Hoopla

Getting Started with Hoopla on your Computer, Tablet, or Phone – and even your TV!

Hoopla provides online and mobile access to eBooks, audiobooks, comics, music, movies, and TV. With hoopla you can borrow, instantly stream, and download dynamic content via hoopla's mobile app or www.hoopladigital.com. Simple to access and use, with no waiting and no ads or commercials.

Create a hoopla account

Go to http://www.hoopladigital.com/register.

In the pop-up box:

- Type in your email and create a password.
- Click on *Agree* button. Note: you are agreeing to the terms and conditions, and privacy policy.)

In the Choose Your Library pop-up box:

- Type in Kent District Library.
- Click on the results.
- Click on *Next* button.

In the last pop-up box:

- Enter Library card number
- Click on *Sign Me Up* button

Access Hoopla

Download the app or visit hoopla.com in your web browser. The hoopla digital mobile app can be found in the Play Store on your Android device, the Amazon app store on your Kindle Fire tablet, and in the App Store on your iOS device. Log in using the email address and password that you previously set up.

Browse & borrow

Browse or Search for a movie, television show, music album, comics, eBook, or audiobook of your choice. When you have found a title that you would like to check out, click Borrow.

Titles are automatically returned and removed from your device at the end of the lending period.

Play

The item you selected will now be displayed. Click on Play button to begin to watch/listen.

The item may also be found by clicking on *MY HOOPLA* (top left in blue menu bar) then under Currently Borrowed. Simply select the title and click Play/Resume.

Download

On mobile devices only, with the hoopla app, you can also download content to play when an Internet connection is unavailable.

Lending period

Most movies and TV episodes can be checked out for 72 hours (3 days), music albums for 7 days, and audiobooks, comics and eBooks for 21 days.

Monthly checkout limits are subject to change but will be displayed on your home screen. The monthly borrow limit resets on the first day of the new month. Previously borrowed titles will remain until their lending period expires, but you will be given your new month's borrows.

Supported Devices

Hoopla supports:

- Android devices running Android 4.4.4 (Kit Kat) and above.
- All Apple devices running iOS 11.4 and above.
- Casting from iOS and Android devices to the 1st and 2nd generation Chromecasts, including Chromecast Ultra and Smart TVs with Chromecast built-in.
- All devices running Fire OS 5.0.0 and newer.
- Windows 7, Windows 8.1, and Windows 10. (Will not work with Windows mobile devices.)
- Airplay on 2nd, 3rd, 4th, and 5th generation Apple TV devices.
- Roku channel for devices running 7.6.3 and higher.
- All 1st, 2nd and 3rd generation Fire TV devices.
- All Android TV devices

Help

For online help with hoopla, please go to https://www.hoopladigital.com/help.

If you have any questions or need additional assistance, please call us at 616-784-2007 or fill out our Support Request Form online at http://www.kdl.org/downloads/technical-support-request.