

KDL Service Center

Kent District Library 2002 Statistics

Library Director: Martha Smart

Number of Locations: 18 Branches and a Service Center Total Facility Size: 38,640 S.F. (Service Center)

185,115 S.F. (KDL Branches)

Total: 223,755 S.F.

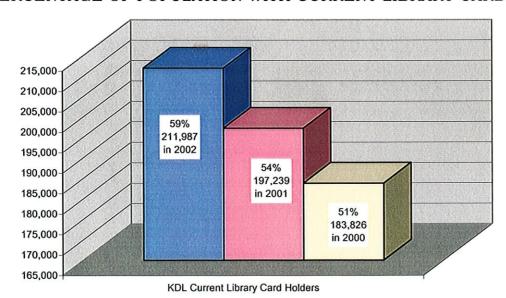
Population of Service Area: 362,312 Collection Size: 912,630 Materials

Open Hours: 856.5 Hours

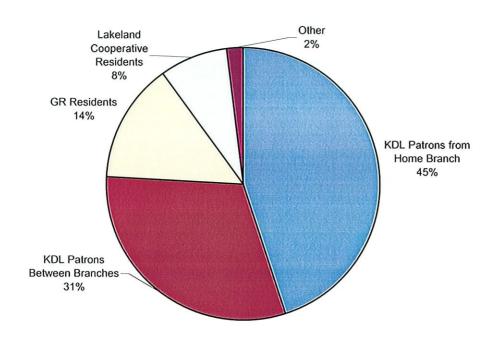
Technology: 223 Public Computers

Staff: 188.63 FTE's at the Branches & Service Center

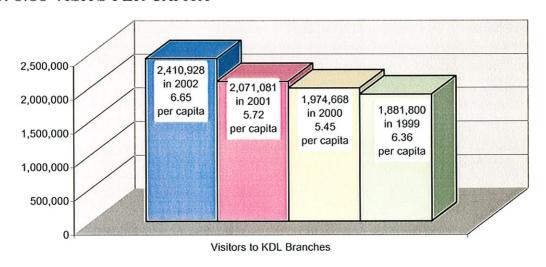
PERCENTAGE OF POPULATION WITH CURRENT LIBRARY CARDS



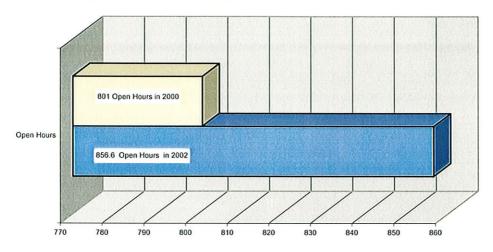
PERCENTAGE OF CHECKOUTS BY KDL PATRONS



VISITORS INCREASED BY 16% FROM 2001-2002 TO 2,510,928 VISITS OR 6.65 VISITS PER CAPITA



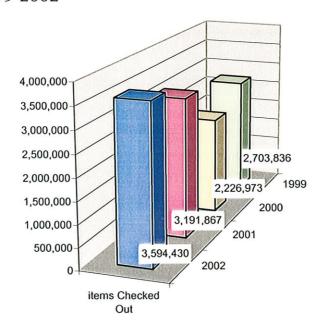
BRANCH OPEN HOURS INCREASED 55.5 HOURS TO 856.5 OPEN HOURS—A 7% INCREASE FROM 2000 TO 2002



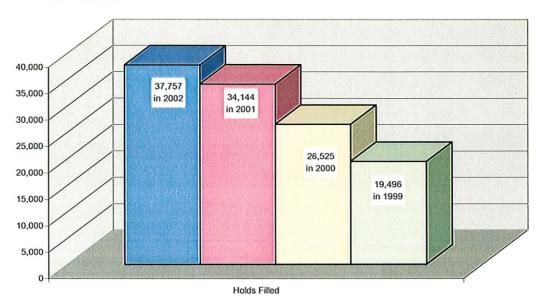
BRANCHES ADDING OPEN HOURS

Wyoming and Plainfield	Summer Sundays
Cascade	7 hours including Sundays year-round
Grandville	3 hours
Walker	4 hours
Krause Memorial	4 hours
Comstock Park	3 hours
Englehardt	8 hours
Alpine	7.5 hours
Alto	7 hours
Spencer	6 hours
Tyrone	6 hours

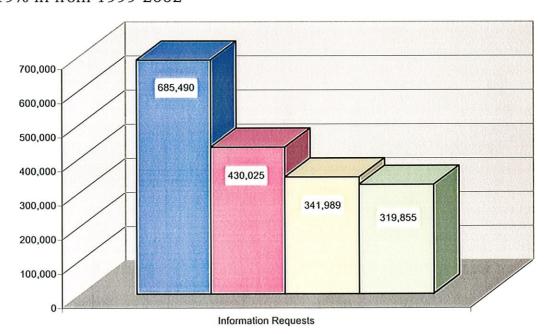
CIRCULATION INCREASED 13% TO 3,594,430 ITEMS FROM 2001-2 and 33% FROM 1999-2002



PATRON HOLDS FILLED IN INCREASED 22% FROM 2001-2 AND 95% FROM 1999-2002



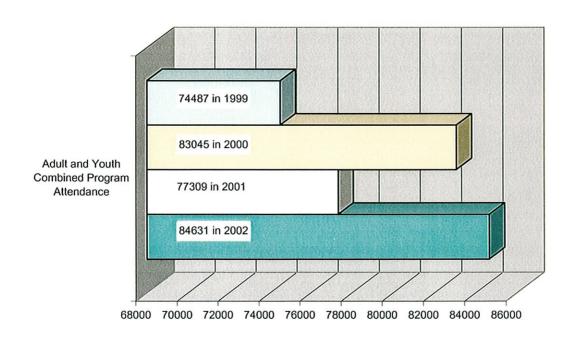
INFORMATION REQUESTS GREW BY 59% TO 685,490 from 2001-2002 and 119% in from 1999-2002





122,164 items were processed by Service Center staff and made available to KDL Branch customers

ADULT AND YOUTH PROGRAM ATTENDANCE INCREASED BY 16% TO NEARLY 85,000 PARTICIPANTS



VOLUNTEERS AT KDL BRANCHES AND THE SERVICE CENTER CONTRIBUTED 10,549 HOURS, A 16% INCREASE FROM 2001-2002

