

KDL ONE-ON-ON TECH TUTORING

- Due to COVID-19, Tech-Tutoring appointments are not a service offered at our branches. Questions can be directed to our Patron Services Department at (616)784-2007
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**Service changes may have been affected due to COVID 19.
Please call 2-1-1, or contact organizations by phone for
service updates.**

Last updated: 01-07-2021

Community Resources

TECHNOLOGY RESOURCES



*A starting point for finding resources
that can improve technology skills.*

LOCAL TECHNOLOGY RESOURCES

2-1-1 Heart of West Michigan United Way

hwmuw.org/211

Live chat: hwmuw.org/211-live-chat

Dial 2-1-1

United Way's 2-1-1 connects people to thousands of services in Kent County. Whoever you are, whatever your needs, 2-1-1 makes it easy to find help for yourself, a neighbor, or a loved one. Please note that 2-1-1 is an information and referral service and does not provide direct services or financial assistance.

West Michigan Works!

NW (616)-336-4460 || E 616-336-4040

Rockford 616-228-6724

jobs.westmiworks.org

Offers ongoing computer literacy workshops. Search in the workshops and hiring events area for specific dates and times. Workshops are free.

Women's Resource Center

grwrc.org/services/calendar || 616-458-5443

Offers free services in collaboration with women to aid in career exploration, employability, life skills, education/training assistance, mentoring and more. Computer classes are offered on a monthly basis. Check program calendar for classes, dates and times.

GVSU Center for Continuing Adult Education

gvsu.edu/learn || 616-331-7180

Grand Valley State University's Center for Adult & Continuing Studies is a program for life-long learners of every age or level of education. Visit the website for a full list of programs offered. Programs are fee-based.

Forest Hills Community Services

enjoylearning.com/sclc.html || 616-493-8950

Various software training classes for all ages and ability levels are held at the center and you can enroll in these by clicking on the "Classes/Events" button. The center's computers run Windows 10 and feature Microsoft Office 2016 applications (Word, Excel, Publisher, etc.). Classes are fee-based.

Rockford Public Schools Adult Enrichment Classes

rockfordschools.org || 616-863-6320

Offers a variety of adult enrichment classes including some computer based classes. For a complete list of classes visit the Rockford Public Schools website and search for Adult Enrichment classes under the community services tab. Classes are fee-based.

ONLINE TECHNOLOGY RESOURCES

Lynda.com

Learning database available at kdl.org

KDL cardholders can access the online learning site Lynda.com. This database hosts a constantly growing library for all skill levels of over 3,000 courses that include over 130,000 videos. Topics include computer literacy, Microsoft Office software, web development, multimedia skills and so much more!

Career Skills Training by Penn Foster

edu.gcfglobal.org

From seniors learning computer basics to seasoned professionals brushing up on Microsoft Office to unemployed individuals gaining career skills to students practicing math, everyone can find something useful. Resources are free.

Digitallearn.org (from the Public Library Association)

digitallearn.org

A collection of self-directed tutorials to help end-users increase their digital literacy. The modules help learners practice basic skills like using a mouse, creating an email address, navigating a website, and more.

ADDITIONAL TECHNOLOGY RESOURCES

Comprenew

comprenew.org || 616-451-4400

Comprenew is a nonprofit electronic recycler who also offers cost-effective resale of electronic products. Also offers free computer literacy classes.

Covenant House

50 Antoine St SW, Grand Rapids || 616-364-2000

covenanthouse.org/homeless-issues/lgbt-homeless-youth

Grand Rapids shelter that assists homeless, runaway, and trafficked youths, including individuals on the LGBTQ spectrum. Staff provide a trauma-informed, resilience-focused approach in order to provide a safe space for LGBTQ youth.