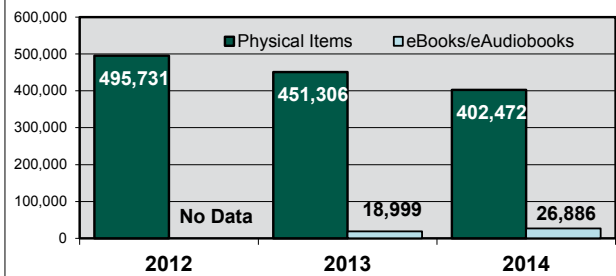
**PERCENTAGE OF POPULATION  
WITH A LIBRARY CARD**



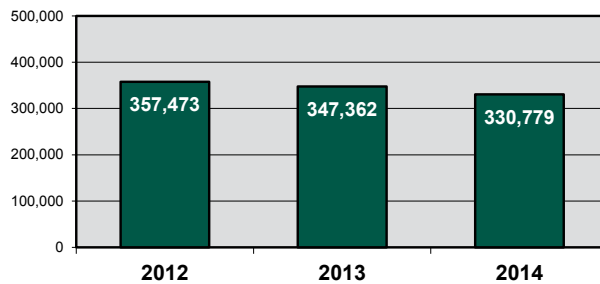
**BRANCH CHECK-OUTS BY RESIDENT**



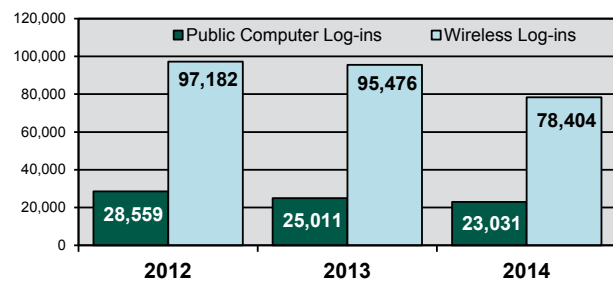
**TOTAL ITEMS CHECKED-OUT  
(9% decrease from 2013 to 2014)**



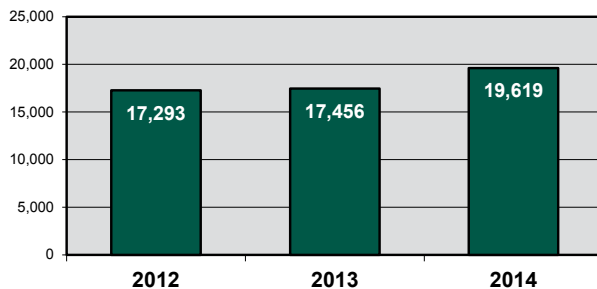
**TOTAL BRANCH VISITORS  
(5% decrease from 2013 to 2014)**



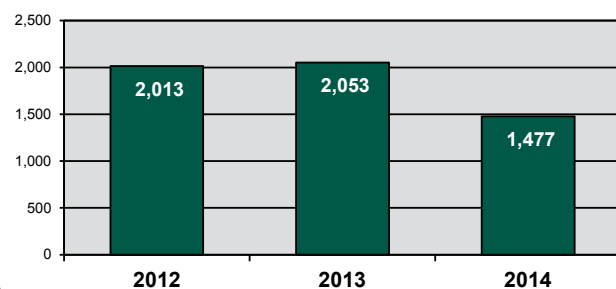
**TOTAL BRANCH COMPUTER LOG-INS  
(16% decrease in total log-ins from 2013 to 2014)**



**TOTAL PROGRAM ATTENDANCE  
(12% increase from 2013 to 2014)**



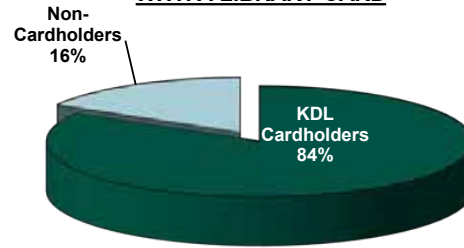
**TOTAL SUMMER READING PARTICIPANTS  
(28% decrease from 2013 to 2014)**



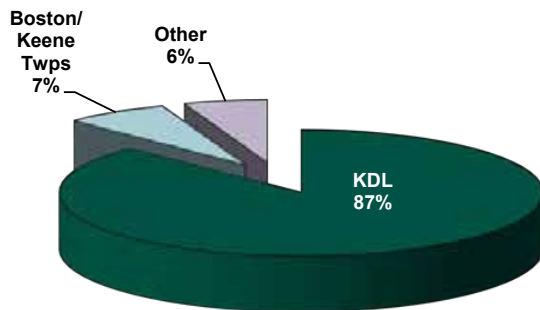
**BRANCH FACTS**

**Branch Manager:** Josh Bernstein  
**Pop. of Service Area:** 3,783 (City of Lowell)  
**Building Size:** 8,771 square feet  
**Public Computers:** 13  
**Staff:** 4.7 FTEs  
**Open Hours:** 43 hrs/wk

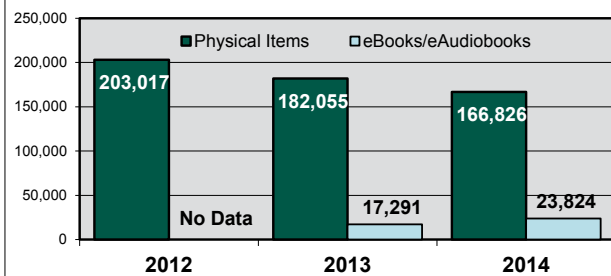
**PERCENTAGE OF POPULATION  
WITH A LIBRARY CARD**



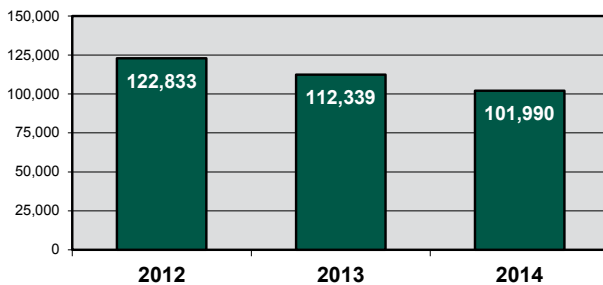
**BRANCH CHECK-OUTS BY RESIDENT**



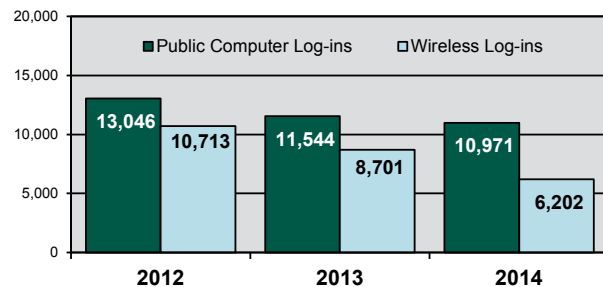
**TOTAL ITEMS CHECKED-OUT**  
(4% decrease from 2013 to 2014)



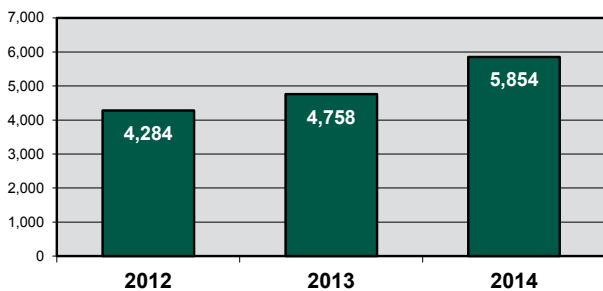
**TOTAL BRANCH VISITORS**  
(9% decrease from 2013 to 2014)



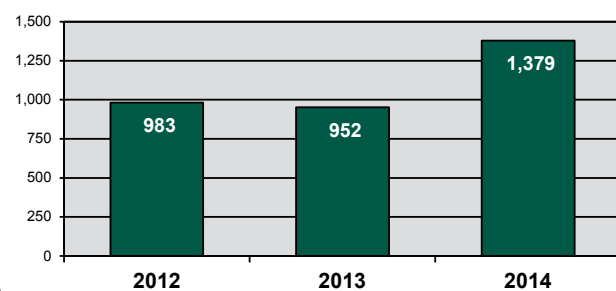
**TOTAL BRANCH COMPUTER LOG-INS**  
(15% decrease in total log-ins from 2013 to 2014)



**TOTAL PROGRAM ATTENDANCE**  
(23% increase from 2013 to 2014)



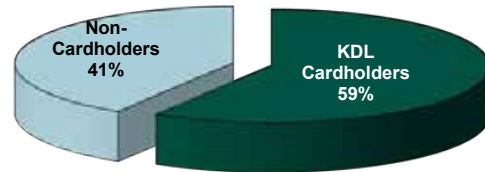
**TOTAL SUMMER READING PARTICIPANTS**  
(45% increase from 2013 to 2014)



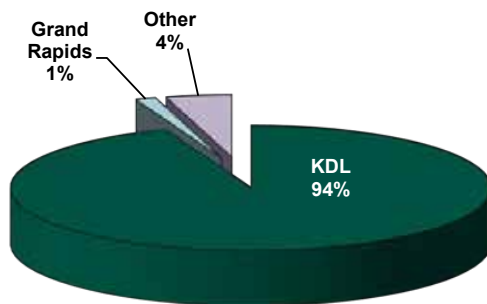
**BRANCH FACTS**

**Branch Manager:** Cathy Neis  
**Population of Service Area:** 25,146  
**Building Size:** 10,400 square feet  
**Public Computers:** 18  
**Staff:** 6.7 FTEs  
**Open Hours:** 49 hrs/wk

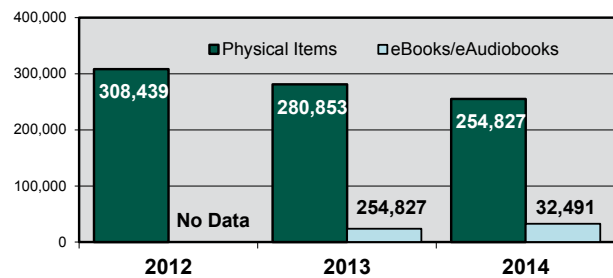
**PERCENTAGE OF POPULATION  
WITH A LIBRARY CARD**



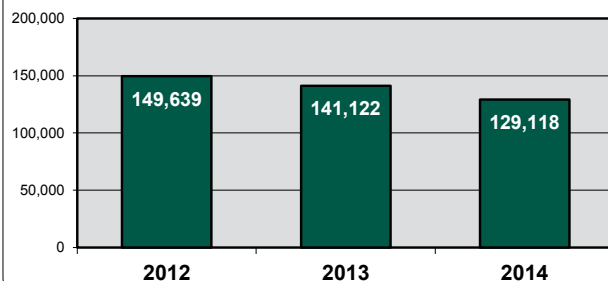
**BRANCH CHECK-OUTS BY RESIDENT**



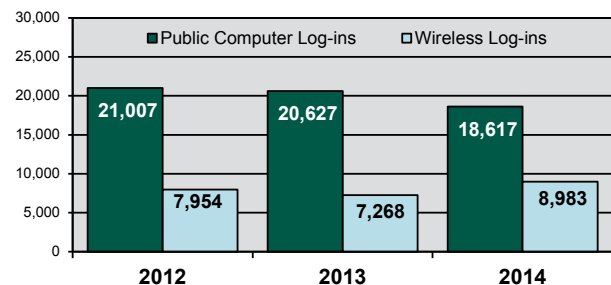
**TOTAL ITEMS CHECKED-OUT**  
(6% decrease from 2013 to 2014)



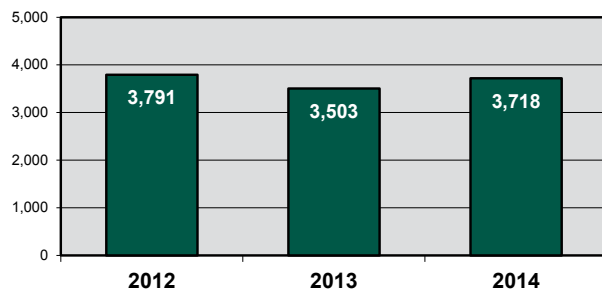
**TOTAL BRANCH VISITORS**  
(9% decrease from 2013 to 2014)



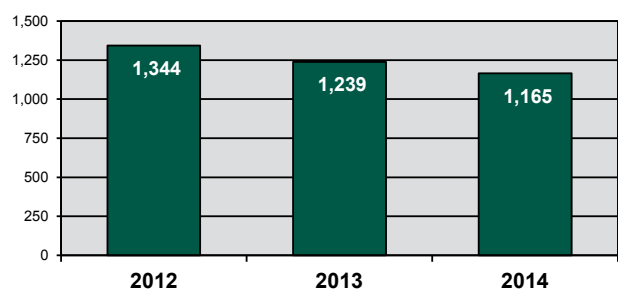
**TOTAL BRANCH COMPUTER LOG-INS**  
(1% decrease in total log-ins from 2013 to 2014)



**TOTAL PROGRAM ATTENDANCE**  
(6% increase from 2013 to 2014)



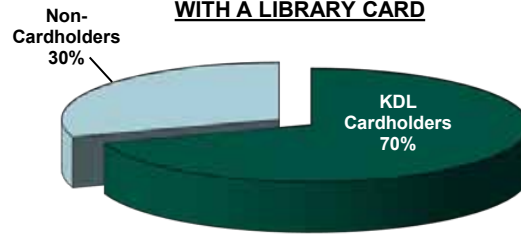
**TOTAL SUMMER READING PARTICIPANTS**  
(6% decrease from 2013 to 2014)



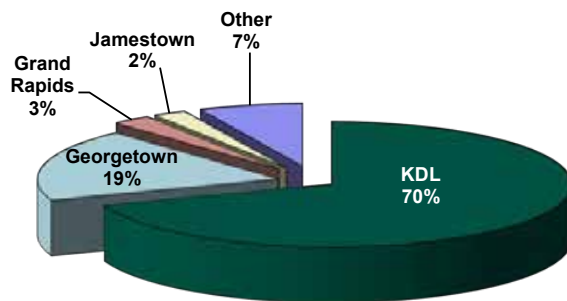
**BRANCH FACTS**

**Branch Manager:** Patrice Vrona  
**Population of Service Area:** 15,378  
**Building Size:** 18,672 square feet  
**Public Computers:** 22  
**Staff:** 14.3 FTEs  
**Open Hours:** 57 hrs/wk

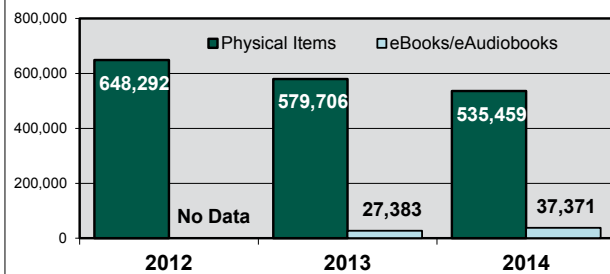
**PERCENTAGE OF POPULATION  
WITH A LIBRARY CARD**



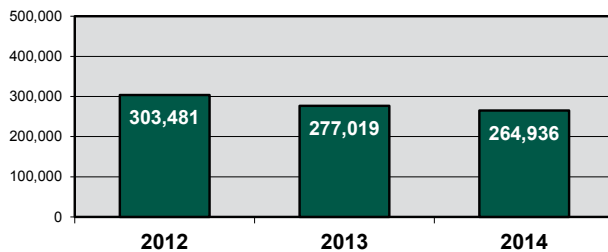
**BRANCH CHECK-OUTS BY RESIDENT**



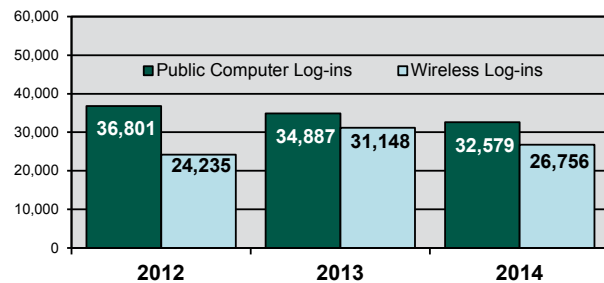
**TOTAL ITEMS CHECKED-OUT**  
(6% decrease from 2013 to 2014)



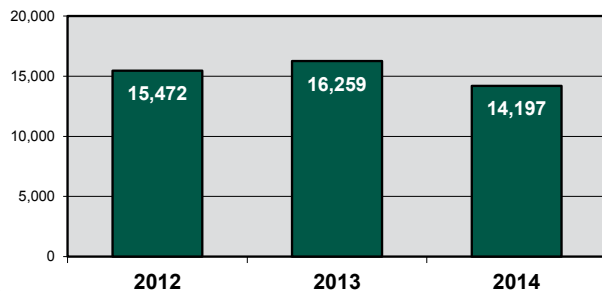
**TOTAL BRANCH VISITORS**  
(4% decrease from 2013 to 2014)



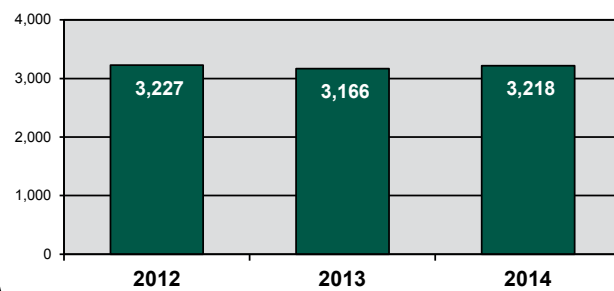
**TOTAL BRANCH COMPUTER LOG-INS**  
(10% decrease in total log-ins from 2013 to 2014)



**TOTAL PROGRAM ATTENDANCE**  
(13% decrease from 2013 to 2014)



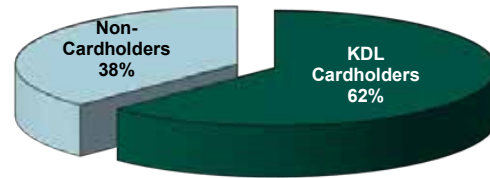
**TOTAL SUMMER READING PARTICIPANTS**  
(2% increase from 2013 to 2014)



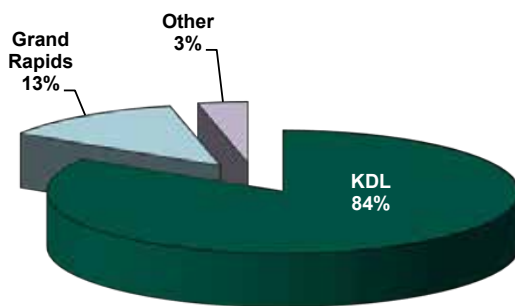
**BRANCH FACTS**

**Branch Manager:** Cheryl Cammenga  
**Population of Service Area:** 48,707  
**Building Size:** 45,489 square feet  
**Public Computers:** 44  
**Staff:** 14.8 FTEs  
**Open Hours:** 61 hrs/wk

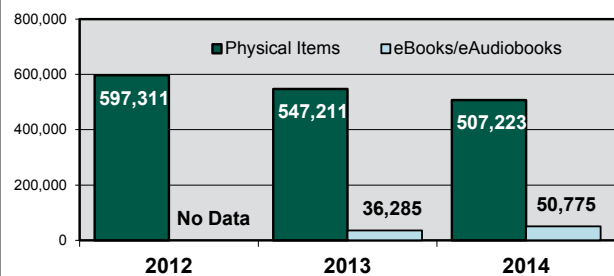
**PERCENTAGE OF POPULATION WITH A LIBRARY CARD**



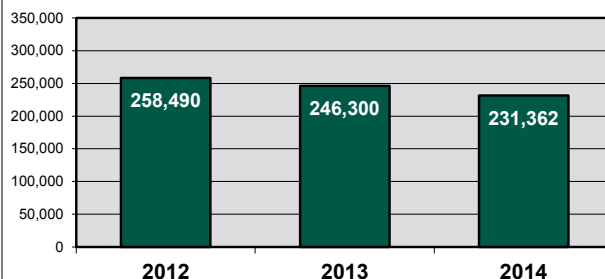
**BRANCH CHECK-OUTS BY RESIDENT**



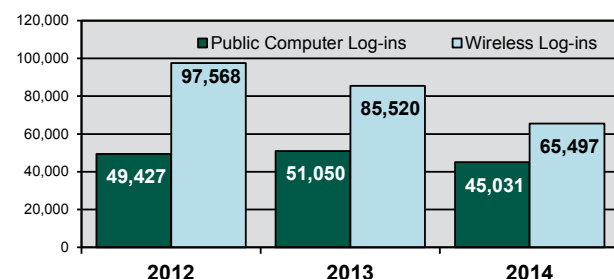
**TOTAL ITEMS CHECKED-OUT**  
(4% decrease from 2013 to 2014)



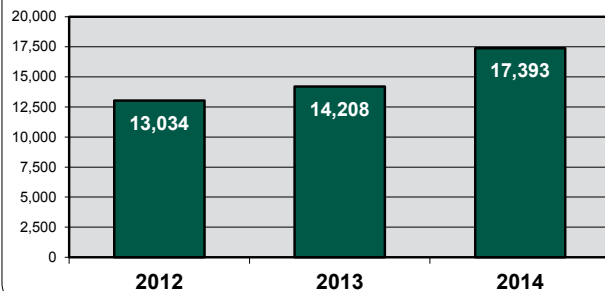
**TOTAL BRANCH VISITORS**  
(6% decrease from 2013 to 2014)



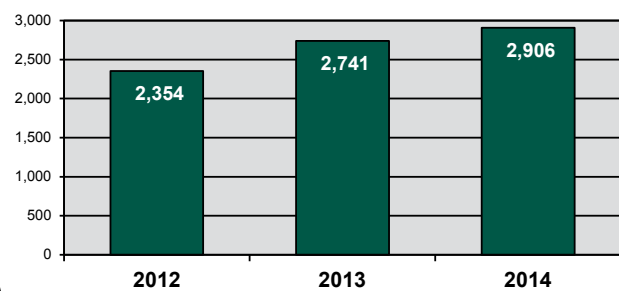
**TOTAL BRANCH COMPUTER LOG-INS**  
(19% decrease in total log-ins from 2013 to 2014)



**TOTAL PROGRAM ATTENDANCE**  
(22% increase from 2013 to 2014)



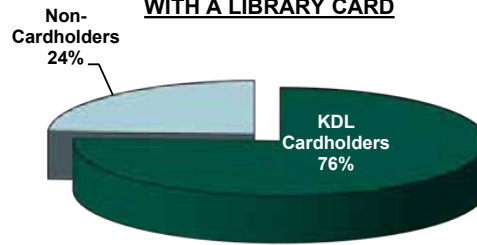
**TOTAL SUMMER READING PARTICIPANTS**  
(6% increase from 2013 to 2014)



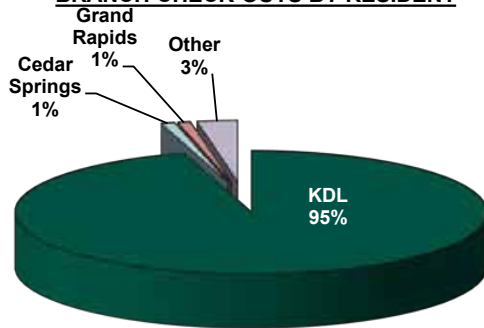
**BRANCH FACTS**

**Branch Manager:** Jennifer German  
**Pop. of Service Area:** 5,719 (City of Rockford)  
**Building Size:** 9,500 square feet  
**Public Computers:** 12  
**Staff:** 7.8 FTEs  
**Open Hours:** 49 hrs/wk

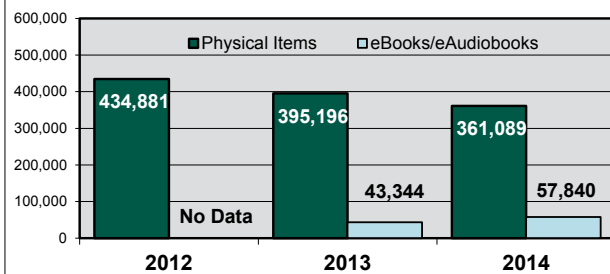
**PERCENTAGE OF POPULATION  
WITH A LIBRARY CARD**



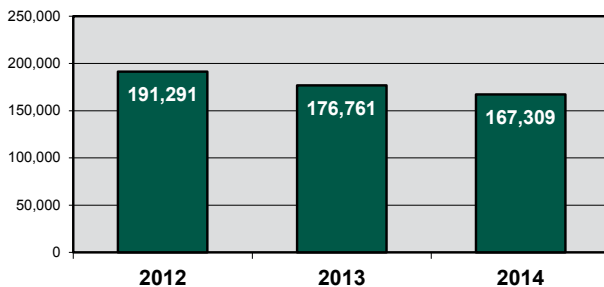
**BRANCH CHECK-OUTS BY RESIDENT**



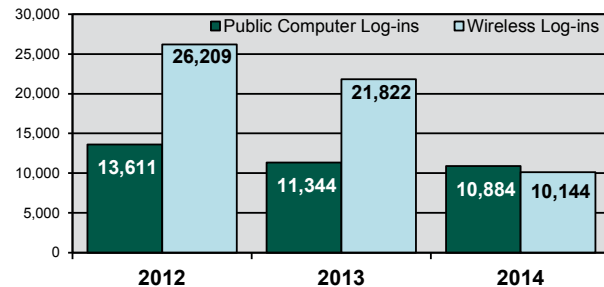
**TOTAL ITEMS CHECKED-OUT**  
(5% decrease from 2013 to 2014)



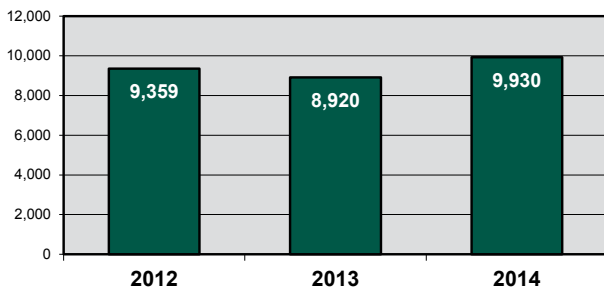
**TOTAL BRANCH VISITORS**  
(5% decrease from 2013 to 2014)



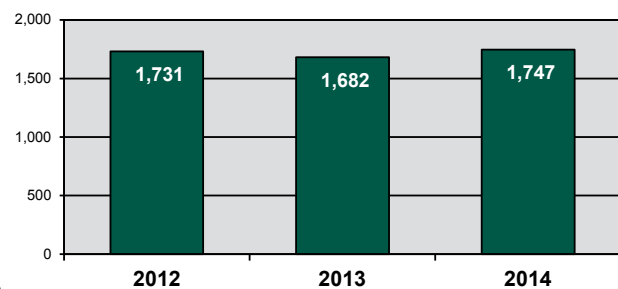
**TOTAL BRANCH COMPUTER LOG-INS**  
(37% decrease in total log-ins from 2013 to 2014)



**TOTAL PROGRAM ATTENDANCE**  
(11% increase from 2013 to 2014)



**TOTAL SUMMER READING PARTICIPANTS**  
(4% increase from 2013 to 2014)

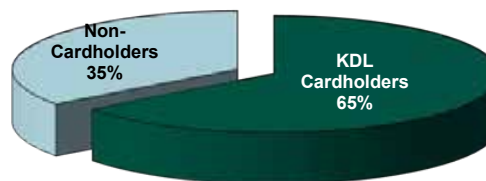




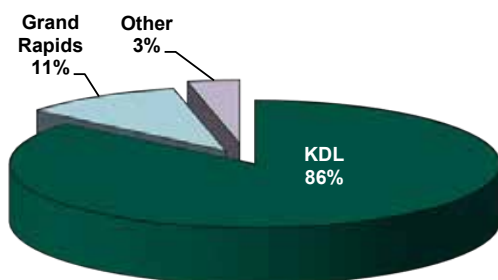
**BRANCH FACTS**

**Branch Manager:** Liz Breed  
**Population of Service Area:** 30,952  
**Building Size:** 26,420 square feet  
**Public Computers:** 23  
**Staff:** 15.5 FTEs  
**Open Hours:** 61 hrs/wk

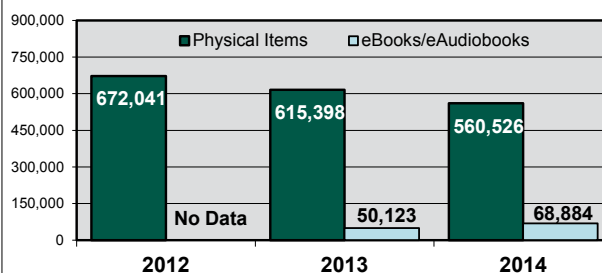
**PERCENTAGE OF POPULATION  
WITH A LIBRARY CARD**



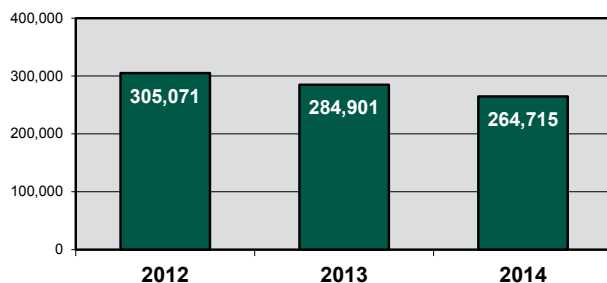
**BRANCH CHECK-OUTS BY RESIDENT**



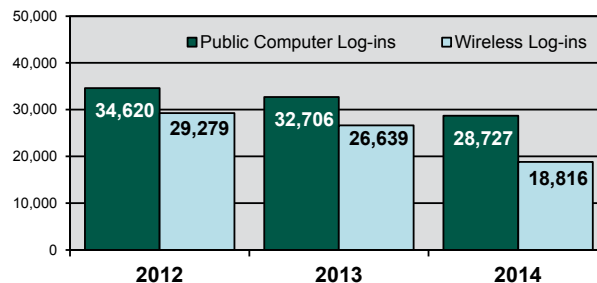
**TOTAL ITEMS CHECKED-OUT**  
(5% decrease from 2013 to 2014)



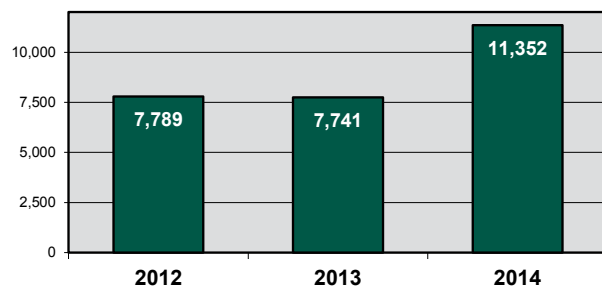
**TOTAL BRANCH VISITORS**  
(7% decrease from 2013 to 2014)



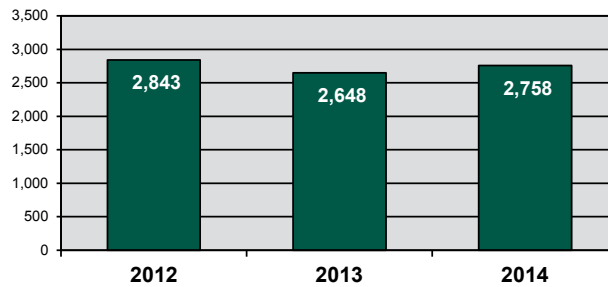
**TOTAL BRANCH COMPUTER LOG-INS**  
(20% decrease in total log-ins from 2013 to 2014)



**TOTAL PROGRAM ATTENDANCE**  
(47% increase from 2013 to 2014)



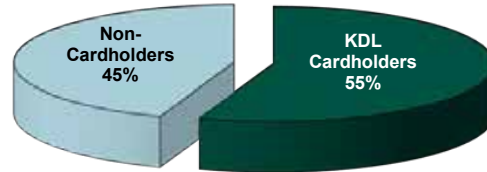
**TOTAL SUMMER READING PARTICIPANTS**  
(4% decrease from 2013 to 2014)



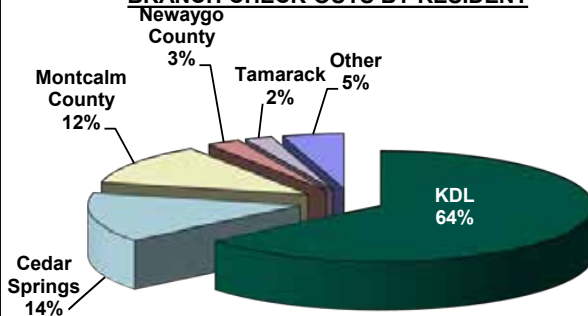
**BRANCH FACTS**

**Branch Manager:** Craig Buno  
**Pop. of Service Area:** 4,764  
**Building Size:** 8,736 square feet  
**Public Computers:** 15  
**Staff:** 3.5 FTEs  
**Open Hours:** 35 hrs/wk

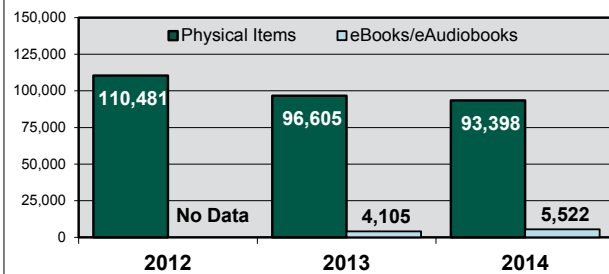
**PERCENTAGE OF POPULATION  
WITH A LIBRARY CARD**



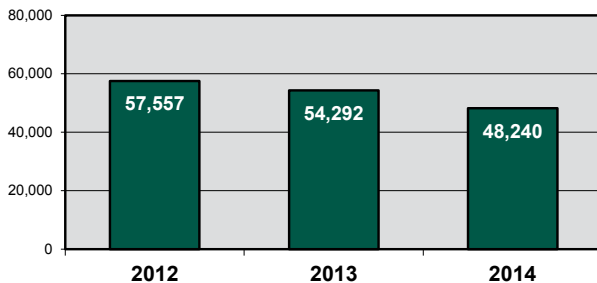
**BRANCH CHECK-OUTS BY RESIDENT**



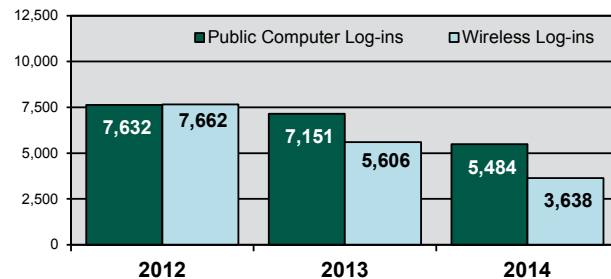
**TOTAL ITEMS CHECKED-OUT  
(2% decrease from 2013 to 2014)**



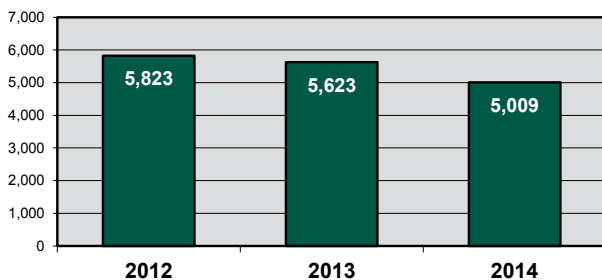
**TOTAL BRANCH VISITORS  
(11% decrease from 2013 to 2014)**



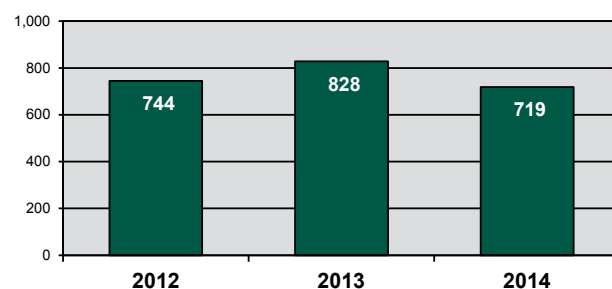
**TOTAL BRANCH COMPUTER LOG-INS  
(28% decrease in total log-ins from 2013 to 2014)**



**TOTAL PROGRAM ATTENDANCE  
(11% decrease from 2013 to 2014)**



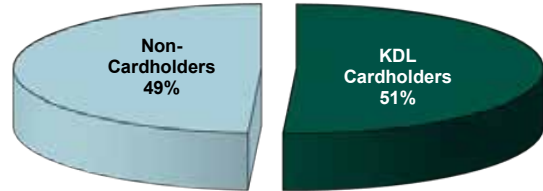
**TOTAL SUMMER READING PARTICIPANTS  
(13% decrease from 2013 to 2014)**



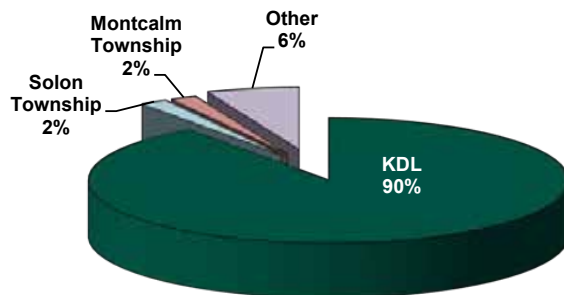
**BRANCH FACTS**

**Branch Manager:** Heather Wood - Gramza  
**Population of Service Area:** 3,960  
**Building Size:** 2,000 square feet  
**Public Computers:** 8  
**Staff:** 2.9 FTEs  
**Open Hours:** 24 hrs/wk (Jan. - Sept.)  
 40 hrs/wk (Oct. - Dec.)

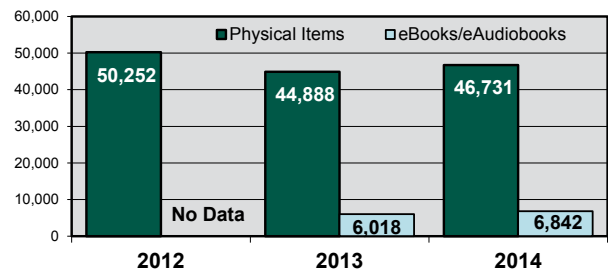
**PERCENTAGE OF POPULATION  
WITH A LIBRARY CARD**



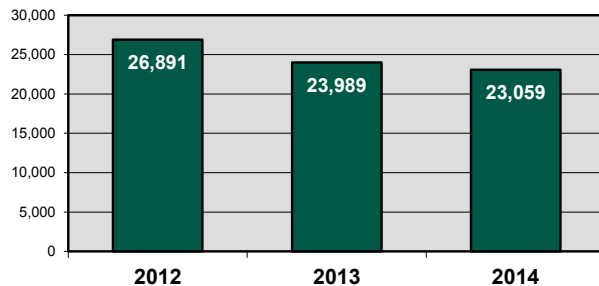
**BRANCH CHECK-OUTS BY RESIDENT**



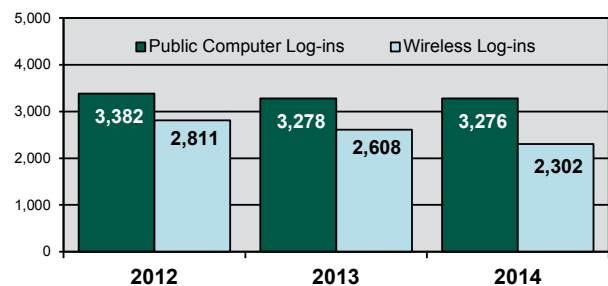
**TOTAL ITEMS CHECKED-OUT**  
(5% increase from 2013 to 2014)



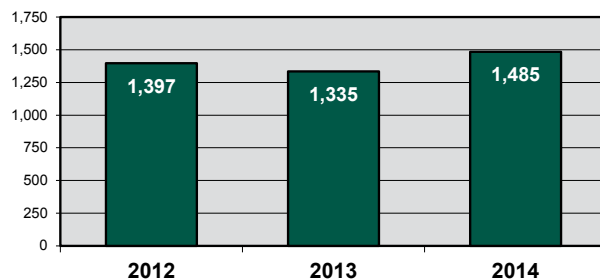
**TOTAL BRANCH VISITORS**  
(4% decrease from 2013 to 2014)



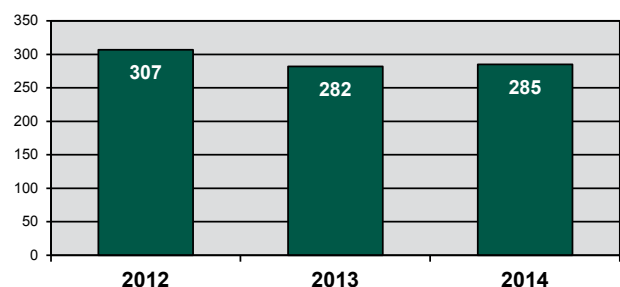
**TOTAL BRANCH COMPUTER LOG-INS**  
(5% decrease in total log-ins from 2013 to 2014)



**TOTAL PROGRAM ATTENDANCE**  
(11% increase from 2013 to 2014)



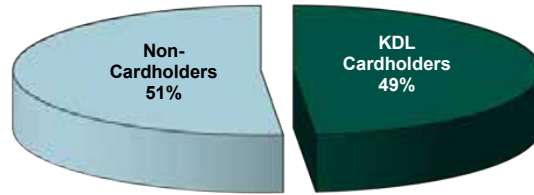
**TOTAL SUMMER READING PARTICIPANTS**  
(1% increase from 2013 to 2014)



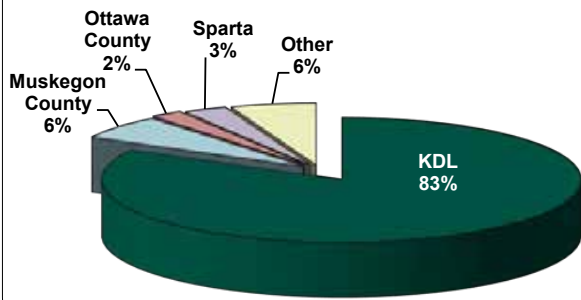
**BRANCH FACTS**

**Branch Manager:** Eric DeHaan (Jan. - June)  
Liz Knapp (June - Dec.)  
**Population of Service Area:** 4,731  
**Building Size:** 4,239 square feet  
**Public Computers:** 7  
**Staff:** 2.0 FTEs  
**Open Hours:** 27.5 hrs/wk

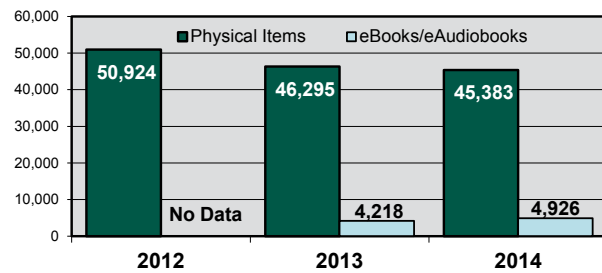
**PERCENTAGE OF POPULATION  
WITH A LIBRARY CARD**



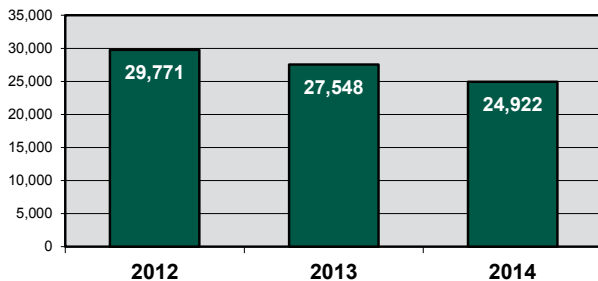
**BRANCH CHECK-OUTS BY RESIDENT**



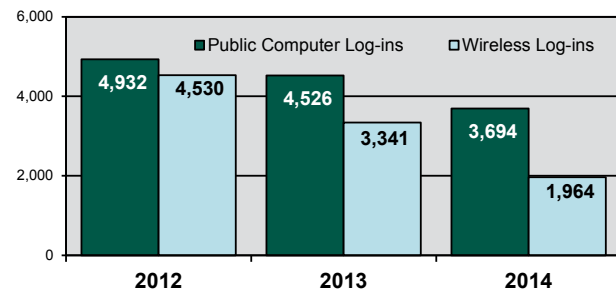
**TOTAL ITEMS CHECKED-OUT**  
(0.4% decrease from 2013 to 2014)



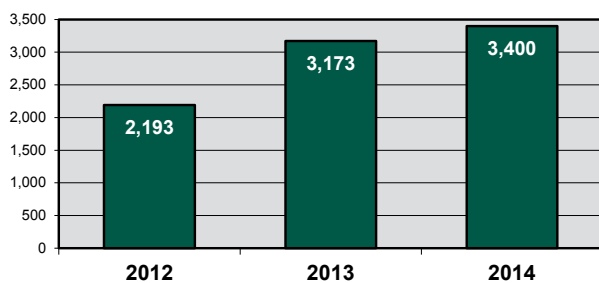
**TOTAL BRANCH VISITORS**  
(10% decrease from 2013 to 2014)



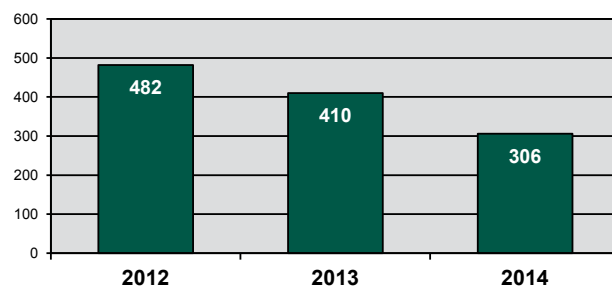
**TOTAL BRANCH COMPUTER LOG-INS**  
(28% decrease in total log-ins from 2013 to 2014)



**TOTAL PROGRAM ATTENDANCE**  
(7% increase from 2013 to 2014)



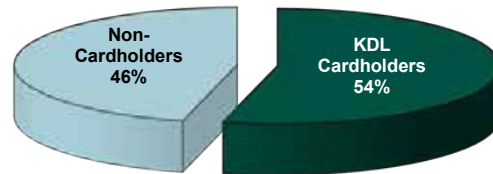
**TOTAL SUMMER READING PARTICIPANTS**  
(25% decrease from 2013 to 2014)



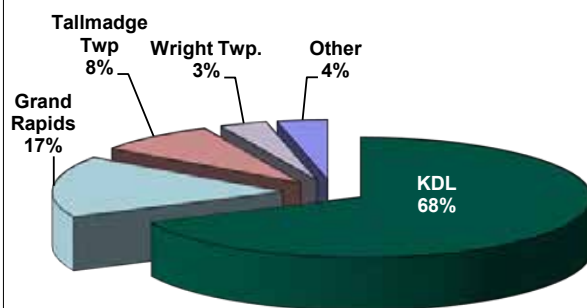
**BRANCH FACTS**

**Branch Manager:** Chris Lohman  
**Pop. of Service Area:** 23,537  
**Building Size:** 8,000 square feet  
**Public Computers:** 11  
**Staff:** 7.6 FTEs  
**Open Hours:** 54 hrs/wk

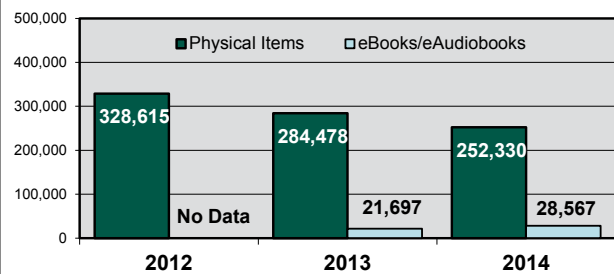
**PERCENTAGE OF POPULATION  
WITH A LIBRARY CARD**



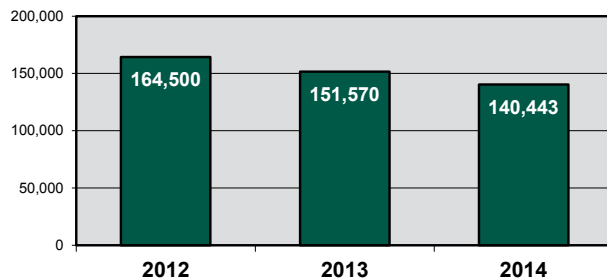
**BRANCH CHECK-OUTS BY RESIDENT**



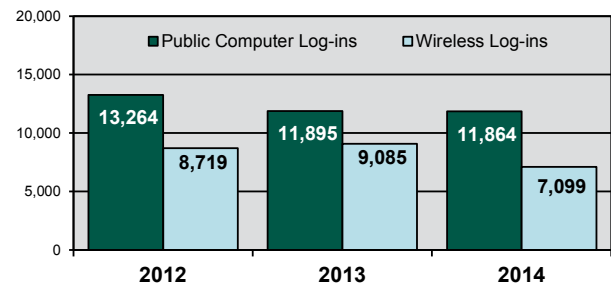
**TOTAL ITEMS CHECKED-OUT  
(8% decrease from 2013 to 2014)**



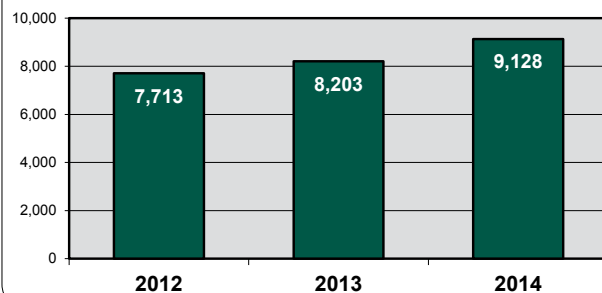
**TOTAL BRANCH VISITORS  
(7% decrease from 2013 to 2014)**



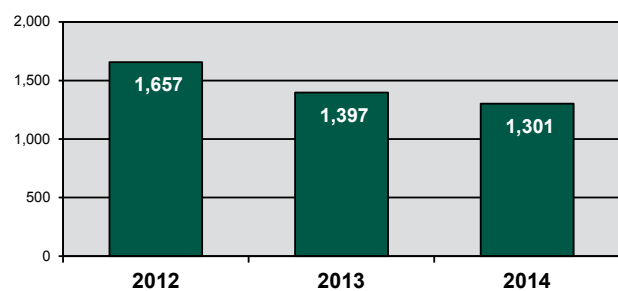
**TOTAL BRANCH COMPUTER LOG-INS  
(10% decrease in total log-ins from 2013 to 2014)**



**TOTAL PROGRAM ATTENDANCE  
(11% increase from 2013 to 2014)**



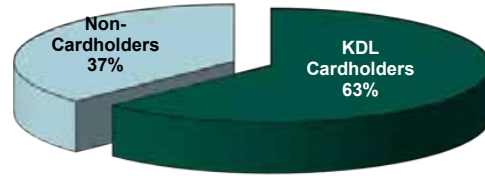
**TOTAL SUMMER READING PARTICIPANTS  
(7% decrease from 2013 to 2014)**



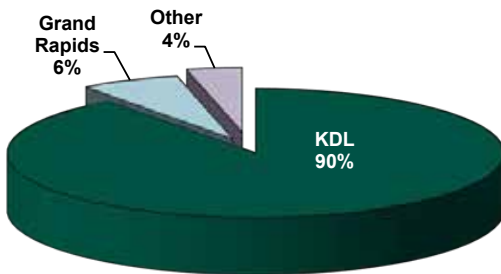
**BRANCH FACTS**

**Branch Manager:** Lori Holland  
**Population of Service Area:** 72,125  
**Building Size:** 48,950 square feet  
**Public Computers:** 49  
**Staff:** 18.1 FTEs  
**Open Hours:** 61 hrs/wk

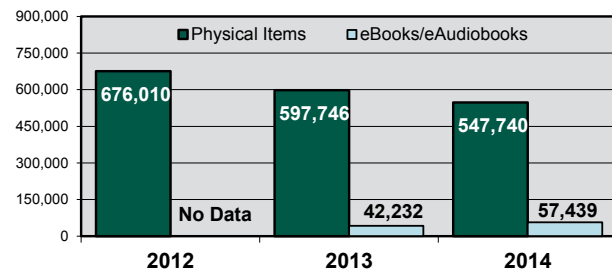
**PERCENTAGE OF POPULATION  
WITH A LIBRARY CARD**



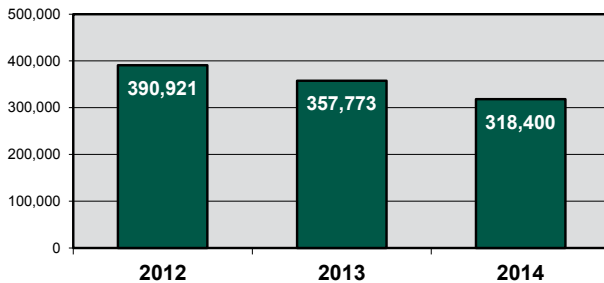
**BRANCH CHECK-OUTS BY RESIDENT**



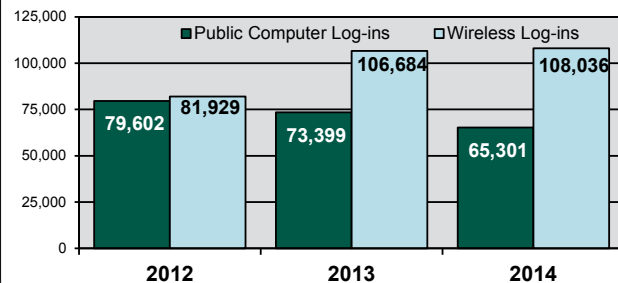
**TOTAL ITEMS CHECKED-OUT  
(5% decrease from 2013 to 2014)**



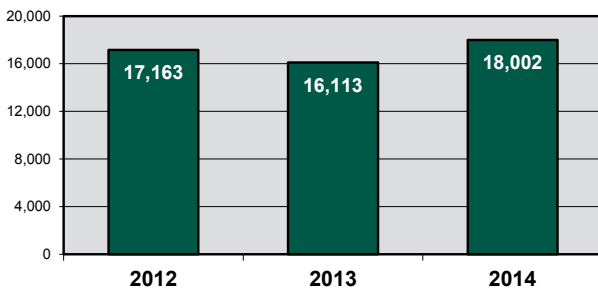
**TOTAL BRANCH VISITORS  
(11% decrease from 2013 to 2014)**



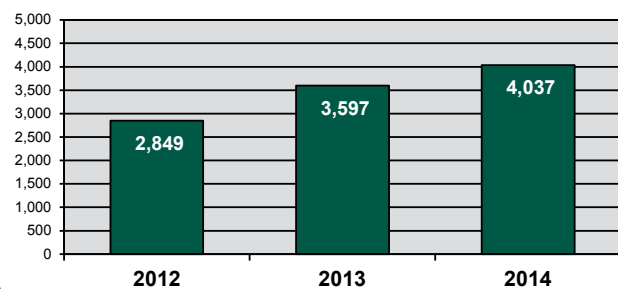
**TOTAL BRANCH COMPUTER LOG-INS  
(4% decrease in total log-ins from 2013 to 2014)**



**TOTAL PROGRAM ATTENDANCE  
(12% increase from 2013 to 2014)**



**TOTAL SUMMER READING PARTICIPANTS  
(12% increase from 2013 to 2014)**

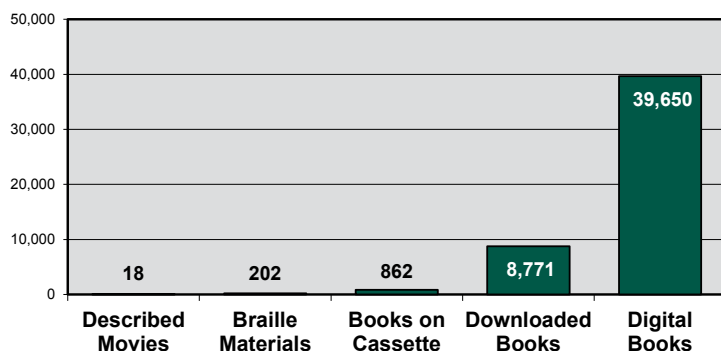


## OVERVIEW

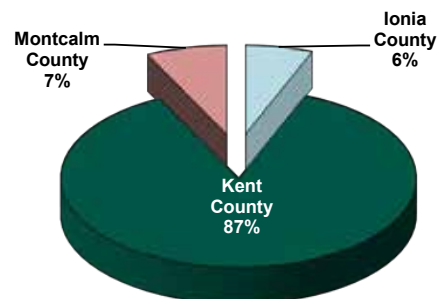
The Library for the Blind & Physically Handicapped (LBPH) is a national program that provides accessible reading material to anyone who cannot read standard print because of a visual or physical impairment. Kent District Library's LBPH service is offered through our Wyoming Branch and serves Kent, Ionia and Montcalm counties under the direction of the Library of Michigan. In addition to providing Braille and audio materials (including audiobooks, described movies and audio magazines) to LBPH patrons, KDL has a suite of adaptive technology located at the Wyoming Branch that is open to the public and includes a CCTV, a Braille embosser, a text-to-speech scanner and an accessible computer equipped with a large print keyboard, screen reading and Braille translation software packages.

**Wyoming Branch Manager:** Lori Holland  
**LBPH Librarian:** Shelley Roossien  
**Address:** 3350 Michael Ave., Wyoming, MI 49509  
**Phone:** 616-647-3988  
**Email:** lbphstaff@kdl.org

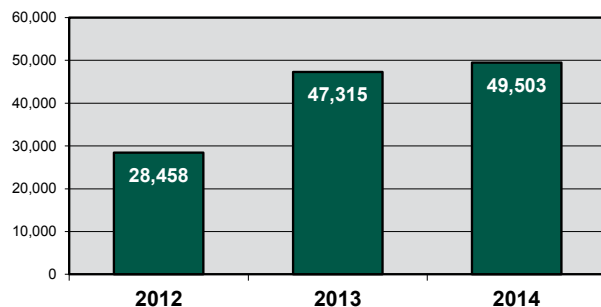
### 2014 CIRCULATION BY ITEM TYPE



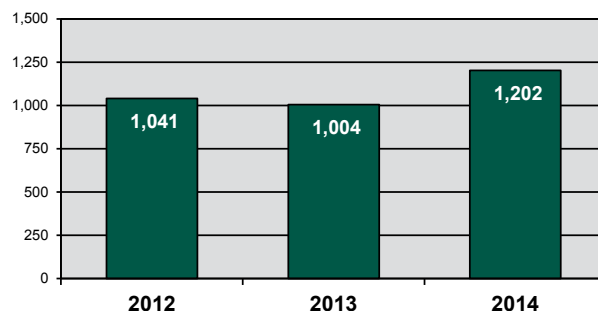
### Borrowers by residence



### TOTAL CIRCULATION (5% increase from 2013 to 2014)



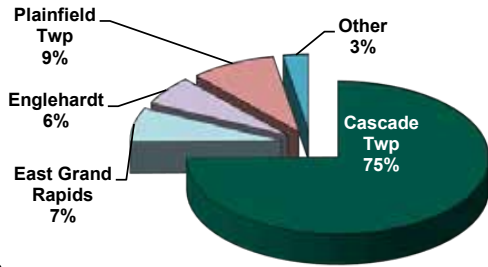
### TOTAL ACTIVE BORROWERS (20% increase from 2013 to 2014)



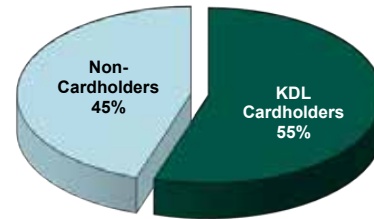
# 2014 Annual Report for Ada Township

*A Municipality in the Kent District Library Service Area*

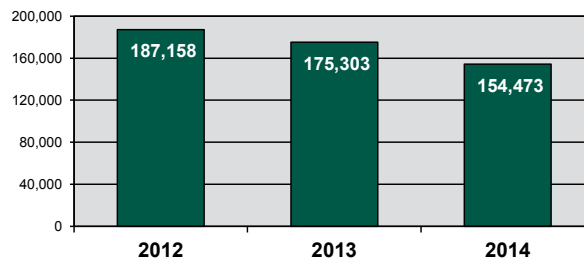
**Ada Residents Check-Out 75% of their Materials from the Cascade Township Branch of KDL**



**Percentage of Population with a Library Card**

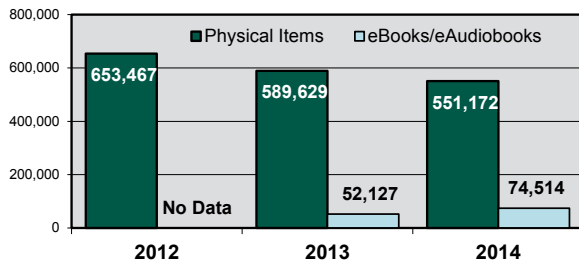


**Total Items Checked-Out by Ada Residents**  
(12% decrease from 2013 to 2014)

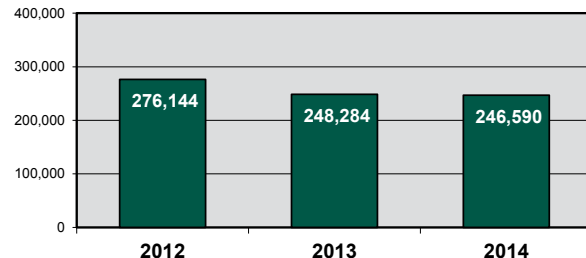


## Cascade Township Branch Statistics

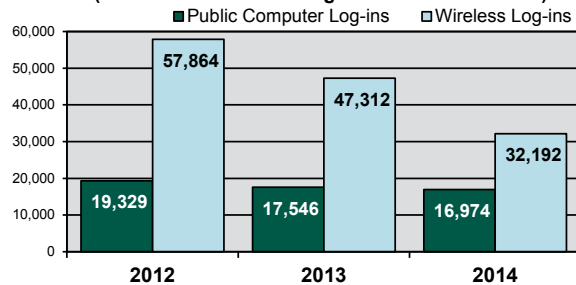
**TOTAL ITEMS CHECKED-OUT**  
(3% decrease from 2013 to 2014)



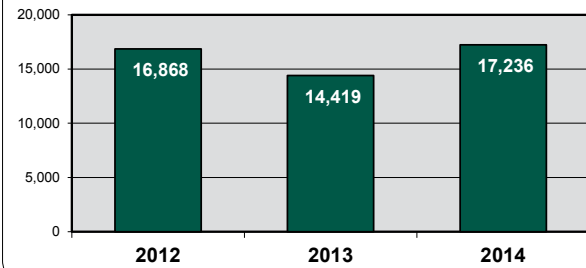
**TOTAL BRANCH VISITORS**  
(0.7% decrease from 2013 to 2014)



**TOTAL BRANCH COMPUTER LOG-INS**  
(24% decrease in total log-ins from 2013 to 2014)



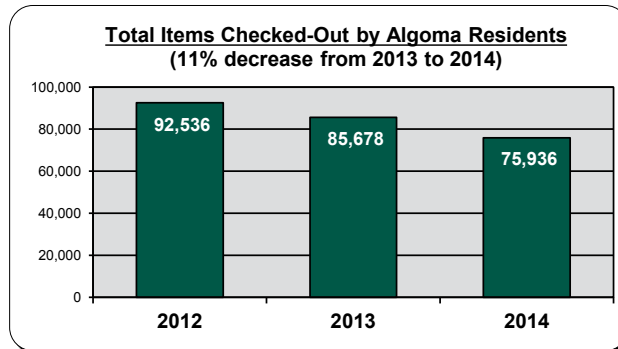
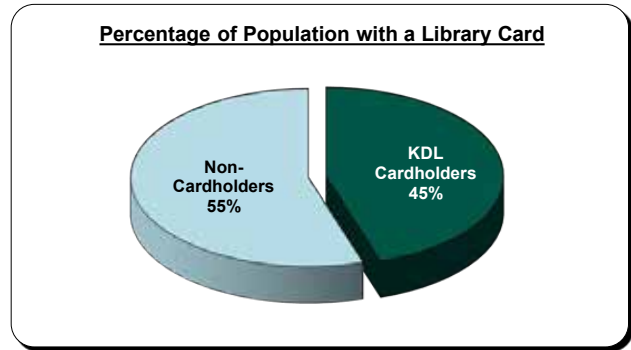
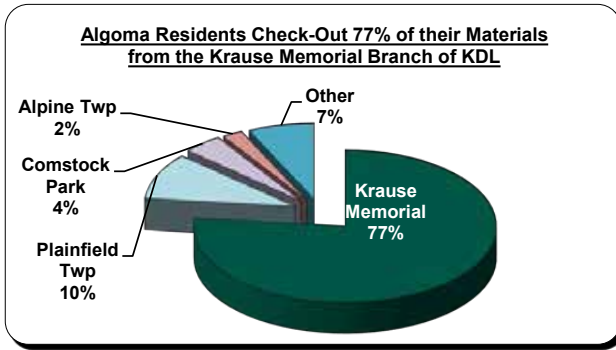
**TOTAL PROGRAM ATTENDANCE**  
(20% increase from 2013 to 2014)



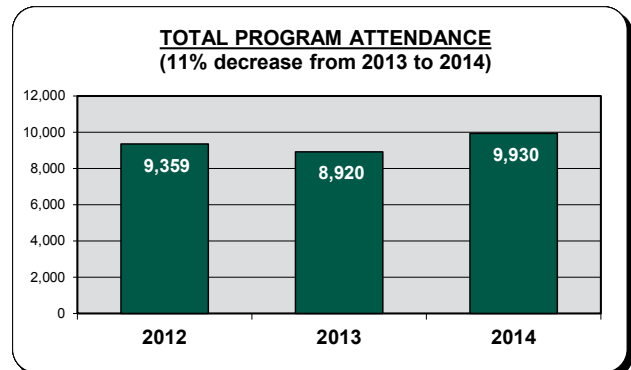
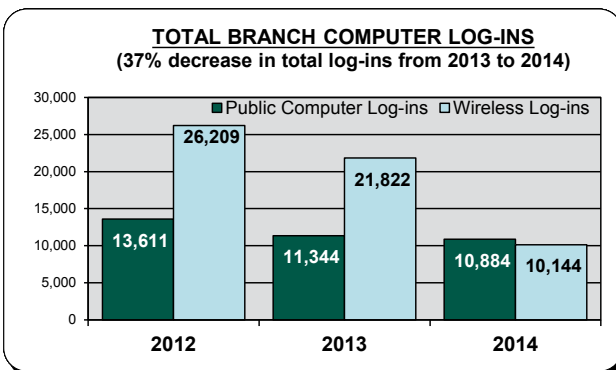
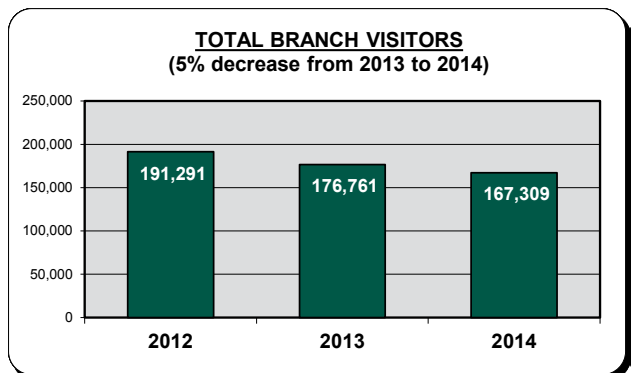
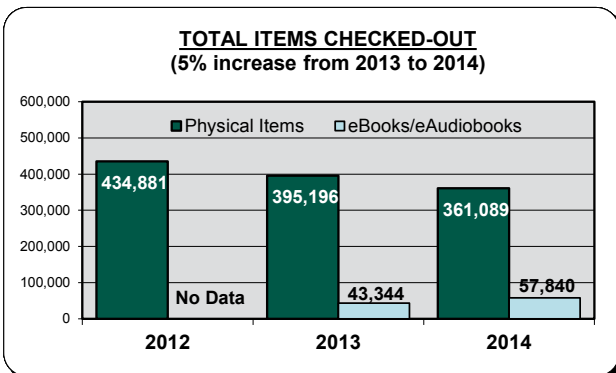


# 2014 Annual Report for Algoma Township

*A Municipality in the Kent District Library Service Area*



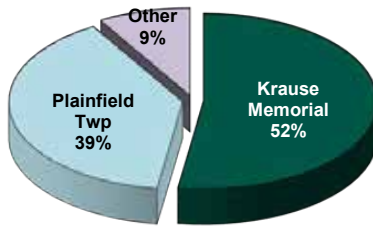
## Krause Memorial Branch Statistics



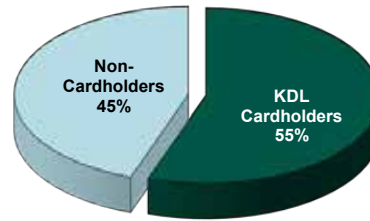
# 2014 Annual Report for Cannon Township

*A Municipality in the Kent District Library Service Area*

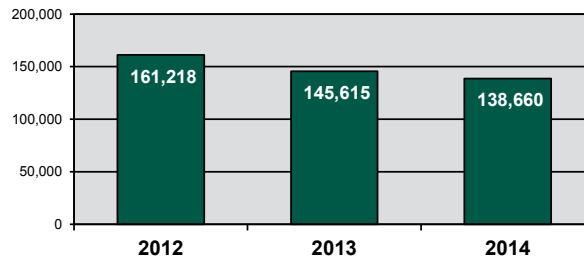
**Cannon Residents Check-Out 52% of their Materials from the Krause Memorial Branch of KDL**



**Percentage of Population with a Library Card**

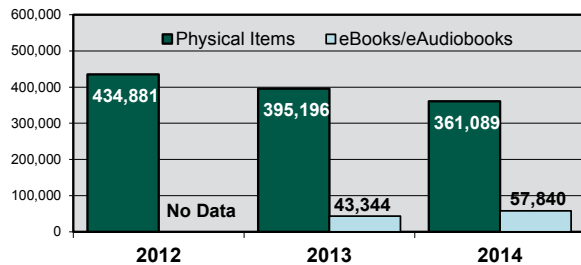


**Total Items Checked-Out by Cannon Residents**  
(5% decrease from 2013 to 2014)

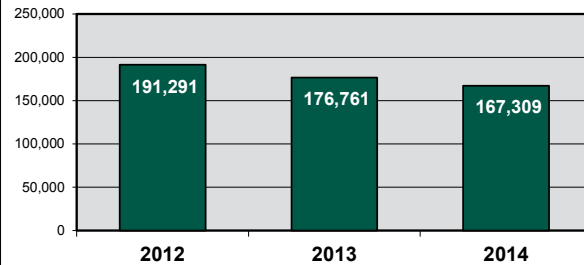


## Krause Memorial Branch Statistics

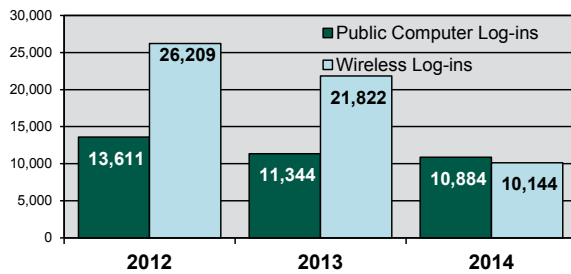
**TOTAL ITEMS CHECKED-OUT**  
(5% decrease from 2013 to 2014)



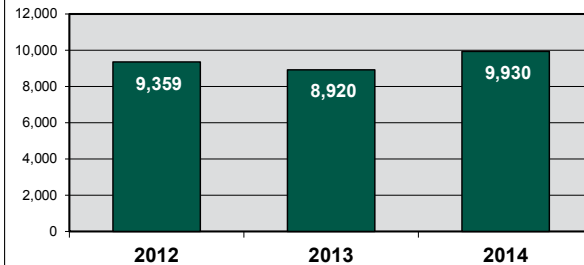
**TOTAL BRANCH VISITORS**  
(5% decrease from 2013 to 2014)



**TOTAL BRANCH COMPUTER LOG-INS**  
(37% decrease in total log-ins from 2013 to 2014)

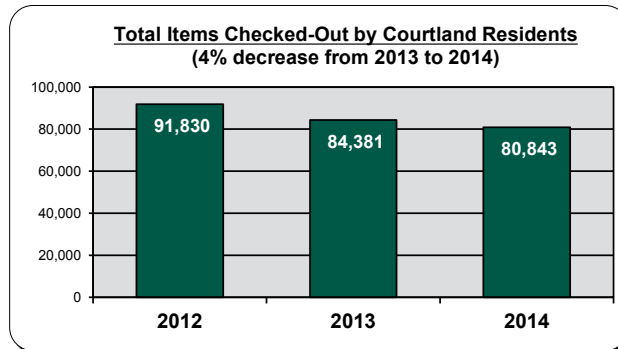
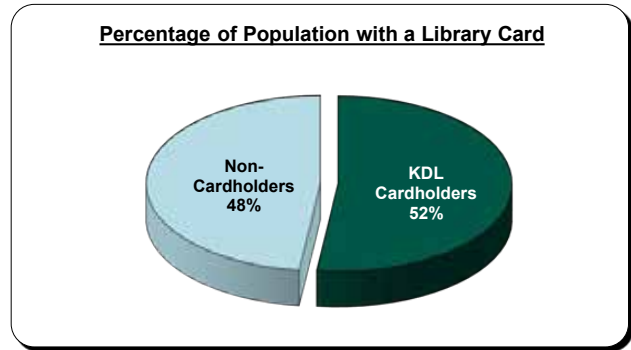
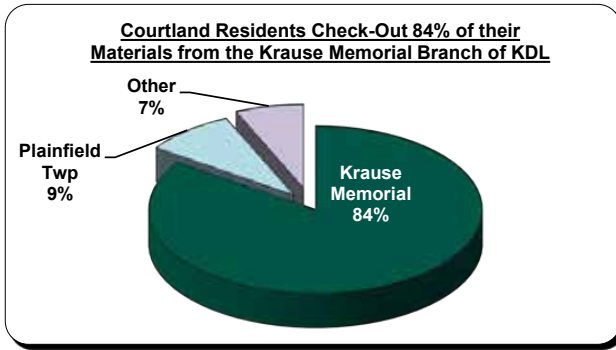


**TOTAL PROGRAM ATTENDANCE**  
(11% decrease from 2013 to 2014)

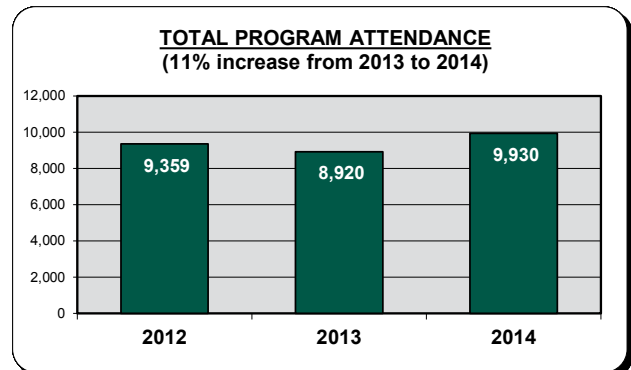
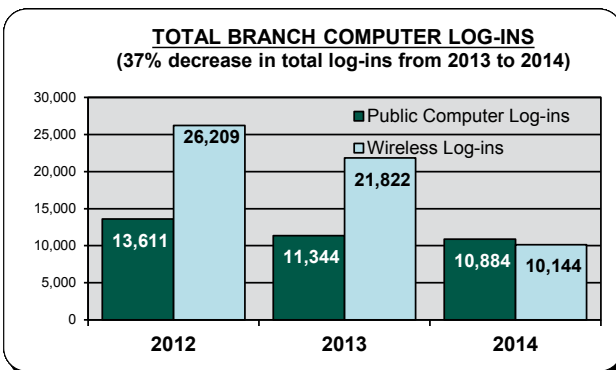
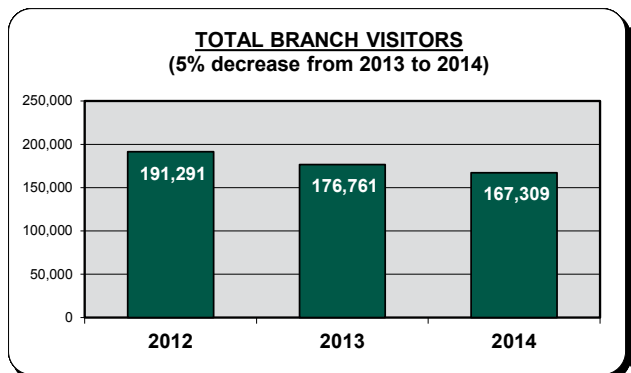
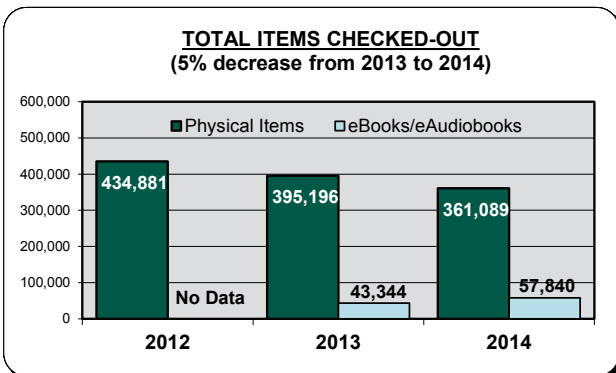


# 2014 Annual Report for Courtland Township

*A Municipality in the Kent District Library Service Area*



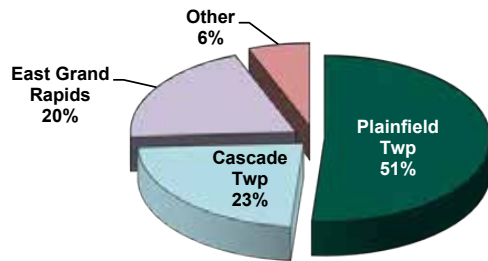
## Krause Memorial Branch Statistics



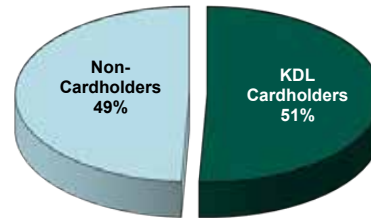
# 2014 Annual Report for Grand Rapids Township

*A Municipality in the Kent District Library Service Area*

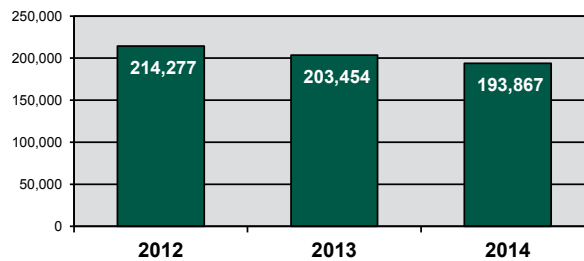
**GR Township Residents Check-Out 51% of their Materials from the Plainfield Twp. Branch of KDL**



**Percentage of Population with a Library Card**

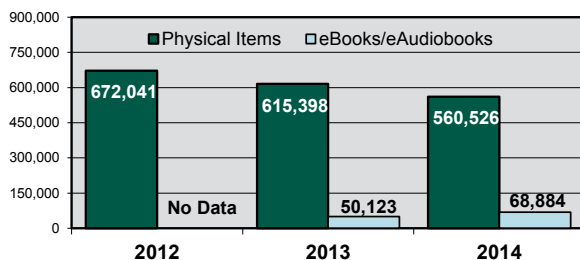


**Total Items Checked-Out by GR Twp. Residents**  
(5% decrease from 2013 to 2014)

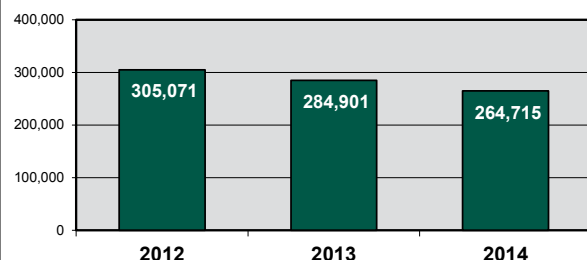


## Plainfield Township Branch Statistics

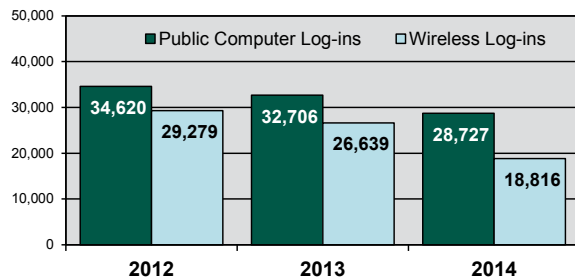
**TOTAL ITEMS CHECKED-OUT**  
(5% decrease from 2013 to 2014)



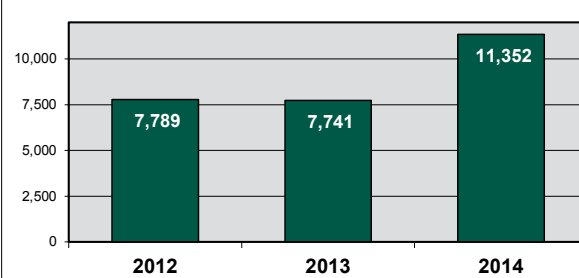
**TOTAL BRANCH VISITORS**  
(7% decrease from 2013 to 2014)



**TOTAL BRANCH COMPUTER LOG-INS**  
(20% decrease in total log-ins from 2013 to 2014)

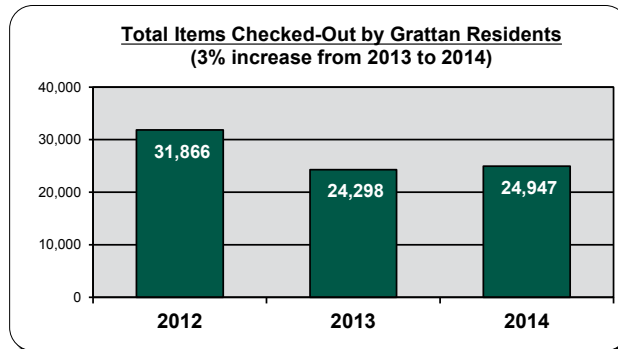
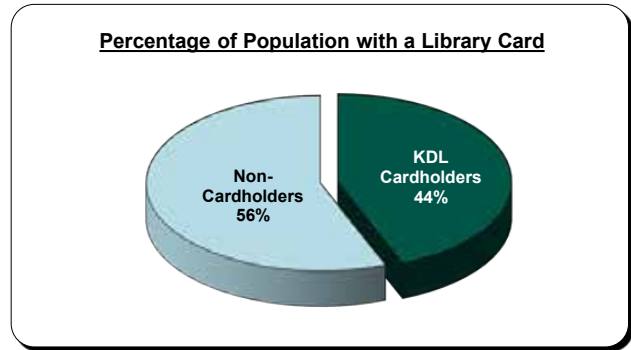
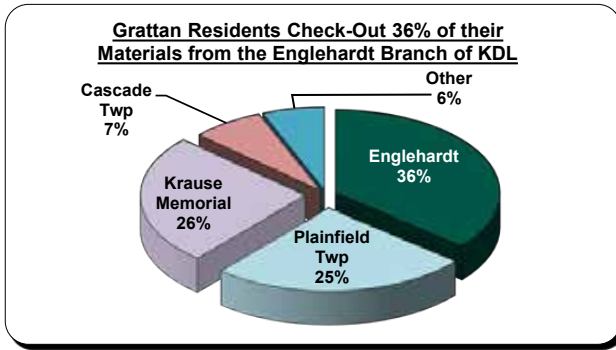


**TOTAL PROGRAM ATTENDANCE**  
(47% decrease from 2013 to 2014)

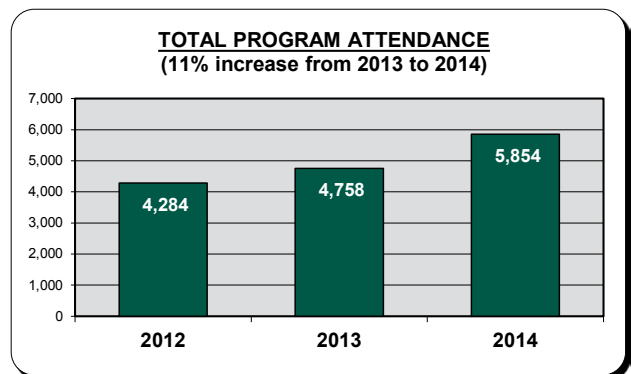
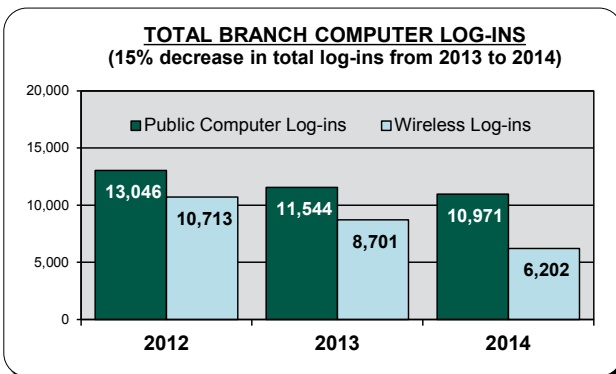
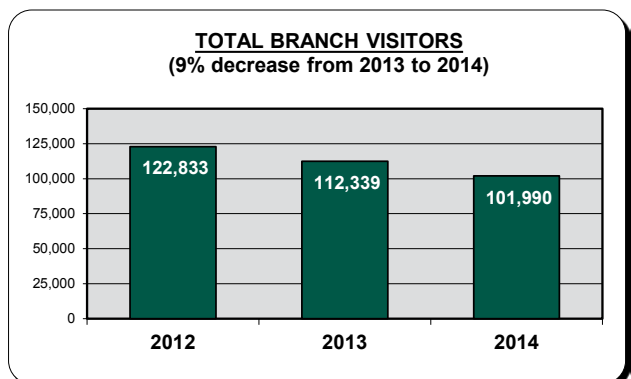
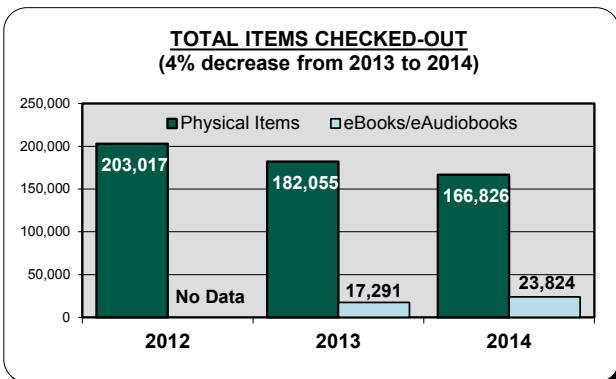


# 2014 Annual Report for Grattan Township

*A Municipality in the Kent District Library Service Area*



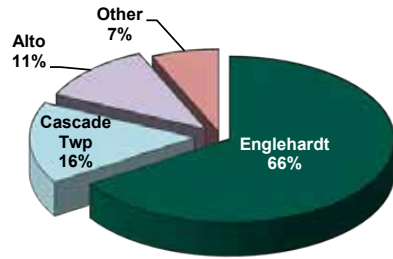
## Englehardt Branch Statistics



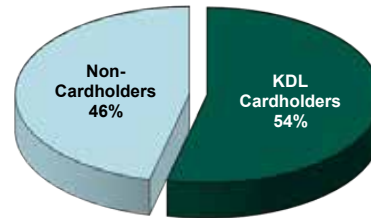
# 2014 Annual Report for Lowell Township

*A Municipality in the Kent District Library Service Area*

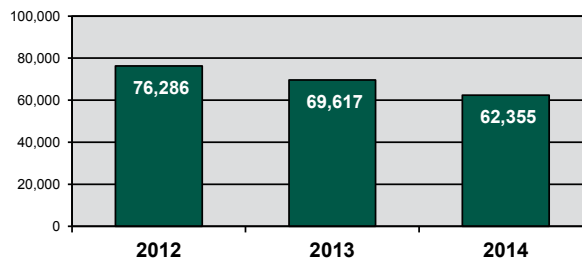
**Lowell Twp. Residents Check-Out 66% of their Materials from the Englehardt Branch of KDL**



**Percentage of Population with a Library Card**

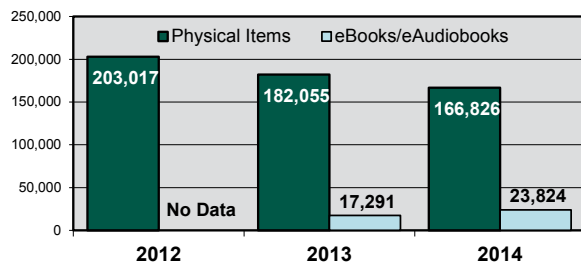


**Total Items Checked-Out by Lowell Twp. Residents**  
(10% decrease from 2013 to 2014)

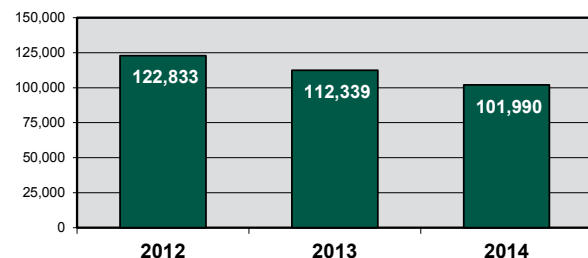


## Englehardt Branch Statistics

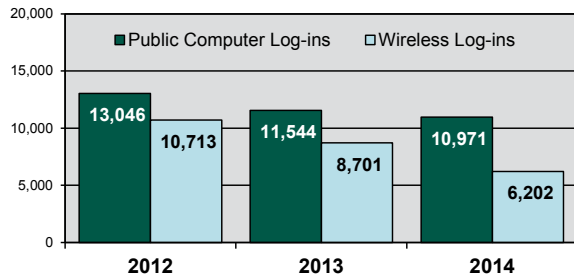
**TOTAL ITEMS CHECKED-OUT**  
(4% decrease from 2013 to 2014)



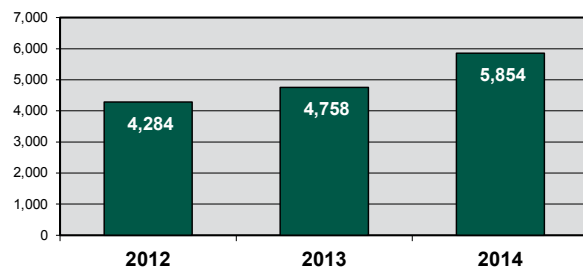
**TOTAL BRANCH VISITORS**  
(9% decrease from 2013 to 2014)



**TOTAL BRANCH COMPUTER LOG-INS**  
(15% decrease in total log-ins from 2013 to 2014)



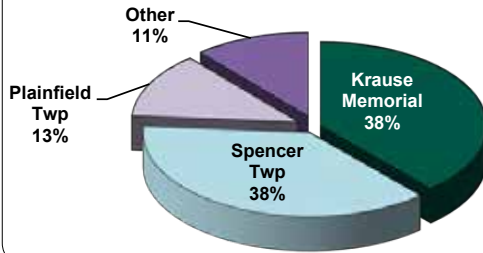
**TOTAL PROGRAM ATTENDANCE**  
(23% increase from 2013 to 2014)



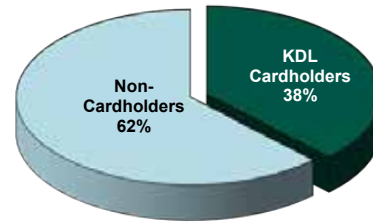
# 2014 Annual Report for Oakfield Township

*A Municipality in the Kent District Library Service Area*

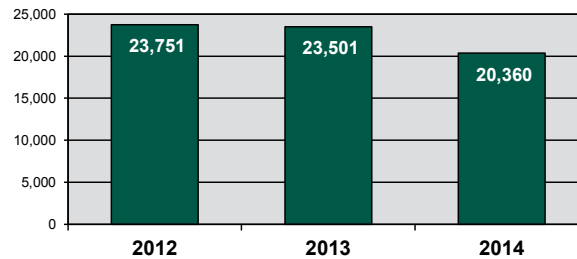
**Oakfield Residents Check-Out 38% of their Materials from the Krause Memorial Branch of KDL**



**Percentage of Population with a Library Card**

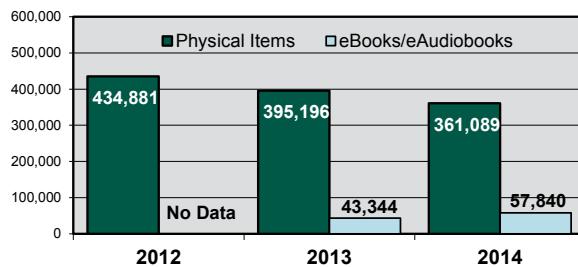


**Total Items Checked-Out by Oakfield Residents**  
(13% decrease from 2013 to 2014)

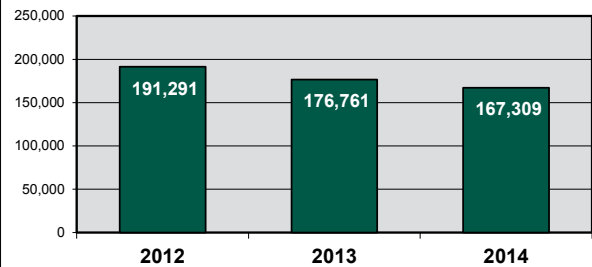


## Krause Memorial Branch Statistics

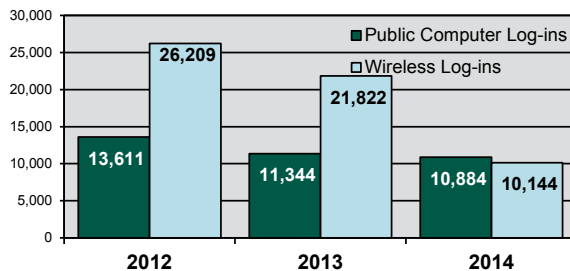
**TOTAL ITEMS CHECKED-OUT**  
(4% decrease from 2013 to 2014)



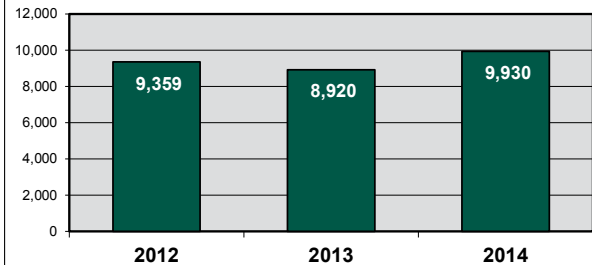
**TOTAL BRANCH VISITORS**  
(5% decrease from 2013 to 2014)



**TOTAL BRANCH COMPUTER LOG-INS**  
(37% decrease in total log-ins from 2013 to 2014)



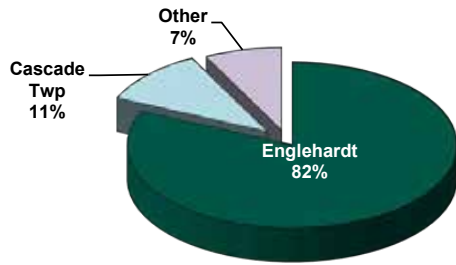
**TOTAL PROGRAM ATTENDANCE**  
(11% decrease from 2013 to 2014)



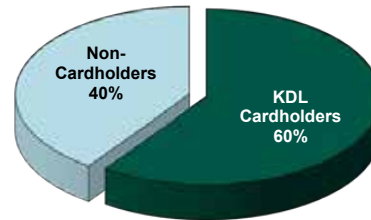
# 2014 Annual Report for Vergennes Township

*A Municipality in the Kent District Library Service Area*

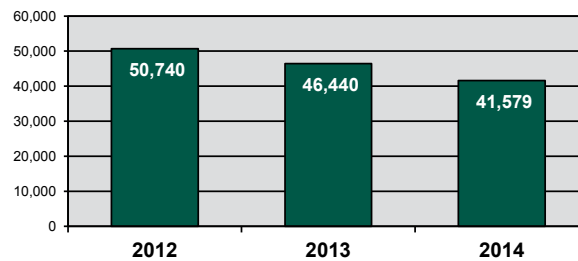
**Vergennes Residents Check-Out 82% of their Materials from the Englehardt Branch of KDL**



**Percentage of Population with a Library Card**

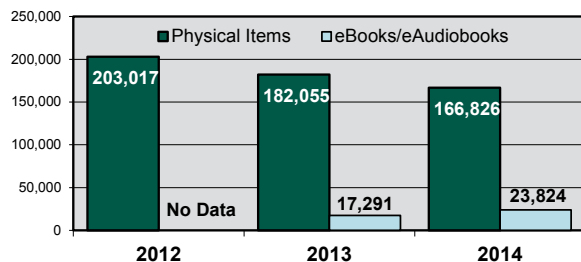


**Total Items Checked-Out by Vergennes Residents**  
(10% decrease from 2013 to 2014)

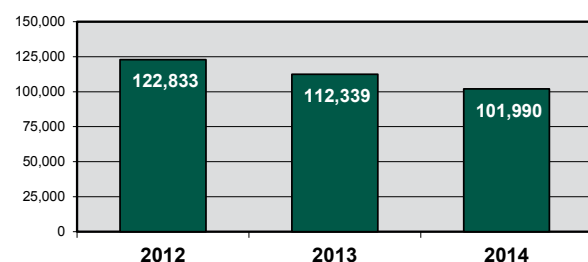


## Englehardt Branch Statistics

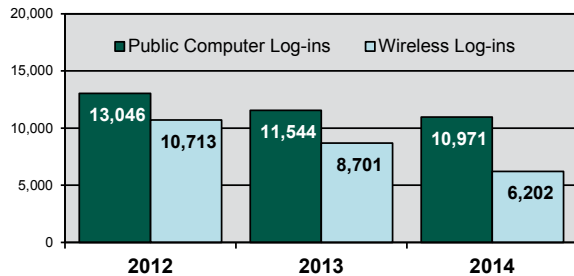
**TOTAL ITEMS CHECKED-OUT**  
(4% decrease from 2013 to 2014)



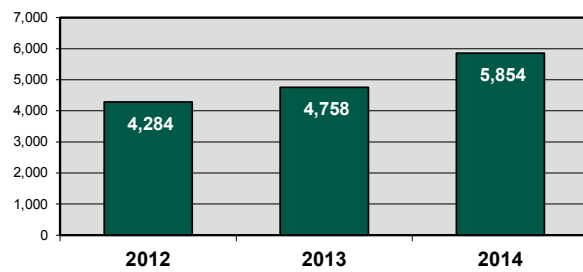
**TOTAL BRANCH VISITORS**  
(9% decrease from 2013 to 2014)



**TOTAL BRANCH COMPUTER LOG-INS**  
(15% decrease in total log-ins from 2013 to 2014)



**TOTAL PROGRAM ATTENDANCE**  
(23% increase from 2013 to 2014)





# 2014 Peer Comparison

## INTRODUCTION

KDL strives to attain the goals of its strategic plan with achievements that place KDL among the best libraries in the country in collections, programs, services and technology. This 2014 peer comparison uses statistical information from the *Public Library Data Service Statistical Report 2014*<sup>1</sup> to identify peers on a national and state level. The comparison enables staff to identify areas where KDL excels in relation to its peers and areas where staff may wish to focus additional attention.

## SUMMARY OF THE RANKINGS

### *National Comparison*

The national comparison included 23 peer libraries that have between 12-20 branch outlets and a service area population ranging from 250,000 to 500,000 people. A full statistical chart showing rankings and peer comparison data follows this summary.

The following table highlights KDL's area-specific ranking in relation to its peer libraries:

Area	KDL 2014 Rank	KDL 2013 Rank	Area	KDL 2014 Rank	KDL 2013 Rank
Total Circulation (downloadables)	1 <sup>st</sup>	1 <sup>st</sup>	Total expenditures for all electronic materials	8 <sup>th</sup>	10 <sup>th</sup>
Collection turnover rate*	1 <sup>st</sup>	2 <sup>nd</sup>	Population of service area	10 <sup>th</sup>	10 <sup>th</sup>
Total visits	2 <sup>nd</sup>	3 <sup>rd</sup>	Total program attendance	11 <sup>th</sup>	11 <sup>th</sup>
Reference transactions per capita	2 <sup>nd</sup>	3 <sup>rd</sup>	Materials expenditures per capita	11 <sup>th</sup>	13 <sup>th</sup>
Materials as a % of expenditures	3 <sup>rd</sup>	5 <sup>th</sup>	Registrations (cardholders)	12 <sup>th</sup>	12 <sup>th</sup>
Circulation per capita	4 <sup>th</sup>	2 <sup>nd</sup>	Registrations as a % of population	12 <sup>th</sup>	13 <sup>th</sup>
Total circulation (all materials)	4 <sup>th</sup>	3 <sup>rd</sup>	Collection size	13 <sup>th</sup>	12 <sup>th</sup>
Total expenditures for eBooks	5 <sup>th</sup>	5 <sup>th</sup>	Holdings per capita	16 <sup>th</sup>	14 <sup>th</sup>
Visits per capita	5 <sup>th</sup>	7 <sup>th</sup>	Staff expenditures per capita	16 <sup>th</sup>	17 <sup>th</sup>
Salaries as a % of expenditures	6 <sup>th</sup>	5 <sup>th</sup>	Total operating expenditures	17 <sup>th</sup>	15 <sup>th</sup>
Public service hours	7 <sup>th</sup>	7 <sup>th</sup>	Total operating income	17 <sup>th</sup>	16 <sup>th</sup>
Website visits per capita	7 <sup>th</sup>	9 <sup>th</sup>	Expenditures per capita	17 <sup>th</sup>	17 <sup>th</sup>

*\*Collection turnover rate measures the activity of a library's collection. It indicates the number of times each library item would have circulated during the year if circulation had been spread evenly throughout the entire collection. It is calculated by dividing the library's total annual circulation by total library holdings.*

When compared to our peer libraries, KDL ranks below the median in economic categories such as total operating income, total operating expenditures and expenditures per capita. Despite these rankings, in areas that measure superior performance such as collection turnover rate, circulation per capita and total visits, KDL ranks very high. This would suggest that KDL has a strong base of library users who regularly find items in our popular materials collection that they want to borrow. Additionally, a high ranking in total visits suggests KDL offers appealing facilities and compelling programs that draw people to our branches.

Recognizing that public libraries are transitioning to offer more digital materials like eBooks, the *Public Library Data Service Statistical Report* began including figures about electronic materials and downloadable items for the first time in its 2012 report. For the third year in a row, KDL proudly ranked first among its peers in total circulation of downloadable items, which is a testament to KDL's commitment to providing our patrons with access to popular materials in formats they desire.

KDL's rank in circulation per capita and total circulation (all materials) dropped slightly from 2013 (from 2<sup>nd</sup> to 4<sup>th</sup> and 3<sup>rd</sup> to 4<sup>th</sup> respectively), but we continued to maintain the top ranking for total circulation of downloadable materials and we achieved a first ranking in collection turnover rate. We suspect the explanation for this is multi-faceted. First, KDL's visitor count has declined, which usually causes the circulation of materials to decline. In order to remedy this, KDL has been creating better programming in an effort to attract more patrons. Our theory is that once patrons come to KDL they will be more likely to check out physical materials.

Second, not only does visitor count have an effect on circulation but so does our stagnant budget. In order to attract more patrons, we need a diverse collection, and because this was the end of our 10 year millage, our collection expenditures were flat. In August of 2014 KDL won a 45% increase in millage, to 1.28 mills which this will significantly help in increasing our collection and attracting readers of all kinds.

Lastly, the major trend today is electronic materials. KDL has invested in this and it shows in our top ranking in circulation of downloadable materials. Since KDL worked ahead of the curve to build a large eCollection, marketed this collection and trained staff to help patrons use this collection, our digital circulation remains higher than the circulation of other materials.

KDL ranks below the median in some key categories when compared to our peer libraries. Noteworthy changes occurred in total operating expenditures (from 15<sup>th</sup> to 17<sup>th</sup>), total operating income (from 16<sup>th</sup> to 17<sup>th</sup>) and holdings per capita (from 14<sup>th</sup> to 16<sup>th</sup>) could be the result of any number of factors. It is difficult to say whether KDL is spending less or differently or if our peer libraries are spending more or differently (or some combination thereof). Looking at one key ranking—total operating income—we can at least say that KDL has less money to work with than over half of our peer libraries. KDL's success in garnering a high ranking in output measures like collection turnover rate, total circulation of downloadables, and total visits stand as a testimony to our ability to do more with less. With KDL's 1.28 millage win we are looking at a bright future!

Overall, when compared to our national peer libraries, KDL ranks high to very high in almost all areas pertaining to library use. In no area does KDL fall below a ranking of 17<sup>th</sup> out of 25 libraries. This national peer comparison further solidifies KDL's position as a model library system within our peer group.

## State Comparison

The only criteria for entry in the library peer group for the state comparison is that a library must be in the state of Michigan and serve a population of at least 75,000 people (as reported in the *Public Library Data Service Statistical Report 2014'*). This year's state comparison included 15 peer libraries. A full statistical chart showing rankings and peer comparison data follows this summary.

The following table highlights KDL's area-specific ranking in relation to its peer libraries in Michigan:

Area	KDL 2014 Rank	KDL 2013 Rank	Area	KDL 2014 Rank	KDL 2013 Rank
Total circulation (downloadables)	1 <sup>st</sup>	1 <sup>st</sup>	Total circulation (all materials)	2 <sup>nd</sup>	2 <sup>nd</sup>
Total expenditures for eBooks	1 <sup>st</sup>	1 <sup>st</sup>	Visits per capita	2 <sup>nd</sup>	2 <sup>nd</sup>
Total expenditures for all electronic materials	1 <sup>st</sup>	1 <sup>st</sup>	Materials as a % of expenditures	2 <sup>nd</sup>	3 <sup>rd</sup>
Reference transactions per capita	1 <sup>st</sup>	3 <sup>rd</sup>	Collection turnover rate	3 <sup>rd</sup>	3 <sup>rd</sup>
Public service hours	1 <sup>st</sup>	3 <sup>rd</sup>	Salaries as a % of expenditures	4 <sup>th</sup>	3 <sup>rd</sup>
Population of service area	2 <sup>nd</sup>	2 <sup>nd</sup>	Circulation per capita	4 <sup>th</sup>	4 <sup>th</sup>
Collection size	2 <sup>nd</sup>	2 <sup>nd</sup>	Materials expenditures per capita	5 <sup>th</sup>	6 <sup>th</sup>
Registrations (card holders)	2 <sup>nd</sup>	2 <sup>nd</sup>	Website visits per capita	6 <sup>th</sup>	6 <sup>th</sup>
Total visits	2 <sup>nd</sup>	2 <sup>nd</sup>	Registrations as a % of population	8 <sup>th</sup>	8 <sup>th</sup>
Total operating income	2 <sup>nd</sup>	2 <sup>nd</sup>	Expenditures per capita	11 <sup>th</sup>	13 <sup>th</sup>
Total operating expenditures	2 <sup>nd</sup>	2 <sup>nd</sup>	Holdings per capita	12 <sup>th</sup>	14 <sup>th</sup>
Total program attendance	2 <sup>nd</sup>	2 <sup>nd</sup>	Staff expenditures per capita	13 <sup>th</sup>	14 <sup>th</sup>

As with the national comparison, the state comparison reveals KDL's strong ranking in visits, program attendance, circulation and registrations. Matching the results at the national level, KDL ranked first at the state level in the category of total circulation of downloadable items. Added to this were first-place rankings in total expenditures for eBooks, total expenditures for all electronic materials, reference transactions per capita and public service hours.

Kent District Library made some improvements in rank this year in regards to reference transactions per capita, public service hours, materials expenditures per capita, expenditures per capita, holdings per capita and staff expenditures per capita. While there was success in those categories, salaries as a percentage of expenditures moved down one ranking while many others remain constant. As KDL moves into the future it will strive to continue the excellent services at our branches as well as begin to do more outreach and programs on what the community wants and needs. With the passing of a new millage in August of 2014 KDL will bring about new concepts and ideas which will hopefully make a positive impact on the state rankings.

Overall, KDL's top rankings when compared to our peer libraries stand as compelling evidence of our position as a leader in the state. KDL had a rank of third or better for 16 out of 24 areas of comparison, which is a powerful testimony to our long-standing tradition of library excellence in Michigan.

## CONCLUSION

When compared to our peer libraries at both the national and state level, Kent District Library rises to the top in key indicators of performance. KDL staff will continue to strive to meet the goals of its strategic plan and demonstrate achievements and success in the context of those libraries considered to be the best in Michigan and the nation.

---

<sup>1</sup>Public Library Data Service Statistical Report 2014, [Public Library Association](#), June 2014 (Based on 2013 fiscal year data)

# 2014 National Comparison Data

Library	General Information		Financial Information										Per Capita Usage										Annual Use					
	Population	Number of Branches	Total Operating Income (\$)	Total Operating Expenditures (\$)	Expenditures per Capita (\$)	Total Expenditures for Library Materials (\$)	Total Expenditures for Electronic Materials (including eBooks, eAudiobooks, eMusic, & databases) (\$)	Total Expenditures for eBooks (\$)	Materials Expenditure per Capita (\$)	Materials as % of Expenditures	Staff Expenditures per Capita (\$)	Salaries as % of Expenditures	Public Service Hours (per week)	Collection Turnover	Total Holdings (Collection Size)	Holdings Per Capita	Registrations	Registrations as % of Population	Circulation per Capita	Circulation Per Registered Borrower	Visits per Capita	Website Visits per Capita	Reference Trans. per Capita	Total Circulation (all materials)	Total Circulation (downloadable materials only)	Total Reference Transactions	Total Visits	Total Program Attendance
Shreve Memorial Library (LA)	253,623	20	14,562,940	13,479,288	53.1	1,215,766	204,936	204,936	4.79	9.0%	31.3	47.6%	964	1.6	735,074	2.9	175,489	69.2%	4.5	6.5	4.8	4.7	1.8	1,147,882	42,650	445,900	1,226,487	125,456
San Mateo County Library (CA)	273,021	12	22,648,001	18,340,499	67.2	1,392,404	203,191	203,191	5.10	7.6%	44.8	47.0%	613	5.0	705,595	2.6	165,902	60.8%	13.0	21.5	8.7	4.5	0.8	3,559,524	94,120	223,214	2,363,824	209,339
Saint Paul Public Library (MN)	285,088	12	17,051,023	16,807,264	59.0	1,490,227	418,113	219,643	5.23	8.9%	38.0	47.1%	659	2.7	1,026,400	3.6	342,844	120.3%	9.9	8.2	7.4	5.5	1.4	2,616,239	259,043	387,677	2,111,479	111,008
Saint Louis Public Library (MO)	319,294	16	26,775,700	21,492,400	67.3	2,998,400	1,121,900	75,822	9.38	13.9%	45.0	50.3%	930	0.7	3,600,930	11.3	78,681	24.6%	7.4	30.2	7.1	8.7	1.0	2,378,350	96,055	313,880	2,256,847	169,002
Brazoria County Library System (TX)	319,973	12	5,700,997	6,486,506	20.3	1,317,177	207,173	40,335	4.12	20.3%	13.8	48.4%	540	3.0	611,578	1.9	158,318	49.5%	5.8	11.7	2.0	1.6	0.3	1,847,363	28,821	81,434	649,168	45,392
Central Arkansas Library System (AR)	334,659	13	15,966,439	17,295,360	51.7	1,979,369	540,460	136,026	5.91	11.4%	30.8	47.6%	768	2.7	1,013,216	3.0	188,987	56.5%	8.3	14.6	6.6	2.2	1.1	2,763,724	243,692	361,796	2,196,231	205,276
Charleston County Public Library System (SC)	350,209	15	15,238,864	15,458,717	44.1	2,279,863	206,058		6.51	14.7%	29.9	48.5%	779	3.0	1,138,524	3.3	284,328	81.2%	9.7	11.9	5.5	0.0	1.9	3,391,870	260,773	657,204	1,910,545	166,542
Allen County Public Library (IN)	355,329	13	23,747,060	22,292,409	62.7	3,214,847	575,950	381,975	9.05	14.4%	41.1	44.7%	789	3.2	3,329,001	9.4	320,186	90.1%			7.4	3.8	0.9			319,660	2,615,800	178,606
St. Charles City-County Library District (MO)	360,485	12	17,206,243	15,764,464	43.7	2,822,217	1,032,530	97,077	7.83	17.9%	29.3	54.7%	723	6.2	1,162,338	3.2	143,867	39.9%	20.0	50.1	5.7	0.0	1.7	7,209,265	262,658	618,588	2,061,546	90,579
New Orleans Public Library (LA)	369,250	13	8,995,956	11,080,955	30.0	1,070,862	259,967	129,935	2.90	9.7%	23.5	50.6%	600	1.5	662,345	1.8	192,583	48.4%	2.6	5.3	2.7	7.8	1.6	965,561	101,905	598,309	1,009,945	51,488
Ventura County Library (CA)	375,153	12	8,750,561	7,758,192	20.7	763,907	414,663	13,788	2.04	9.8%	13.1	43.1%	396	2.9	411,130	1.1	271,944	72.5%	3.2	4.4	4.2	1.1	0.1	1,200,047	30,642	52,358	193,328	50,405
Akron-Summit County Public Library (OH)	377,588	17	22,746,011	23,234,233	61.5	3,019,257	432,556	116,615	8.00	13.0%	39.8	50.2%	1,098	3.0	1,930,572	5.1	285,996	75.7%	15.1	20.0	7.4	6.4	1.2	5,713,692	202,259	434,564	2,802,800	280,850
Hallifax Public Libraries (NS)	390,096	14	23,552,364	23,488,011	60.2	2,439,494			6.25	10.4%	40.9	56.7%	647	4.9	961,208	2.5	159,635	40.9%	12.1	29.5	0.0	4.3	0.6	4,709,496	387,176	214,650		151,583
Kent District Library (MI)	395,660	18	15,123,164	14,754,544	37.3	2,237,226	732,524	382,000	5.65	15.2%	24.6	53.2%	902	6.3	973,336	2.5	240,070	60.7%	15.4	25.5	7.2	6.2	2.1	6,110,343	523,449	846,239	2,839,622	165,625
Live Oak Public Library System (GA)	400,345	18	8,771,011	8,790,516	22.0	668,669	50,509	12,099	1.67	7.6%	15.8	54.8%	652	3.8	521,796	1.3	89,447	22.3%	4.9	22.1	3.8	0.0	1.5	1,979,027	24,541	613,758	1,515,297	57,822
Oakland Public Library (CA)	416,348	18	25,509,863	22,816,939	54.8	1,686,565	379,802		4.05	7.4%	40.7	51.4%	644	2.3	1,161,724	2.8	261,629	62.8%	6.4	10.2	5.2	2.5	0.6	2,674,532	98,376	256,008	2,167,766	162,653
Johnson County Library (KS)	430,999	12	21,271,414	17,468,223	40.5		1,167,418	475,935	0.00	0.0%	30.9	57.7%	669	6.1	1,092,294	2.5	247,000	57.3%	15.5	27.1	5.6	4.6	0.4	6,690,893		163,264	2,420,411	70,532
Jefferson Parish Library (LA)	432,552	14	21,515,048	18,373,273	42.5	2,206,462	760,553	150,764	5.10	12.0%	20.6	33.7%	852	2.0	935,568	2.2	96,551	22.3%	4.2	18.9	2.8	3.1	0.9	1,824,591	58,838	401,450	1,219,084	65,990
Walpole County Library System (NV)	434,120	12	10,147,453	10,117,130	23.3	745,220	67,832	10,000	1.72	7.4%	19.8	61.7%	357	3.1	701,620	1.6	242,186	55.8%	5.0	9.0	2.9	2.2	0.8	2,171,349	111,155	32,844	1,269,392	65,985
East Baton Rouge Parish Library (LA)	441,438	13	41,007,914	33,581,285	76.1	4,196,285	1,837,009	626,122	9.51	12.5%	42.6	38.2%	958	1.3	1,940,733	4.4	325,303	73.7%	5.5	7.5	5.0	4.2	2.0	2,434,723	212,095	885,764	2,212,004	173,357
Toledo-Lucas County Public Library (OH)	441,815	18	35,362,013	35,068,093	79.4	4,682,414	1,452,975	478,399	10.60	13.4%	48.0	43.7%	1,160	2.8	2,508,668	5.7	329,952	74.7%	15.7	21.0	6.7	6.4	2.4	6,940,367	396,363	1,059,136	2,972,424	187,840
Carnegie Library of Pittsburgh (PA)	446,308	17	29,734,429	29,304,848	65.7	4,179,698	1,447,479	387,710	9.37	14.3%	37.6	45.5%	1,016	1.5	2,560,182	5.7	231,991	52.0%	8.9	17.1	5.6	8.0	1.3	3,961,820	186,278	596,301	2,518,720	266,210
Volusia County Public Library (FL)	494,593	13	15,449,938	16,419,305	33.2	2,236,658			4.56	13.7%	17.3	38.2%	60	4.3	950,006	1.9	371,366	75.1%	8.3	11.1	5.7	8.5	1.9	4,198,609	146,664	961,316	2,823,501	109,452
KOL Ranking (out of 23)		10	2	17	17	17	11	8	5	11	3	16	7	1	13	16	12	12	4	5	5	7	2	4	1	4	2	11

# 2014 State Comparison Data

Library	General Information		Financial Information										Per Capita Usage										Annual Use					
	Population	Number of Branches	Total Operating Expenditures (\$)	Total Operating Income (\$)	Expenditures per Capita (\$)	Total Expenditures for Library Materials (\$)	Total Expenditures for Electronic Materials (including eBooks, eAudiobooks, eMusic, & databases) (\$)	Total Expenditures for eBooks (\$)	Materials Expenditure per Capita (\$)	Materials as % of Expenditures	Staff Expenditures per Capita (\$)	Salaries as % of Expenditures	Public Service Hours (per week)	Collection Turnover	Total Holdings (Collection Size)	Holdings Per Capita	Registrations	Registrations as % of Population	Circulation per Capita	Circulation Per Registered Borrower	Visits per Capita	Website Visits per Capita	Reference Trans. per Capita	Total Circulation (all materials)	Total Circulation (downloadable materials only)	Total Reference Transactions	Total Visits	Total Program Attendance
Ypsilanti District Library	82,974	2	3,728,450	3,709,803	44.7	287,560	44,900	10,500	3.5	7.8%	31.0	50.9%	190	2,550.97	301,639	3.6	65,535	79.0%	9.3	11.7	5.5	4.8	2.1	769,473	21,023	175,746	454,148	44,548
Canton Public Library	90,173	0	5,225,005	4,649,099	51.6	561,724	74,080	21,800	6.2	12.1%	27.7	46.3%	72	4,934.49	332,614	3.7	89,295	99.0%	18.2	18.4	5.9	8.8	0.7	1,642,288	31,243	61,818	535,488	29,458
Dearborn Public Library	98,153	2	5,696,686	5,501,726	56.1	450,000	119,100		4.6	8.2%	35.0	37.8%	130	2,779.5	238,285	2.4	36,580	37.3%	6.7	18.1	4.1	0.0	0.9	662,312	27,923	90,000	402,934	20,295
Rochester Hills Public Library	100,485	0	4,259,800	3,616,200	36.0		143,530	35,300		0.0%	28.9	65.5%	97	6,743.4	273,498	2.7	63,020	62.7%	18.4	29.3	0.0	0.0	0.0	1,844,307				
Herrick District Library	102,423	1	4,850,980	5,469,607	53.4	536,313	167,586	53,200	5.2	9.8%	39.4	36.2%	102	3,964.55	388,518	3.5	57,346	56.0%	13.9	24.8	4.9	3.8	1.3	1,421,362	82,648	133,790	500,000	30,774
Flint Public Library	102,434	0	3,254,340	3,592,901	35.1	252,077	67,954	43,332	2.5	7.0%	24.6	48.9%	53	0,604.47	346,304	3.4	40,088	39.1%	2.0	5.2	2.3	14.6	0.8	209,329	8,125	82,981	240,000	24,849
Kalamazoo Public Library	123,979	4	11,816,808	9,751,982	78.7	1,083,353	181,413	20,518	8.6	10.9%	53.6	47.6%	219	4,165.05	417,673	3.4	78,124	63.0%	14.0	22.3	6.3	271.2	2.0	1,739,631	39,283	245,739	783,848	51,871
Sterling Heights Public Library	129,699	0	2,456,702	2,456,762	18.9	192,731	5,885		1.4	7.4%	15.6	54.7%	58	2,196.44	262,902	2.0	51,248	39.5%	4.5	11.3	3.2	3.4	0.6	577,448	26,387	83,000	412,656	15,310
Monroe County Library System	152,021	15	6,917,697	6,713,488	44.2	738,464	97,417	37,140	4.9	11.0%	33.2	52.1%	671	2,217.4	545,688	3.6	102,426	67.4%	8.0	11.8	4.7	33.1	0.4	1,209,889	53,987	54,523	713,910	63,205
Ann Arbor District Library	163,590	4	12,055,399	11,850,083	72.4	1,848,600	147,549		11.3	15.6%	47.1	48.1%	370	12,769.46	689,657	4.2	129,446	79.1%	53.8	68.0	10.2	514.2	0.4	8,806,869	134,552	82,145	1,665,903	81,443
Clinton-Macomb Public Library	169,833	2	5,470,943	5,987,682	35.3	536,620	127,621		3.2	9.0%	15.7	35.9%	125	4,446.6	386,484	2.1	130,678	76.9%	9.3	12.1	3.2	0.0	0.0	1,586,210	24,287		542,790	
Grand Rapids Public Library	188,040	7	9,092,332	9,115,139	48.5	1,179,131	197,579		6.3	12.9%	33.7	50.5%	349	1,927.81	889,881	4.7	65,873	35.0%	9.1	28.0	4.9	3.0	1.2	1,715,135	48,786	222,196	929,900	22,407
Capital Area District Library	238,659	12	10,625,710	9,814,089	41.1	1,083,332	181,930	61,081	4.5	11.0%	27.8	53.9%	655	4,306	628,866	2.6	83,610	35.0%	11.3	32.4	5.9	5.2	0.8	2,705,744	144,744	184,116	1,411,293	52,301
Kent District Library	395,660	18	15,123,164	14,754,544	37.3	2,237,226	732,524	382,000	5.7	15.2%	24.6	53.2%	902	6,278.38	973,238	2.5	240,070	60.7%	15.4	25.5	7.2	6.2	2.1	6,110,343	523,449	846,239	2,838,622	156,525
Detroit Public Library	713,777	21	32,546,687	34,834,868	48.8	1,450,118	191,958		2.0	4.2%	33.8	36.8%	830	0,248.67	7,201,680	10.1	334,510	46.9%	2.5	5.4	5.0	1.0	1.1	1,790,639		817,277	3,538,993	222,639
DOL Ranking (out of 16)	2	2	2	2	11	1	1	1	5	2	13	4	3	2	12	2	8	4	5	2	6	1	2	1	1	2	2	

# Lakeland Library Cooperative

Kent District Library is a member of the Lakeland Library Cooperative (LLC) and participates in a shared online catalog and reciprocal borrowing privileges. There are 41 libraries in the Cooperative serving 1,294,094 residents. LLC customers have access, through a free delivery service, to over 4.1 million items owned by these libraries. The Lakeland Library Cooperative covers the counties shown below.

Allegan County

Barry County

Ionia County

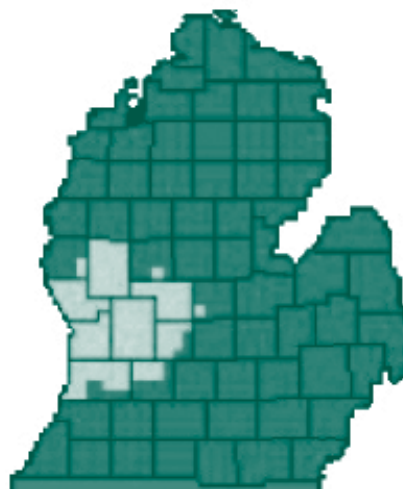
Kent County

Montcalm County

Muskegon County

Newaygo County

Ottawa County



Affiliated counties include Gratiot, Mecosta and Oceana.

The Cooperative is governed by a Board of Trustees. KDL has two seats on this Board and shares decision-making with other members of the Cooperative.

The state of Michigan is divided into cooperatives for the purpose of the distribution of state aid. The LLC receives a portion of Kent District Library's share of state aid. State aid was appropriated by the state legislature on a basis of \$0.2946417 per capita in 2014. State aid funds underwrite Cooperative functions such as the inter-loan delivery system and the Cooperative's shared integrated library system. Member libraries also pay additional fees for cooperative services. The Lakeland Library Cooperative's annual budget in 2014 was \$1,136,382.

# Officials and Legislators (Representing KDL Service Area)

KENT COUNTY						
District	Last Name	First	Email	Party	Location	Phone
<b>Senate - Michigan</b>						
<b>28</b> — Ada, Algoma, Alpine, Bowne, Byron, Caledonia, Cannon, Courtland, EGR, Gaines, GR Twp, Nelson, Oakfield, Plainfield Twp, Rockford, Spencer, Tyrone, Walker & Wyoming	*MacGregor	Peter	senpmacgregor@senate.michigan.gov	R	P.O. Box 30036 Lansing, MI 48909-7536	517-373-0797 866-305-2129
<b>Legislative Director (28)</b>	Miller	Kelly	kcmiller@senate.michigan.gov			
<b>Scheduler (28)</b>	Woodby	Corey	cwoodby@senate.mi.gov			
<b>29</b> — Cascade Twp, Grattan, Kentwood, Lowell City, Lowell Twp & Vergennes Twp	Hildenbrand	Dave	sendhildenbrand@senate.michigan.gov	R	P.O. Box 30036 Lansing, MI 48909-7536	517-373-1801
<b>30</b> — City of Grandville	Meekhof	Arlan	senameekhof@senate.michigan.gov	R	P.O. Box 30036 Lansing, MI 48909-7536	517-373-6920 866-305-2130
<b>Legislative Director (30)</b>	Hoekstra	Rachel	rhoekstra@senate.mi.gov			
<b>House of Representatives - Michigan</b>						
<b>072</b> — Caledonia Twp, Cascade Twp, Gaines Twp & Kentwood	Yonker	Ken	kenyonker@house.mi.gov	R	N-1091 House Office Building P.O. Box 30014 Lansing, MI 48909	517-373-0840 888-347-8072
<b>Chief of Staff (072)</b>						
<b>073</b> — Algoma Twp, Cannon Twp, Courtland Twp, Nelson Twp, Oakfield Twp, Plainfield Twp, Rockford, Spencer Twp & Tyrone Twp	*Afendoulis	Chris	chrisafendoulis@house.mi.gov	R	N-1092 House Office Building P.O. Box 30014 Lansing, MI 48909	517-373-0218 888-414-3684
<b>Chief of Staff (073)</b>						
<b>074</b> — Alpine Twp & Grandville	VerHeulen	Rob	robverheulen@house.mi.gov	R	374 Capital Bldg. P. O. Box 30014 Lansing, MI 48909	800-968-2320
<b>Chief of Staff (074)</b>	Spoelman	Karen	kspoelman@house.mi.gov			
<b>077</b> — Byron Twp & Wyoming	Hooker	Thomas	thomashooker@house.mi.gov	R	N-1096 House Office Building P.O. Box 30014 Lansing, MI 48909	517-373-2277 855-866-4077

\*Newly elected in Nov. 2014



# Officials and Legislators (cont.) (Representing KDL Service Area)

<b>Chief of Staff (077)</b>							
<b>086</b> — Ada Twp, Bowne Twp, EGR, GR Twp, Grattan, Lowell City, Lowell Twp, Vergennes Twp & Walker	Lyons	Lisa Posthumus	lisalyons@house.mi.gov	R	S-1190 House Office Building P.O. Box 30014 Lansing, MI 48909	517-373-0846 855-596-6786	
<b>Legislative Aide (086)</b>	Scalabrino	Jessica	jscalabrino@house.mi.gov				
<b>UNITED STATES</b>							
<b>District</b>	<b>Last Name</b>	<b>First</b>	<b>Email</b>	<b>Party</b>	<b>Location</b>	<b>Phone</b>	
<b>US Senate</b>							
	*Peters	Gary	www.peters.senate.gov/contact/contact-gary	D	2 Russell Courtyard Washington, DC 20510	202-224-6221	
<b>Chief of Staff</b>	Seldman	Eric	eric_seldman@peters.senate.gov			202-224-6523	
	Stabenow	Debbie	senator@stabenow.senate.gov	D	133 Hart Senate Office Building, Washington, DC 20510	202-224-4822 616-975-0052	
<b>Grand Rapids Regional Manager</b>	Judnich	Mary	mary_judnich@stabenow.senate.gov				
<b>U.S. House of Representatives</b>							
<b>2<sup>nd</sup> District</b> Alpine Township Tyrone Township	Huizenga	Bill	https://huizenga.house.gov/contact-me/email-me	R	1217 Longworth HOB Washington, DC 20515	202-225-4401	
<b>District Director</b>	VanWoerkom	Greg	greg.vanwoerkom@mail.house.gov				
<b>Washington Chief of Staff</b>	DeWitte	Jon	jondewitte@mail.house.gov				
<b>3<sup>rd</sup> District</b> Remainder of KDL Service Area	Amash	Justin	https://amash.house.gov/contact-me/email-me	R	114 Cannon HOB Washington, DC 20515	202-225-3831	
<b>Scheduler</b>	Dejong	Hillary	hillary.dejong@mail.house.gov				
<b>Washington Chief of Staff</b>	Vanderveen	Ben	ben.vanderveen@mail.house.gov				
<b>Constituent Services Director</b>	Bush	Jordan	jordan.bush@mail.house.gov				

\*Newly elected in Nov. 2014

# Kent County Board of Commissioners (Representing KDL Service Area)

District	Last Name	First	Email	Party	Location	Phone
1 Plainfield Township (part) City of Rockford	Vonk*	Ted	vonkcommish@comcast.net	R	4122 Boulder Meadow Belmont, MI 49306	616-874-2604
2 Algoma Township Alpine Township	Antor*	Tom	toma911@att.net	R	9341 Laubach Sparta, MI 49345	616-887-7210
3 Courtland Township Nelson Township Spencer Township Tyrone Township	Morgan*	Roger	roger@rockfordambulance.com	R	10585 Tefft Rockford, MI 49341	616-866-4264
4 Cannon Township Grattan Township City of Lowell Oakfield Township Vergennes Township	Jones*	Diane	dianecjones2005@yahoo.com	R	6561 Laguna Vista Drive Rockford, MI 49341	616-874-8740
5 Bowne Township Caledonia Township (part) Cascade Township Lowell Township	Bolter*	Mandy	mandybolter@yahoo.com	R	6714 Cascade Rd #C12 Grand Rapids, MI 49546	616-295-7909
6 City of Walker	Stek	Stan	stanstek@gmail.com	R	1274 Whitepine SW Walker, MI 49534	616-776-6324
7 City of Grandville City of Wyoming (part)	Ponstein*	Stan	siponstein@gmail.com	R	3967 Edgewood Grandville, MI 49418	616-726-2331
8 City of Wyoming (part)	Voorhees*	Harold	hijvoorhees1@sbcglobal.net	R	5380 Kenowa Ave. Wyoming, MI 49418	616-534-1876
9 Byron Township City of Wyoming (part)	Kallman	Matt	matt@matkallman.com	R	4137 Oriole St. SW Wyoming, MI 49509	616-915-5098
10 Caledonia Township (part) Gaines Township	Post Brieve	Emily	emilypostbrieve@gmail.com	R	7438 Missoula Dr. SE Caledonia, MI 49316	616-502-5010
11 Ada Township City of E. Grand Rapids (part) Grand Rapids Township	Saalfeld*	Jim	jsaalfeld@att.net	R	205 Morningside Dr. SE Grand Rapids, MI 49506	616-464-1939
12 City of Kentwood (part) City of Wyoming (part)	Mast*	Harold	hamast@comcast.net	R	PO Box 8737 Kentwood, MI 49518	616-532-5686
13 City of Kentwood (part)	Vander Molen*	Richard	rmolen@sbcglobal.net	R	2171 Fawnwood Kentwood, MI 49508	616-455-1562
18 Plainfield Township (part)	Koomdyk*	Dan	dankoorndyk@yahoo.com	R	35 Bel-Air Dr. NE Grand Rapids, MI 49503	616-458-8934
19 City of E. Grand Rapids (part)	Shroll*	Shana	shana.e.shroll@gmail.com	R	1612 Woodward Ave. SE Grand Rapids, MI 49506	616-292-4624

\*INCUMBANT



