KDL ONE-ON-ON TECH TUTORING

> **Tech Tutoring Appointments are available at branches. Questions can be directed to our Patron Services Department at (616)784-2007**

Service changes may have been affected due to COVID 19. Please call 2-1-1, or contact organizations by phone for service updates.

Last updated: 12-07-2021

TECHNOLOGY RESOURCES

A starting point for finding resources that can improve technology skills.

Kent District Library
kdl.org

Information Ideas Excitement!

LOCAL TECHNOLOGY RESOURCES

2-1-1 Heart of West Michigan United Way

hwmuw.org/211
Live chat: hwmuw.org/211-live-chat
Dial 2-1-1
United Way's 2-1-1 connects people to thousands of services in Kent County. Whoever you are, whatever your needs, 2-1-1 makes it easy to find help for yourself, a neighbor, or a loved one. Please note that 2-1-1 is an information and referral service and does not provide direct services or financial assistance.

West Michigan Works!

NW (616)-336-4460 || E 616-336-4040
Rockford 616-228-6724
jobs.westmiworks.org
Offers ongoing computer literacy workshops. Search in the workshops and hiring events area for specific dates and times. Workshops are free.

Women's Resource Center

grwrc.org/services/calendar || 616-458-5443
Offers free services in collaboration with women to aid in career exploration, employability, life skills, education/training assistance, mentoring and more. Computer classes are offered on a monthly basis. Check program calendar for classes, dates and times.

GVSU Center for Continuing Adult Education

gvsu.edu/learn || 616-331-7180
Grand Valley State University's Center for Adult & Continuing Studies is a program for life-long learners of every age or level of education. Visit the website for a full list of programs offered. Programs are fee-based.

Forest Hills Community Services

enjoylearning.com/sclc.html || 616-493-8950
Various software training classes for all ages and ability levels are held at the center and you can enroll in these by clicking on the "Classes/Events" button. The center's computers run Windows 10 and feature Microsoft Office 2016 applications (Word, Excel, Publisher, etc.). Classes are fee-based.

Rockford Public Schools Adult Enrichment Classes

rockfordschools.org || 616-863-6320
Offers a variety of adult enrichment classes including some computer based classes. For a complete list of classes visit the Rockford Public Schools website and search for Adult Enrichment classes under the community services tab. Classes are fee-based.

ONLINE TECHNOLOGY RESOURCES

LinkedIn Learning

Learning database available at kdl.org
Choose from thousands of online courses to learn in-demand skills from real-world industry experts. Get started with your library card. When using the phone app, enter library ID kentdistrictlibrary (all lowercase, no spaces). Then enter your barcode and PIN.

Applied Science & Technology Source

Learning database available at kdl.org
Offers a diverse array of full-text and indexed content covering the full spectrum of the applied sciences and computing disciplines — from acoustics to aeronautics, neural networks to nuclear engineering.

Digitallearn.org (from the Public Library Association)

digitallearn.org
A collection of self-directed tutorials to help end-users increase their digital literacy. The modules help learners practice basic skills like using a mouse, creating an email address, navigating a website, and more.

ADDITIONAL TECHNOLOGY RESOURCES

Comprenew

comprenew.org || 616-451-4400
Comprenew is a nonprofit electronic recycler who also offers cost-effective resale of electronic products. Also offers free computer literacy classes.

Covenant House

50 Antoine St SW, Grand Rapids || 616-364-2000
covenanthouse.org/homeless-issues/lgbt-homeless-youth
Grand Rapids shelter that assists homeless, runaway, and trafficked youths, including individuals on the LGBTQ spectrum. Staff provide a trauma-informed, resilience-focused approach in order to provide a safe space for LGBTQ youth.