Getting started with Hoopla

On the App

What is Hoopla?

Hoopla is a digital resource that provides online and mobile access to eBooks, Movies, TV shows, Music, Audiobooks and more! With Hoopla you can borrow, instantly stream and download dynamic content via Hoopla's mobile app or www.hoopladigital.com.

Based on your device, the mobile app can be found in:
The Play Store - Android Devices
The Amazon App Store - Kindle Fire Tablet
The App Store - IOS Devices

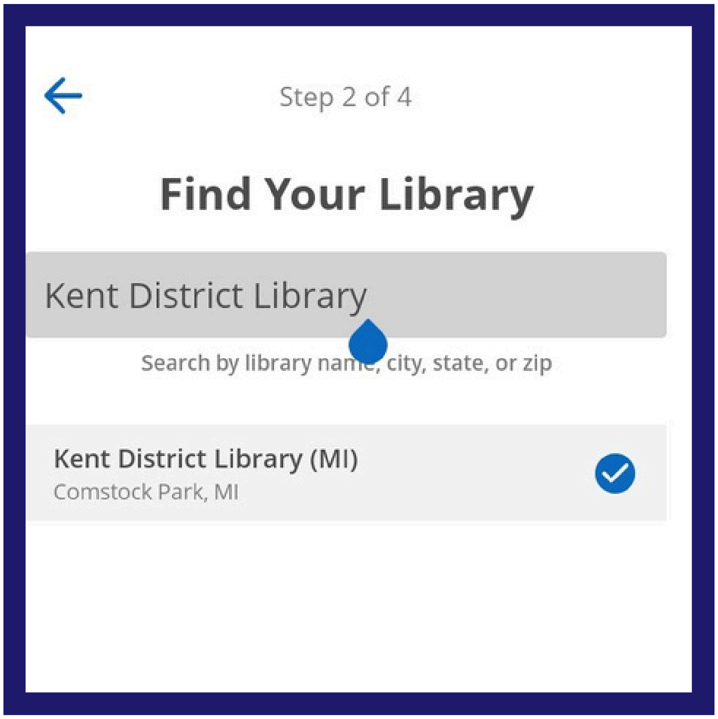
Create a Hoopla Account

Download the Hoopla app and once you have it opened, tap on "Sign Up."

On the first step, you will see a page that says "Welcome to Hoopla."

Tap "Let's Go!" to get started.

After that initial step, you will see a new page that starts with "Find your Library":
-Type "Kent District Library" in the grey, shaded box.
-Tap on the "Kent District Library (MI)."
-Tap on the blue "Next" button.



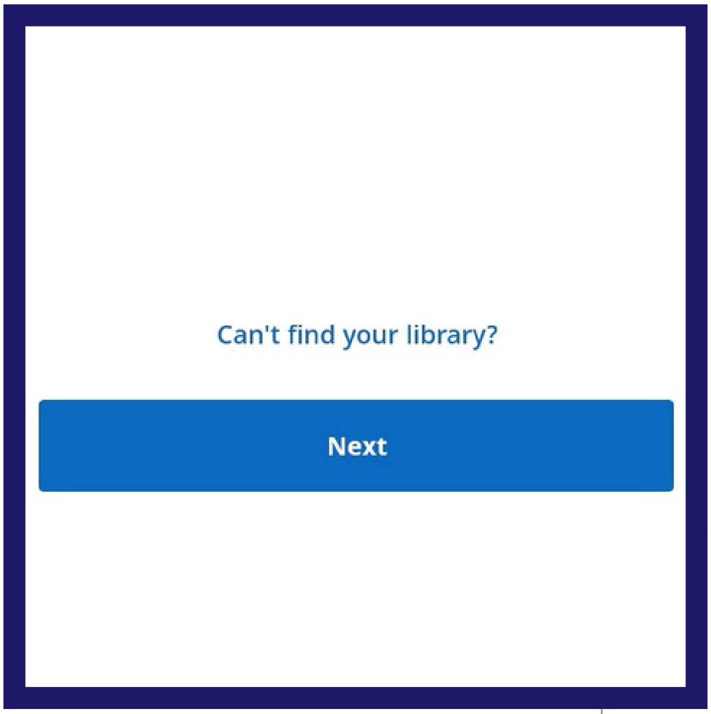
Step 2 of 4

Find Your Library

Kent District Library

Search by library name, city, state, or zip

Kent District Library (MI) ✓
Comstock Park, MI



Can't find your library?

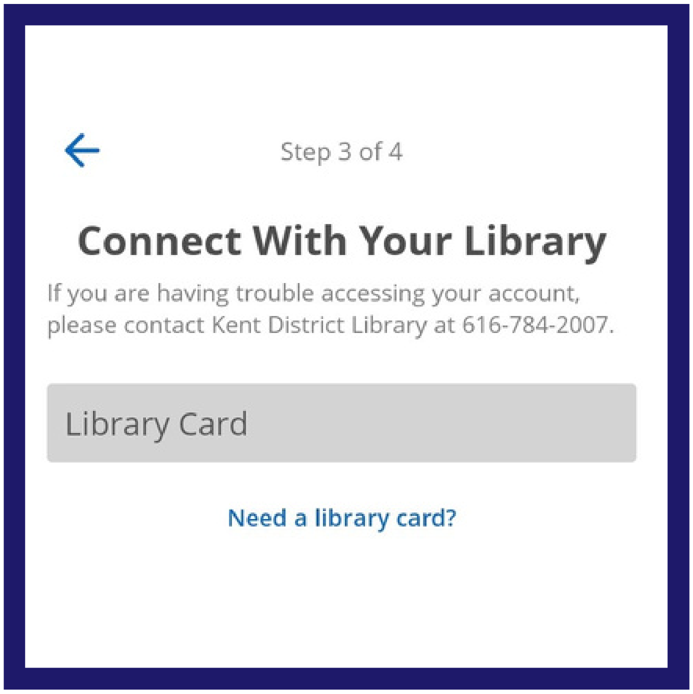
Next

Getting started with Hoopla

On the App

Create a Hoopla Account (continued)

On the next step, you will see a heading that says "Connect With Your Library":
-Tap on the grey, shaded box that says "Library Card" and enter your library card number.
-Tap the blue "Next" button.

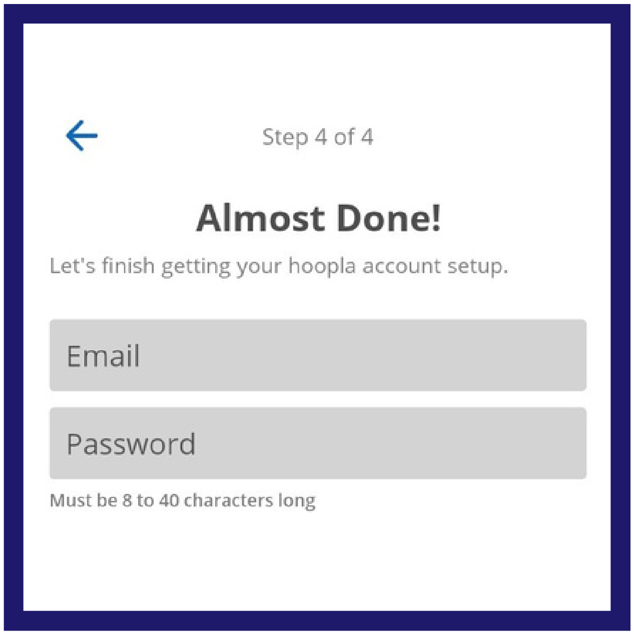


Step 3 of 4

Connect With Your Library

If you are having trouble accessing your account, please contact Kent District Library at 616-784-2007.

On the last step, you will see the phrase "Almost Done!" at the top:
-In the first grey, shaded box, type in your preferred email address.
-For the second grey, shaded box, type in your password to log in with moving forward.
-Click on the blue "Sign Up!" button to complete your account set up.



Step 4 of 4

Almost Done!

Let's finish getting your hoopla account setup.

Must be 8 to 40 characters long

Getting started with Hoopla

On the Website

What is Hoopla?

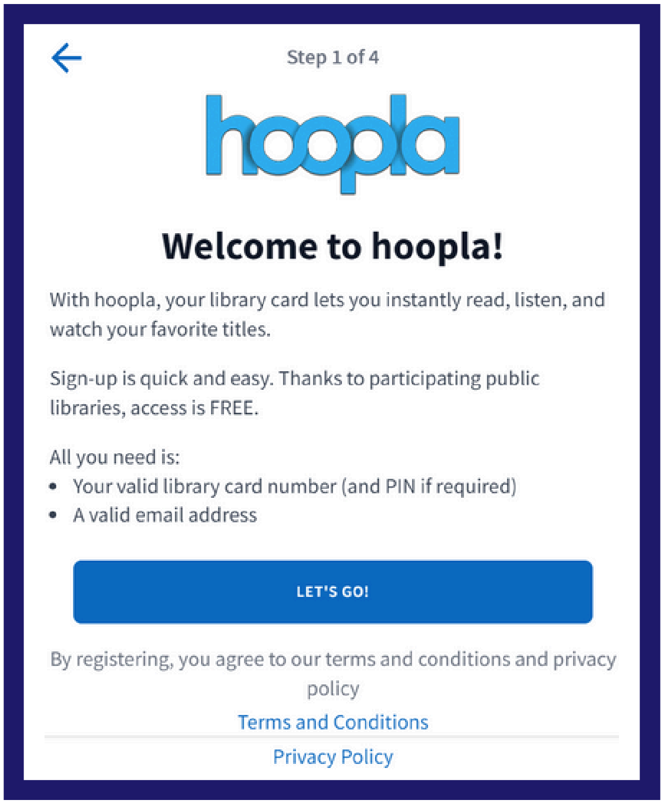
Hoopla is a digital resource that provides online and mobile access to eBooks, Movies, TV shows, Music, Audiobooks and more! With Hoopla you can borrow, instantly stream and download dynamic content via Hoopla's mobile app or www.hoopladigital.com.

Create a Hoopla Account

Visit hoopladigital.com and click on "Get Started"

On the pop-up box that has loaded:
-Click on the blue button that says "Let's Go"

Note: You are welcome to read the Terms and Conditions
as well as the Privacy Policy by clicking on either;
which are located on this current page in blue lettering.
When you click on "Let's Go", you are agreeing to these terms.



Welcome to hoopla!

With hoopla, your library card lets you instantly read, listen, and watch your favorite titles.

Sign-up is quick and easy. Thanks to participating public libraries, access is FREE.

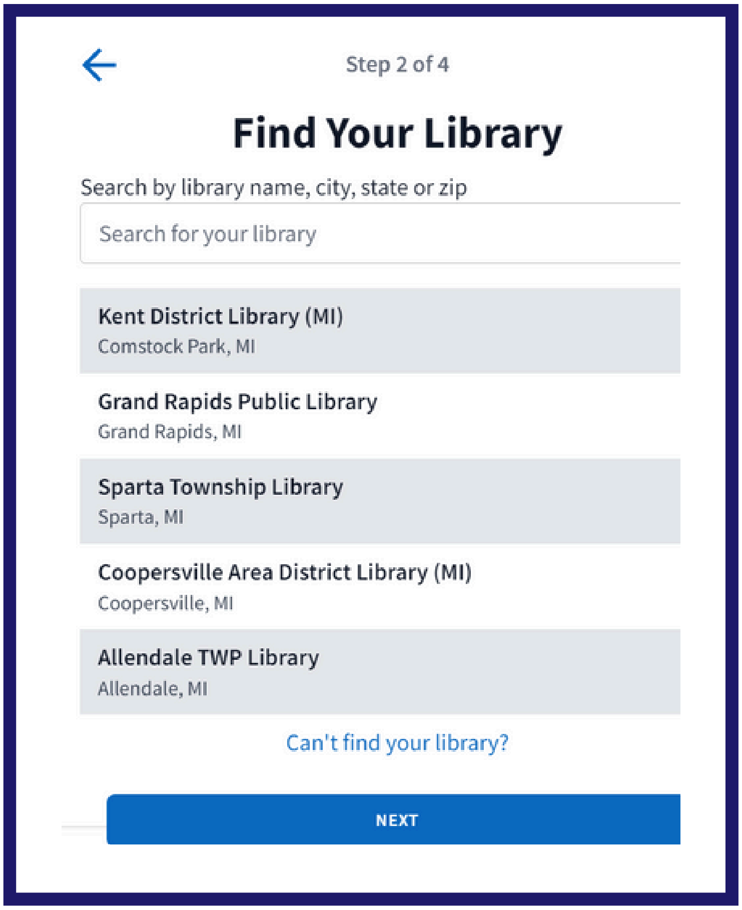
All you need is:
- Your valid library card number (and PIN if required)
- A valid email address

By registering, you agree to our terms and conditions and privacy policy

Getting started with Hoopla

On the Website

Create a Hoopla Account (continued)
After that initial step, you will see a new page that starts with "Find your Library":
-Type "Kent District Library" in the box below.
-Click on the result that pops up as "Kent District Library (MI)."
-Click on the blue "Next" button.



Step 2 of 4

Find Your Library

Search by library name, city, state or zip

Search for your library

Kent District Library (MI)
Comstock Park, MI

Grand Rapids Public Library
Grand Rapids, MI

Sparta Township Library
Sparta, MI

Coopersville Area District Library (MI)
Coopersville, MI

Allendale TWP Library
Allendale, MI

Can't find your library?

Getting started with Hoopla

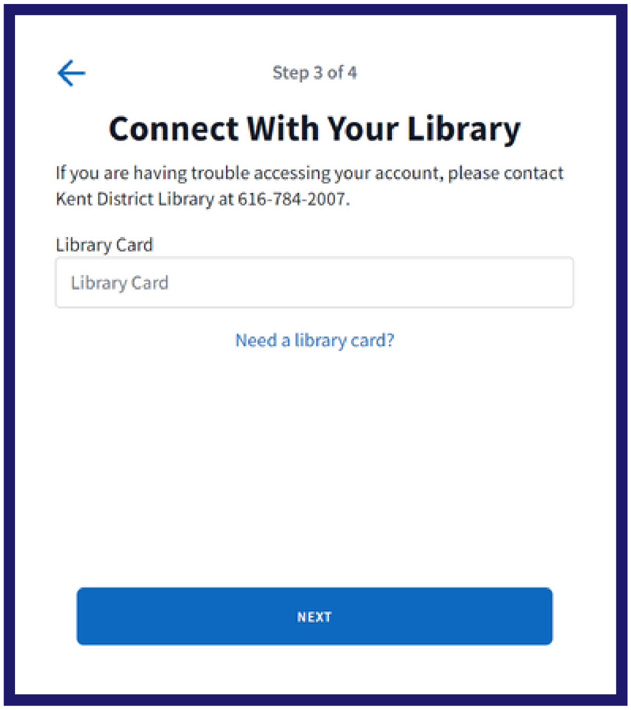
On the Website

Create a Hoopla Account (continued)

On the next step, you will see a heading that says "Connect With Your Library":

-Enter your library card number

-Click on the blue "Next" button



Step 3 of 4

Connect With Your Library

If you are having trouble accessing your account, please contact Kent District Library at 616-784-2007.

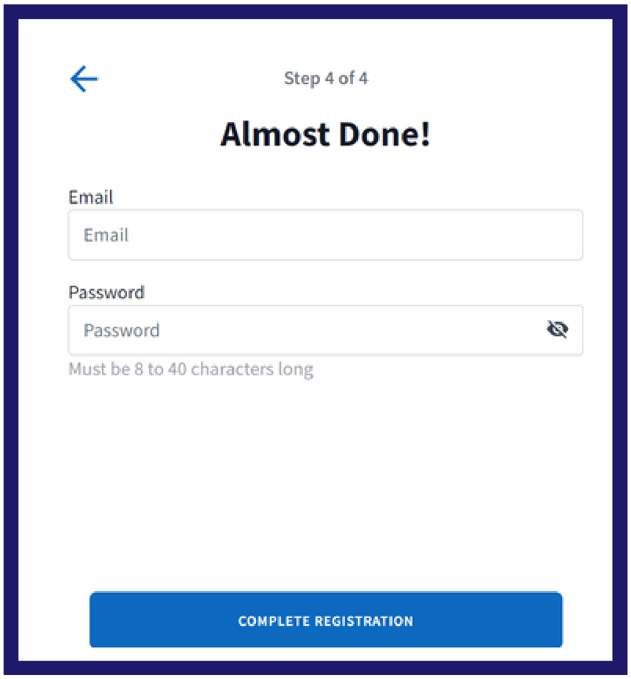
Library Card
Library Card
Need a library card?
NEXT

On the last step, you will see the phrase "Almost Done!" at the top:

-Type in your preferred email address in the first box.

-In the second box, type the password you will use to log in with moving forward.

-Click on the blue "Complete Registration" button to complete the setup process.



Step 4 of 4

Almost Done!

Must be 8 to 40 characters long

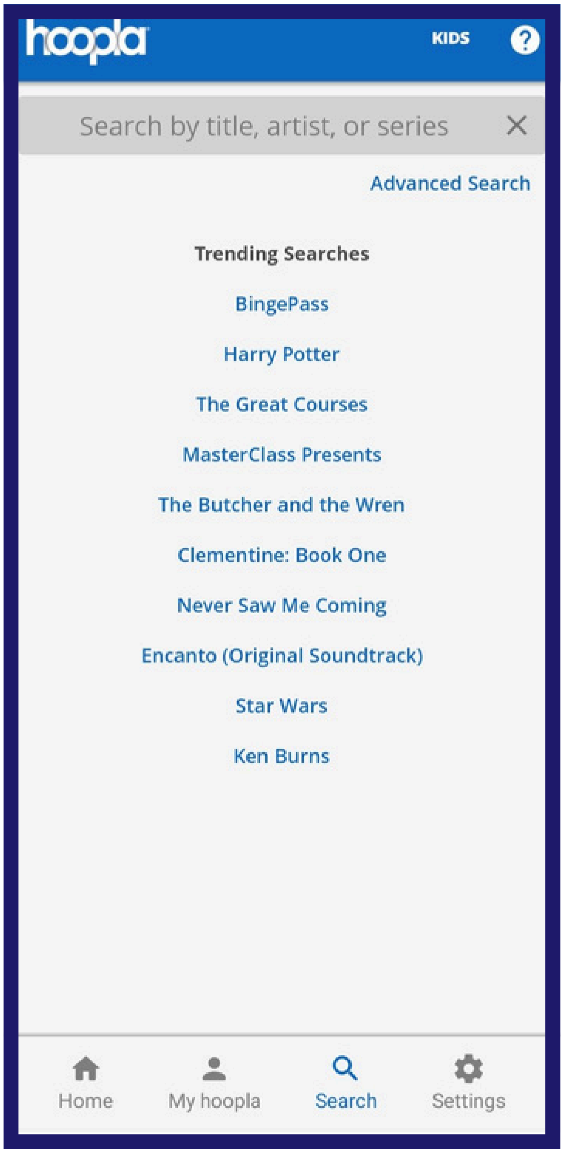
Email
Email
Password
Password
COMPLETE REGISTRATION

Checking Items Out

On the Hoopla App

Browse and Check items out

Once logged in, you can start searching for items by tapping on the "search" button (with a magnifying glass icon) at the bottom of your screen via the mobile app.


hoopla
KIDS
?
Search by title, artist, or series
Advanced Search

Trending Searches

- BingePass
- Harry Potter
- The Great Courses
- MasterClass Presents
- The Butcher and the Wren
- Clementine: Book One
- Never Saw Me Coming
- Encanto (Original Soundtrack)
- Star Wars
- Ken Burns

Home
My hoopla
Search
Settings

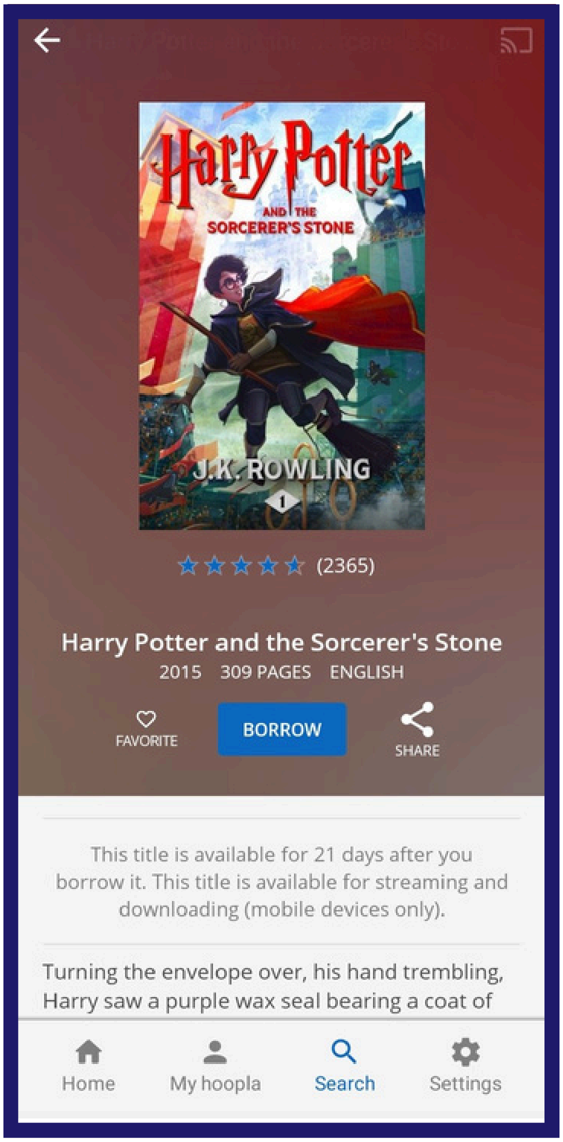
Checking Items Out

On the Hoopla App

Browse and Check items out (continued)

When you have found a title you are interested in borrowing, simply click on the title. This will redirect you to a description page for the title.

From here, you click on the blue "borrow" button .


Harry Potter
AND THE
SORCERER'S STONE
J.K. ROWLING
1
★★★★★ (2365)

Harry Potter and the Sorcerer's Stone

2015 309 PAGES ENGLISH

FAVORITE
BORROW
SHARE

This title is available for 21 days after you borrow it. This title is available for streaming and downloading (mobile devices only).

Turning the envelope over, his hand trembling, Harry saw a purple wax seal bearing a coat of

Home
My hoopla
Search
Settings

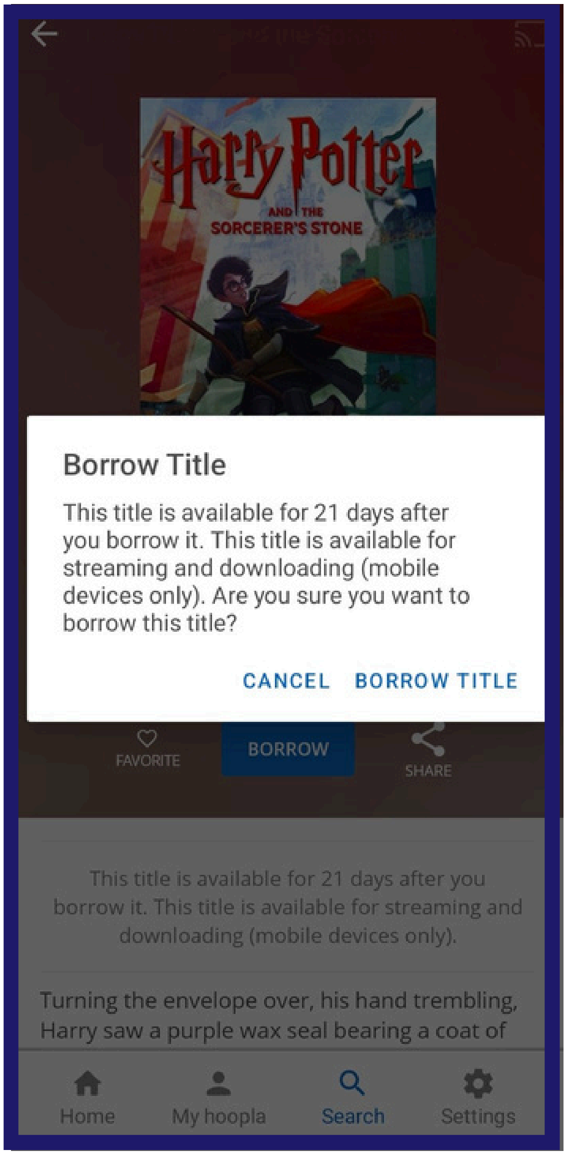
Checking Items Out

On the Hoopla App

Browse and Check items out (continued)

A confirmation pop-up will appear as well as the lending period for the title.

To finish checking the item out, click "borrow title".


Harry Potter
AND THE
SORCERER'S STONE

Borrow Title

This title is available for 21 days after you borrow it. This title is available for streaming and downloading (mobile devices only). Are you sure you want to borrow this title?

CANCEL
BORROW TITLE
FAVORITE
BORROW
SHARE

This title is available for 21 days after you borrow it. This title is available for streaming and downloading (mobile devices only).

Turning the envelope over, his hand trembling, Harry saw a purple wax seal bearing a coat of

Home
My hoopla
Search
Settings

On mobile devices only, via the Hoopla mobile app, you can download titles to listen to later with no internet necessary.

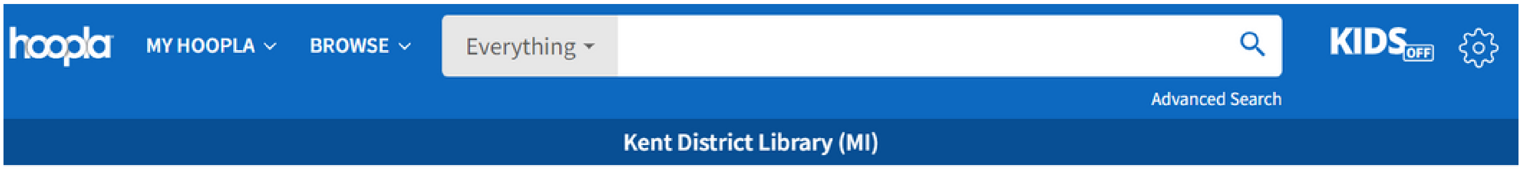
This download will automatically occur when you select "borrow title" as long as it mentions "This title is available for streaming and downloading" in the text box above.

Checking Items Out

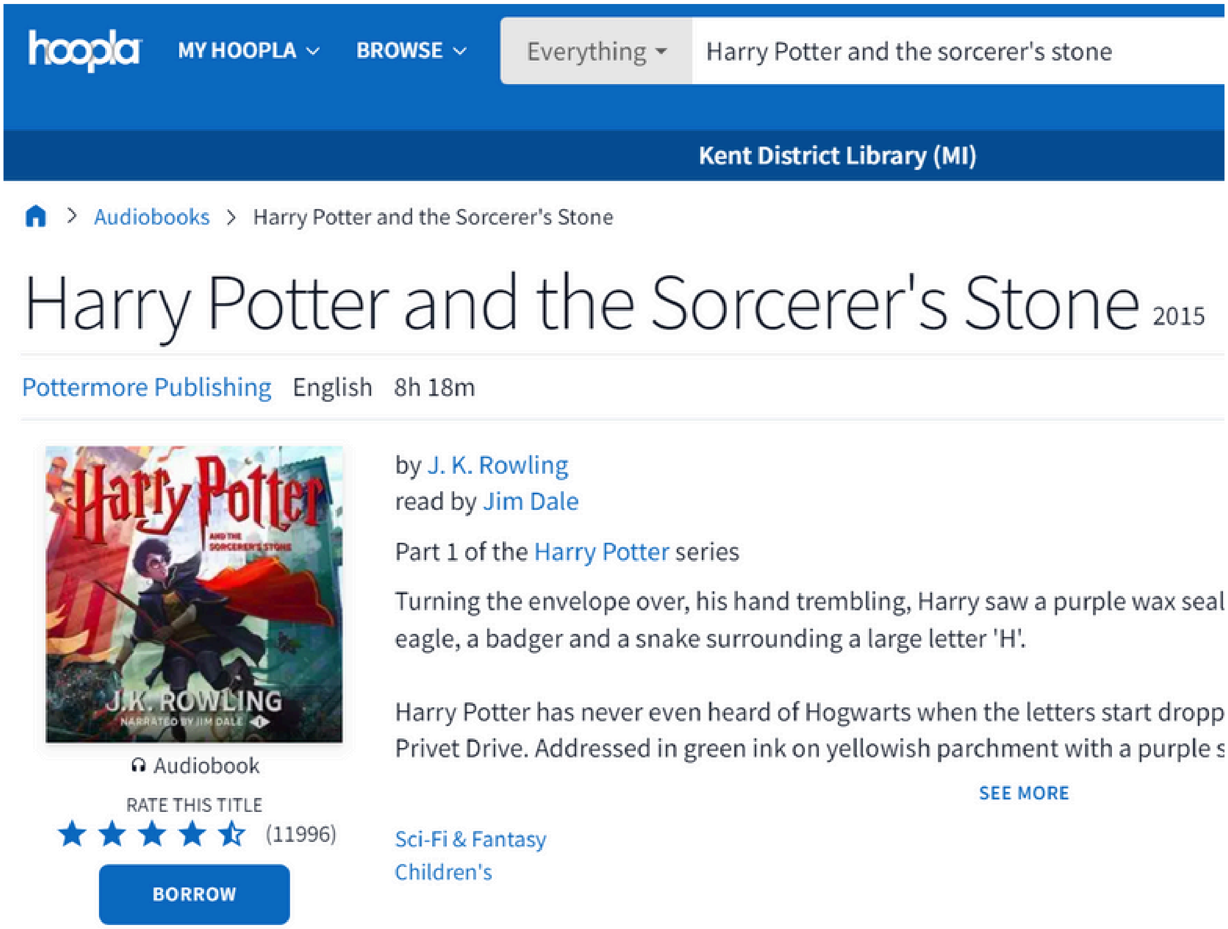
On the Hoopla Website

Browse and Check items out

Once logged in, you can start searching for items at the top of the web page in the search bar.


hoopla
MY HOOPLA
BROWSE
Everything
KIDS OFF
Advanced Search
Kent District Library (MI)

When you have found a title you are interested in borrowing, simply click on the title. This will redirect you to a description page for the title.


hoopla
MY HOOPLA
BROWSE
Everything
Kent District Library (MI)
Audiobooks
Harry Potter and the Sorcerer's Stone
Audiobook
RATE THIS TITLE
★★★★☆ (11996)
BORROW
SEE MORE
Sci-Fi & Fantasy
Children's

Harry Potter and the sorcerer's stone

Harry Potter and the Sorcerer's Stone 2015

Pottermore Publishing English 8h 18m

by J. K. Rowling
read by Jim Dale

Part 1 of the Harry Potter series

Turning the envelope over, his hand trembling, Harry saw a purple wax seal
eagle, a badger and a snake surrounding a large letter 'H'.

Harry Potter has never even heard of Hogwarts when the letters start dropp
Privet Drive. Addressed in green ink on yellowish parchment with a purple s

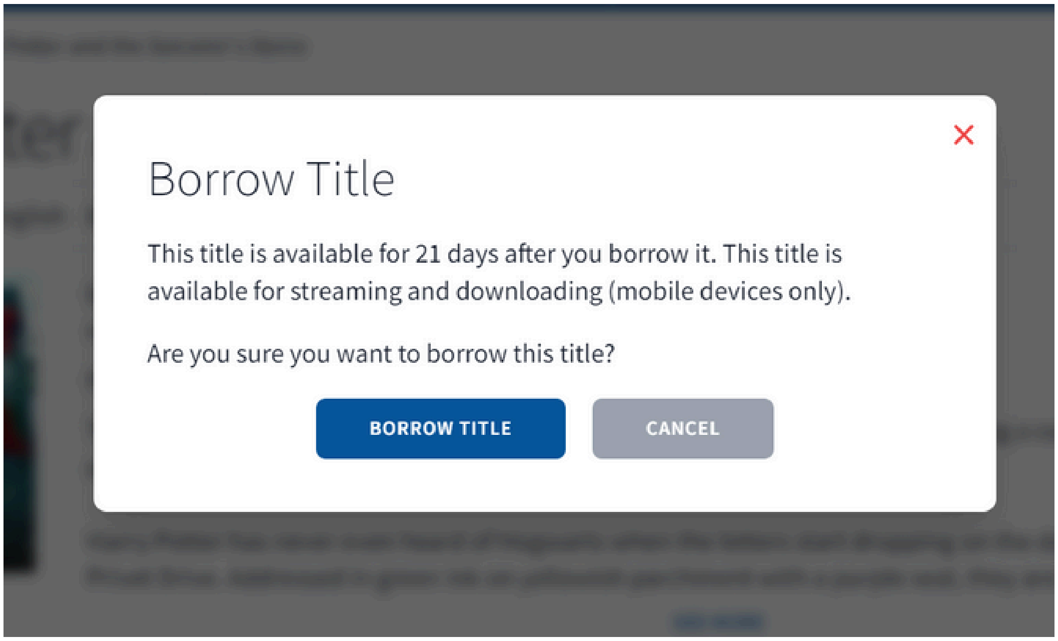
Checking Items Out

On the Hoopla Website

Browse and Check items out (continued)

From here, you click on the blue "Borrow" button .

A confirmation pop-up will appear as well as the lending period for the title. To finish checking the item out, click "Borrow Title".



Borrow Title

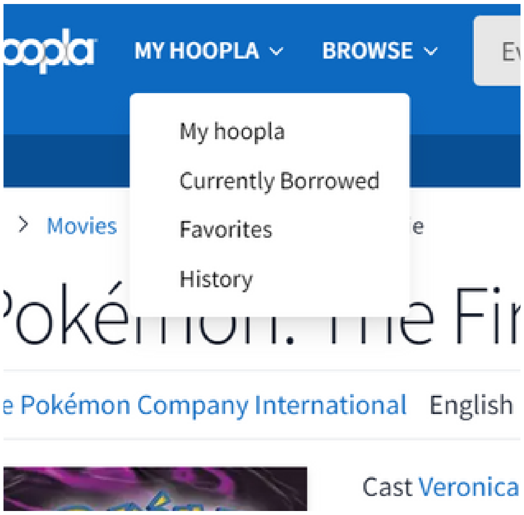
This title is available for 21 days after you borrow it. This title is available for streaming and downloading (mobile devices only).

Are you sure you want to borrow this title?

×
BORROW TITLE
CANCEL

To finish checking the item out, click "Borrow Title".

How To Pull Up An Item To Read, Listen Or Watch



oopla
MY HOOPLA
BROWSE
My hoopla
Currently Borrowed
Favorites
History
Movies
Pokémon: The Fi
e Pokémon Company International
English
Cast Veronica

-Click on the words "My Hoopla" at the top of your screen and select "Currently Borrowed".

-A new page will load with all of your current checkouts displayed.

-You can click on an item and from there, you will be redirected to an item description page where you can start reading, listening or watching the title.

*You are also able to return items early from this page! The grey "Return" button is at the bottom of the page.

An introduction to Hoopla: FAQ's

What do I need to sign-up for Hoopla?

You can sign-up for Hoopla with an active Kent District Library card number and an email address (this will be like a username to log into Hoopla. Directions on how to get started are on our website: https://kdl.org/downloads/help/

Which devices can I use Hoopla with?

You can download the Hoopla mobile app on your device (phone, iPad, Roku, etc.) or you can visit hoopladigital.com.

How do I get help with questions regarding Hoopla?

You can reach out to Hoopla for help by visiting: **hoopla.com/feedback** and submitting a feedback form; Hoopla will get back to you. If you are having **issues logging in**, you will need to **contact Hoopla directly.** KDL does not have admin access to Hoopla or the KDL patron accounts linked to it.

You are welcome to call us at 616-784-2007 with additional questions regarding Hoopla.

Why am I limited to 6 downloads in Hoopla per month?

Hoopla is a pay-per-use service; instead of owning the content in Hoopla, the library pays for each individual download. The monthly download limit ensures patrons can fairly access this high-value, high-cost service, which offers an extensive collection of recently released materials.

How long are the lending periods?

When you are viewing a title and select "borrow" the lending period will be listed before you confirm your checkout.

Most movies and TV shows: 72-hour period (3 days)
Music albums: 7 days
Audiobooks, eBooks and comics: 21 days

The monthly checkout limit (6 items per month) resets on the first of the new month. Previously borrowed titles will remain checked out until their lending periods expires, but you will be given new month's borrows.

Do I need to do anything to ensure my Hoopla digital items are returned on time?

Hoopla automatically returns the items once they have reached their due date. You do not have to do anything, but do have the option of returning items early by selecting the title and, in the title's description page, select the grey button "return".

NOTE: Returning an Instant Borrow will not increase the number of Instant Borrows remaining for the month. Once, it is checked out, it counts towards your ten items per month.