

Kent  
District  
Library



# 2024

Community Report



# We exist to further all people.

A Year of Growth and Service.....	4-5
A Year of Honor and Giving.....	6-7
2024, Month by Month.....	8-19
Return on Investment.....	20
System-Wide Statistics .....	21-23
Branch Statistics .....	24-45
Talking Book and Braille Center Statistics .....	46
Municipality Statistics .....	47-49
Service Area Map .....	50
Peer Comparison.....	51-53

On the cover: A community art project with local artist Rhiannan Sibbald and Lions & Rabbits Center for the Arts brought dozens of people from the community together to create a mural at the Comstock Park Branch. See the entire mural on the back cover.

Kent District Library is a public library system operating 20 branch libraries, an Express Library and a Bookmobile that serves more than 439,000 residents of 27 different municipalities throughout Kent County. KDL enriches lives by providing information, ideas and excitement. It is an IRS-designated 501(c)(3) nonprofit supported by millage dollars and private donations. KDL is a member of the Lakeland Library Cooperative. For more information, visit [kdl.org](http://kdl.org).

As I reflect on the past year, I am filled with gratitude and pride. Kent District Library has always been more than just a place to borrow books; it is a cornerstone of community, a hub for learning and connection, and a place where everyone is welcome. This year, more than ever, we have focused on strengthening the relationships that make us a family and creating a space where every person feels they belong.

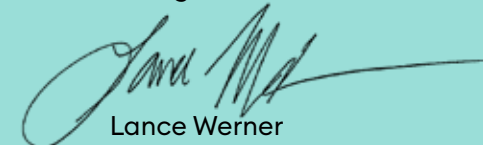
The heart of our mission is to bring people together. Whether through storytimes, book clubs or community events like our On the Same Page Author Visit, we strive to be a space that inspires connection. It has been heartwarming to see how our community has rallied around the library, showing their support in so many ways. I am especially moved every time I see an “I Love My Library” sign proudly displayed throughout the county. It’s a reminder that KDL is not just 20 buildings – the library is a reflection of the people who believe in what we do.

This past year has been about showing up – not just waving the flag of what libraries stand for but doing the hard work to make a difference. We’ve expanded programs to meet the needs of our patrons, tried new approaches to engage our community and worked smarter to ensure we are using our resources effectively. We want to be a part of people’s lives, a source of calm and inspiration in an often-chaotic world, and a place where no one gets left behind.

But none of this would have been possible without you. Your support, whether through your visits, participation, advocacy or donations, has been instrumental. When challenges arose, our community stepped up, reinforcing the vital role the library plays in our lives. For that, I am so thankful.

Thank you for making KDL the vibrant, welcoming place it is. Together, we are building something extraordinary. Here’s to another year of growth, connection and inspiration.

With gratitude,



Lance Werner  
Executive Director

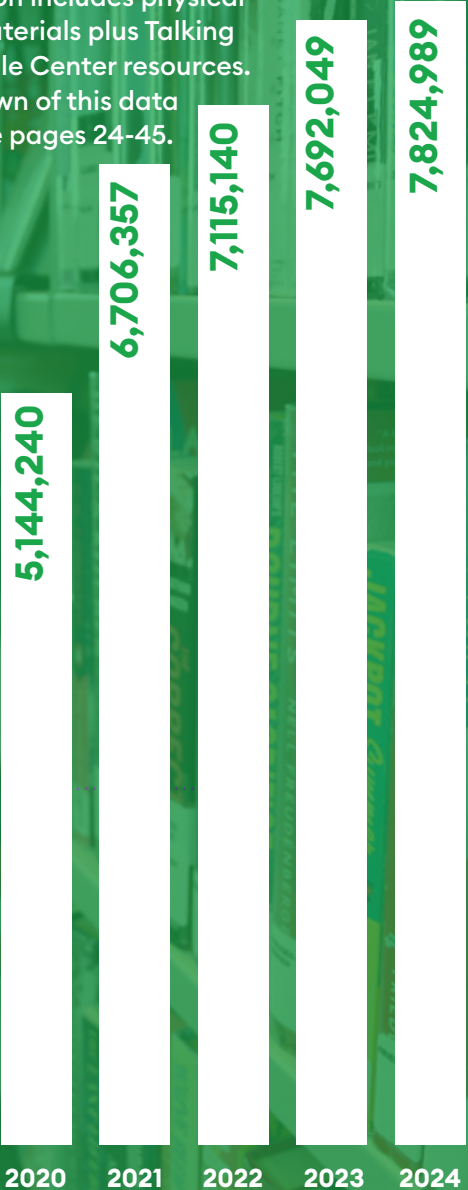


**As we look ahead, our goal is to continue innovating and finding new ways to serve you better. People know what’s out in the world, but they may not know what’s here at the library. We want to invite everyone to “check it out” — to discover the resources, programs and opportunities that await them at the library.**

# A Year of Growth and Service

## Circulation

Total circulation includes physical and digital materials plus Talking Book and Braille Center resources. For a breakdown of this data by branch, see pages 24-45.



## Visits

Visits to the library continue to climb. This data does not include outreach visits. For a breakdown of this data by branch, see pages 24-45.



2020 - 2022 includes curbside visits

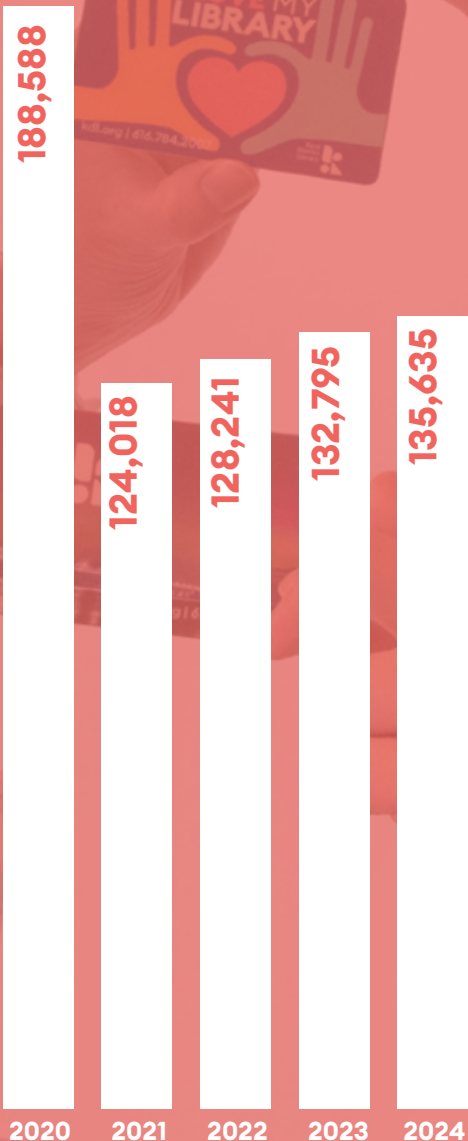
## Program Attendance

In-person attendance at library programs has rebounded from the COVID-19 era to reach an all-time high, climbing 19% since 2023. For a breakdown of this data by branch, see pages 24-45.



## Library Cards

Library cards normally must be renewed every three years. Expirations were suspended in 2020 due to the pandemic. After the pandemic, cards that would have expired were cleared from the system.





# A Year of Honor and Giving

**2024 brought several honors to Kent District Library, its staff and the community. These awards stem from partnerships with individuals, municipalities, legislators and service organizations, united in a common mission to further all people.**

The Institute of Museum and Library Services awarded Kent District Library the 2024 National Medal for Museum and Library Service, the nation's highest honor given for making significant and exceptional contributions to their communities. KDL Executive Director Lance Werner and Friends of the Byron Township Branch President Linda Grit traveled to Washington, D.C. to receive the honor. (A)

The Michigan Library Association recognized Kent District Library with the 2024 Intellectual Freedom Award. This award recognizes a library for the Board's and Staff's outstanding work to protect and promote the principles of intellectual freedom and the right to read. (B)

KDL staff members Jaci Cooper and Lulu Brown were named as *40 Under 40* honorees by Crain's Grand Rapids Business Journal for their accomplishments in community service (photo on page 16).

The KDL Board of Trustees and Leadership chose to give the \$250,000 from the 2023 Jerry Kline Award for Community Impact back to the community. This included giving \$50,000 each to the City of Walker (C), City of Rockford (D), Grattan Township (E) and Tyrone Township (F) for library expansion projects. The remaining \$50,000 was used to start a new scholarship program.

KDL also named two teachers and an organization that operates a book club for incarcerated individuals as Literacy Champions. See page 15 for details.



# 2024, Month by Month

## JANUARY

**Libby/OverDrive circulation reached 1.7 million in 2023 and total digital checkouts in 2024 hit 2.6 million.**

This milestone illustrates the continued growth and importance of library lending of ebooks, audiobooks and other digital content, as well as the library's success in serving all members of the community.

**KDL kicked off a week-long celebration honoring the life and legacy of Dr. Martin Luther King Jr. with an event featuring Documentary Film Producer and University of Kansas Professor Dr. Randal Jelks, who provided a moving narrative on the highlights from his book, *Letters to Martin*** (A). At the event, KDL received a proclamation, signed by State Representative Kristian C. Grant, State Senator Winnie Brinks, Lieutenant Governor Garlin Gilchrist II and Governor Gretchen Whitmer, honoring the library's efforts during its MLK Week of Action (B and C).

## FEBRUARY

**Preschool Booster Packs were introduced!** These collections of fun-filled games, activities and books help kids with pre-literacy skills. Already available for grades K-3, KDL began providing them for preschool learners as well. The new Preschool Booster Packs focus on the concepts of letters, numbers, shapes, colors, opposites, patterns, size and sequencing. They come in both English and Spanish (D).

**KDL began accepting entries to the annual Write Michigan Teen Poetry Contest**, open to teens in grades 6-12 living or attending school in Kent County. This is a great opportunity for teens to share their writing and win a cool prize.



Preschool Booster Packs were introduced in 2024 as a new and fun way for families to help children develop an early love of reading.



**KDL wrapped up the annual Let It Snow Reading program with 2,818 completers.** Each earned a Let It Snow mug, and 1,452 power readers were entered into a prize drawing for an Amazon Kindle Scribe.

**Over 1,150 writers from across the state entered the 12th annual Write Michigan Short Story Contest,** with winners announced in February. Winners were chosen by public voting for a \$250 Readers' Choice award and by a panel of judges for the \$500 Judges' Choice and \$250 Judges' Choice Runner-up awards. An awards ceremony took place in March to celebrate the winners.

### MARCH

**Registration opened for KDL's first On the Same Page Author Visit featuring Ann Patchett and Kevin Wilson, with all 1,200 free tickets being claimed in less than 24 hours!**

This strategic initiative has the goal of bringing people together from across the community through the shared experience of reading.

### APRIL

**A full crowd enjoyed the keynote event for On the Same Page at the Calvin University Covenant Fine Arts Center.** (photos on opposite page)

**KDL also hosted programs** connected to the themes of Ann Patchett's *Tom Lake*, the featured title for On the Same Page. Programs included Baking with Michigan Cherries, Pressed Flower Prints and Intro to Canning.

**Winners of the Teen Poetry Contest were announced.** KDL received 143 entries and poets were invited to share their work at a Poetry Slam for teens.

**“Writing can help individuals sort through and make sense of what they are thinking and feeling, helping them gain clarity about their emotions. This can aid in lessening feelings of depression and anxiety.”**

*Evelyn Kamradt, Wedgwood Christian Services*



**MAY**

The Institute of Museum and Library Services announced that Kent District Library received the **2024 National Medal for Museum and Library Service, the nation’s highest honor given for making significant and exceptional contributions to their communities.** Kent District Library was one of five public library award recipients, representing institutions that provide dynamic programming and services that exceed expected levels of service. Through their community outreach, these institutions bring about change that touches the lives of individuals and helps communities thrive.

**The Bookmobile turned five!** The Bookmobile has been working with communities to find relevant and inclusive ways to bring library services to them. In the last five years of work, we have celebrated more than 1,300 visits, events and partnerships. We are so honored to be trusted with the privilege of driving this amazing vehicle and cannot overstate the joy it brings to get to know our patrons and partners. (photo below)



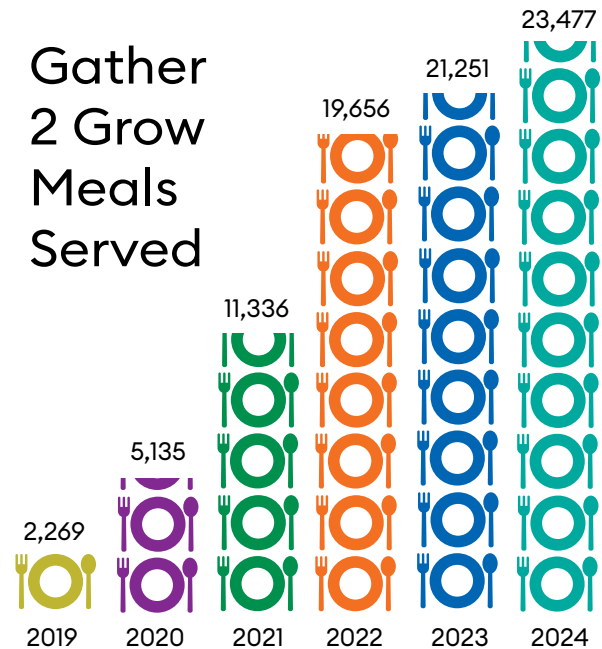
12 | Kent District Library

**JUNE**

**Summer Wonder kicked off a journey of reading, learning and experiencing!** The challenge is designed for multiple learning styles to keep families engaged and inspired. Summer Wonder offered a spectacular summer of outdoor discovery, scavenger hunts, reading, STEAM activities and lots of fun for everyone.

**As part of the Summer Wonder program, KDL teamed up with Kent County Parks to present “Find Curi!”** Families were invited to go on an outdoor scavenger hunt through local parks to find Curi, KDL’s Summer Wonder mascot. It was a fun opportunity to get outdoors, explore and learn! (photo on opposite page)

**Gather 2 Grow’s summertime student lunches returned and served a record 23,477 meals!** For the past six years, KDL has partnered with Feeding America West Michigan to provide no-cost lunches for youth ages 2-18 and adults with disabilities through age 26. The meals were available on summer weekdays.



2024 KDL Community Report | 13



Above: A new fountain in Friendship Park, which is next to the Cascade Township Branch, was donated by the family of Jack and Helen Lewis. Jack served in Cascade Township government for 39 years, helped found the Cascade Community Foundation and was a member of the Cascade Historical Society. Shown here are Jeff and Susie, children of Jack and Helen Lewis.

Right: Lulu Brown, Regional Manager I for the Cascade Township Branch, welcomed the community at the opening of Friendship Park.



**The 3.5-acre property beside the Cascade Twp. Branch was transformed into a stunning new multiuse community hub.** Friendship Park was created with the generous support of the Friends of the Cascade Library, Cascade Township and many donors.

**KDL Vibes added 26 new artists and 195 new tracks, bringing the total to 115 artists and 1,077 songs.** KDL Vibes is an online streaming collection that showcases and shares current local music for free. Musicians that were selected received an honorarium of \$250 for sharing their music through Vibes.

**JULY**

**The American Heart Association partnered with KDL to launch a Libraries with Heart program to support area residents in monitoring their own blood pressure numbers.** The new program, supported by the Michigan Health Endowment Fund, provides self-monitoring blood pressure kits for library patrons to check out.

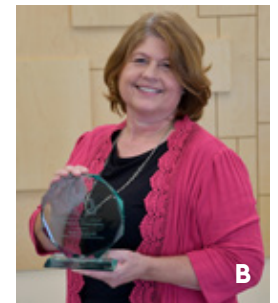
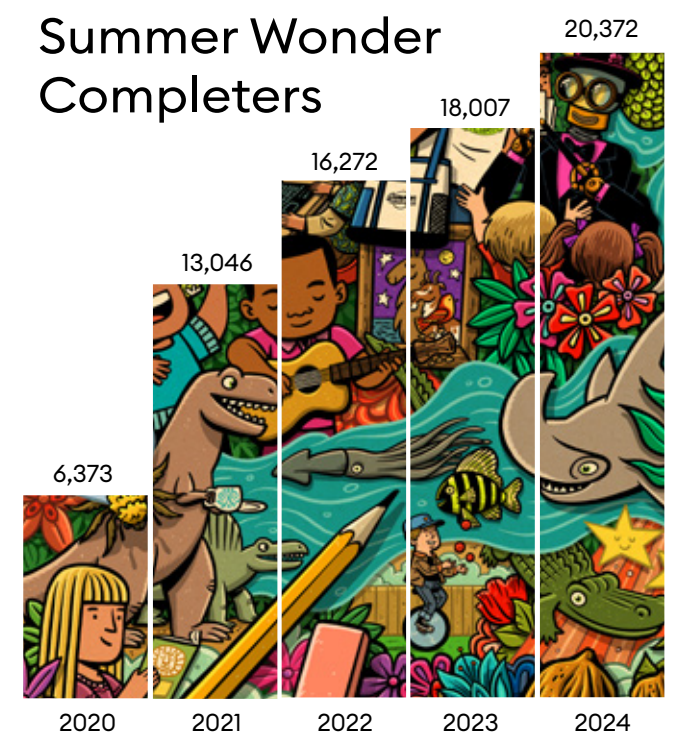
**AUGUST**

**Over 20,000 people completed Summer Wonder, and over 5,500 people became All-Star Readers!**

**Vibes Fest celebrated favorite West Michigan artists and took place inside the Cascade Twp. Branch and outside at Friendship Park.** Vibes Fest included daily concerts throughout the week and culminated with an all-day music extravaganza.

**Patrons showed overwhelming support in passing KDL's gap millage.**

**We were pleased to award Kristy McPherson-Leitz (A), Robin Trocinski (B) and Life Change Book Club (C) with the 2024 Literacy Champion Awards.** McPherson-Leitz, a high school teacher at Kenowa Hills High School, and Trocinski, a preschool teacher at Duncan Lake Early Childhood Center, each received an individual award due to a tie vote. Life Change Book Club received the organization award. They all received a cash prize to further their literacy efforts and a crystal trophy.





## SEPTEMBER

All 20 KDL branches collected packages of diapers to support the Kent County Great Start Parent Coalition Diaper Drive. This is part of the KDL Gives Back effort that takes place four times per year, raising donations for partner organizations.

**Legendary Readers launched as a simple and fun reading program designed to help children develop a lifelong love of reading and learning.** Participants in grades K-5 are asked to read, write or visit the library for 100 days throughout the school year, outside of the classroom. Legendary Readers has a cryptid theme, and completers win a cool Nessie bookmark and are entered to win the grand prize of one of ten \$100 gift cards to Schuler Books.

## OCTOBER

We partnered with World Affairs Council of Western Michigan to present a three-part series on **Bridging Political Divides: Exploring the Radical Middle** for the nearly 85% of people who are dissatisfied with government and politics.

**“We realized that libraries, especially KDL, have a unique ability to reach a wide audience across different demographics. Together, we’ve been able to bring these crucial topics to new audiences who may not typically engage with global issues.”**

Erica Kubik, director of programming for World Affairs Council



**Regional Manager Lulu Brown and Director of Projects and Planning Jaci Cooper (shown above) were selected to join Crain’s 40 Under 40 class of 2024.** These annual awards celebrate 40 emerging business leaders who are making a difference in West Michigan.

**Kent District Library hosted the Next Nexus Summit: AI for Business,** where the brightest local minds in artificial intelligence, technology, innovation and legal considerations came together to explore the future of artificial intelligence and its impact on our world and business.

**We invited teens to enter the Teen Photo Challenge.** They composed their best snapshots of subjects that fell into three categories: Exploration of Texture, Household Objects and Beautiful Decay. Winners received a \$25 Meijer gift card. There were 159 amazing photos submitted to this year’s Teen Photo Challenge.

“Decades of research shows that outside, independent choice reading supports not only reading comprehension and vocabulary but also general knowledge, grammar, cultural awareness and even empathy. Legendary Readers helps kids develop the habit of reading for enjoyment, which is critical for long-term success.”

Bridget Rieth, literacy coach with Kent Intermediate School District



More than 233,300 people enjoyed in-person programs in 2024, with the majority of them being school-age kids. Youth programs are designed to help with early literacy and STEAM-based learning.



A



B

**The Michigan Library Association honored Kent District Library with the 2024 Intellectual Freedom Award.** Established in 2023, the MLA Intellectual Freedom Award recognizes a library for the Board’s and Staff’s outstanding work to protect and promote the principles of intellectual freedom and the right to read.

## NOVEMBER

**Kent District Library and the KDL Board of Trustees were proud to launch a \$5,000 KDL Community Impact Scholarship** to recognize high school seniors and adults returning to school who have worked hard to improve their communities and show potential to make long-term impact. Both trade-bound and college-bound students were eligible to apply. Strong candidates were students who are passionate about making a difference, champions for inclusivity, innovators at heart and lifelong learners with a love for the library.

**KDL announced the titles for the second annual On the Same Page program, *Wandering Stars* by Tommy Orange and *Martyr!* by Kaveh Akbar,** with details at [kdl.org/samepage](http://kdl.org/samepage).

**The Walker Branch broke ground on an extreme makeover!** The library will more than double in size and is expected to open in late 2026. (A)

## DECEMBER

**The Let It Snow reading program returned!** Adults and teens (age 11+) who read or listen to six books from the Let It Snow reading categories between December 1 and February 28 earn a collectible Let It Snow mug. Those who read four more titles – for a total of 10 books – are entered into a drawing to win an Amazon Kindle Scribe. (B)

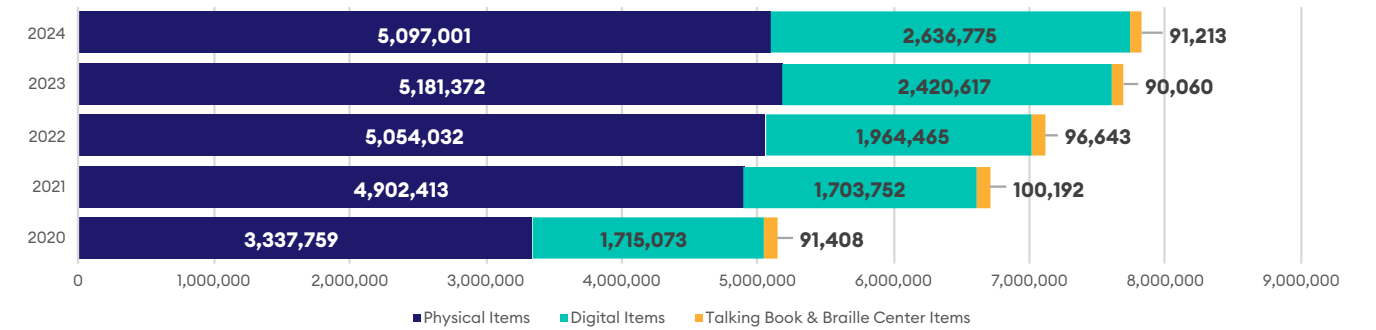
## Return on Investment

Library users saved **\$98,873,347** in 2024 by checking out physical materials and digital items. The return on investment for taxpayers is much greater when you add the value derived from using computers, printers, study rooms, programs, outreach services, online databases and the personal service of library staff.

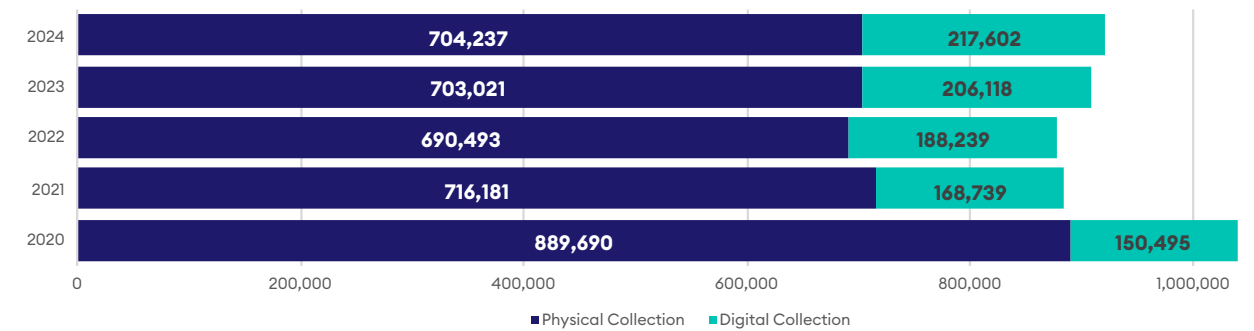
	2023	2024
Physical Items Checked Out (does not include renewals)	2,801,914	2,769,864
Total Estimated Value of Physical Items Checked Out	\$55,377,873	\$56,328,452
Users Who Checked Out Physical Items	79,226	82,156
<b>Average Value per User for Physical Items</b>	<b>\$699</b>	<b>\$686</b>
Digital Items Checked Out	2,420,617	2,636,775
Total Estimated Value of Digital Items Checked Out	\$37,073,483	\$42,544,895
Users Who Checked Out Digital Items	53,651	60,878
<b>Average Value per User for Digital Items</b>	<b>\$691</b>	<b>\$699</b>
<b>Total Average Value per User for Physical and Digital Items</b>	<b>\$1,390</b>	<b>\$1,385</b>

## System-Wide Statistics

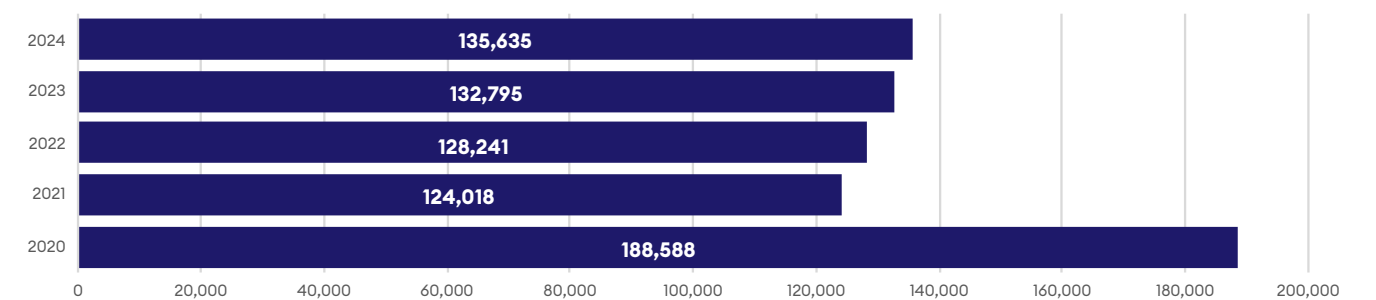
### Physical and Digital Circulation



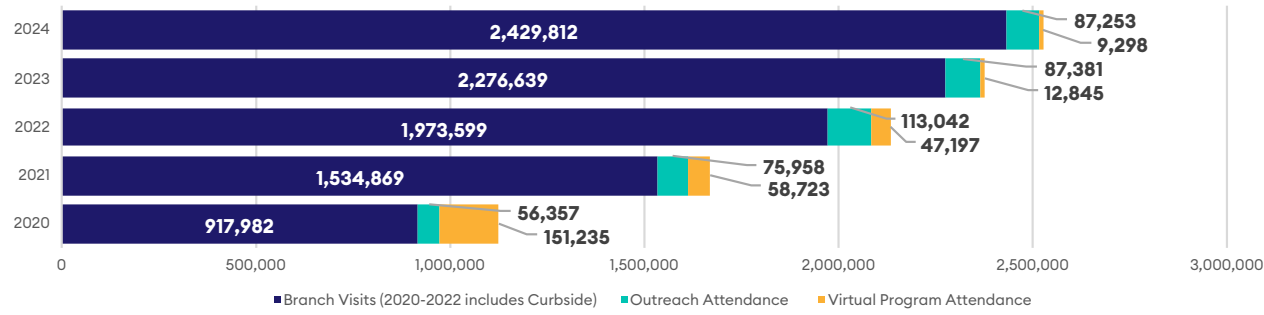
### Collection Items



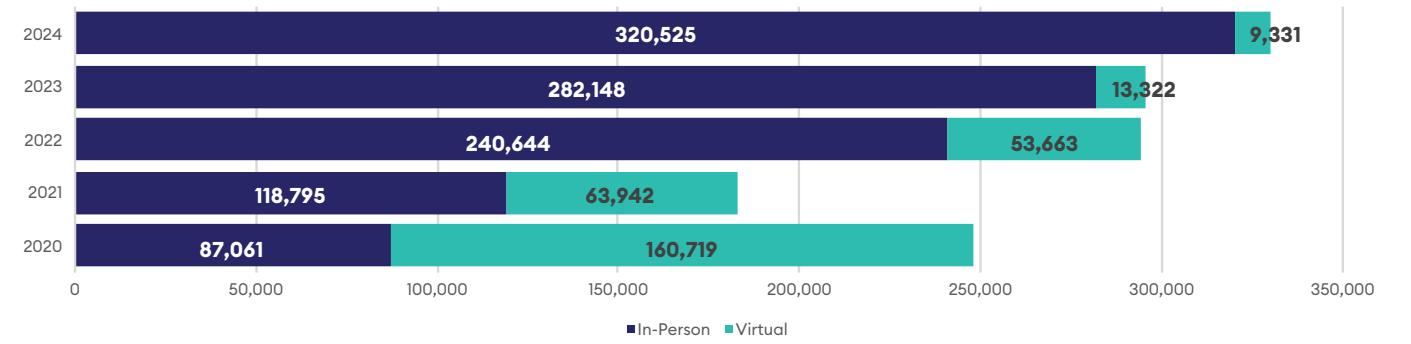
### KDL Active Cardholders



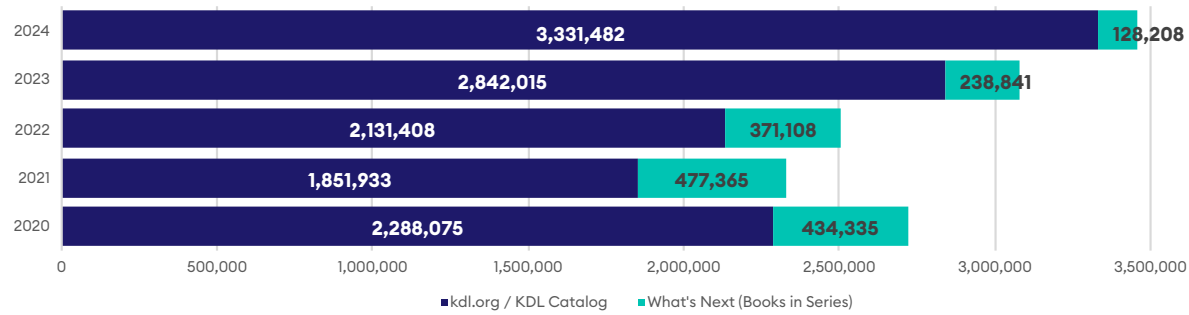
### People Served



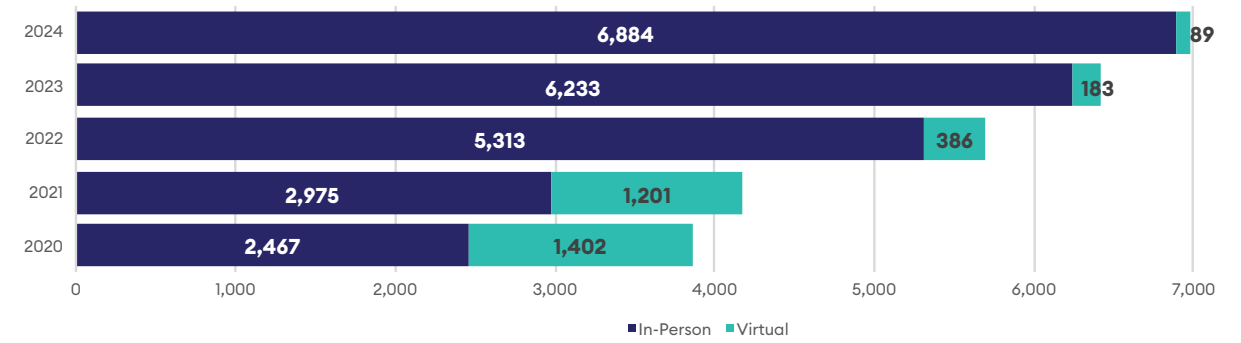
### Program and Outreach Attendance



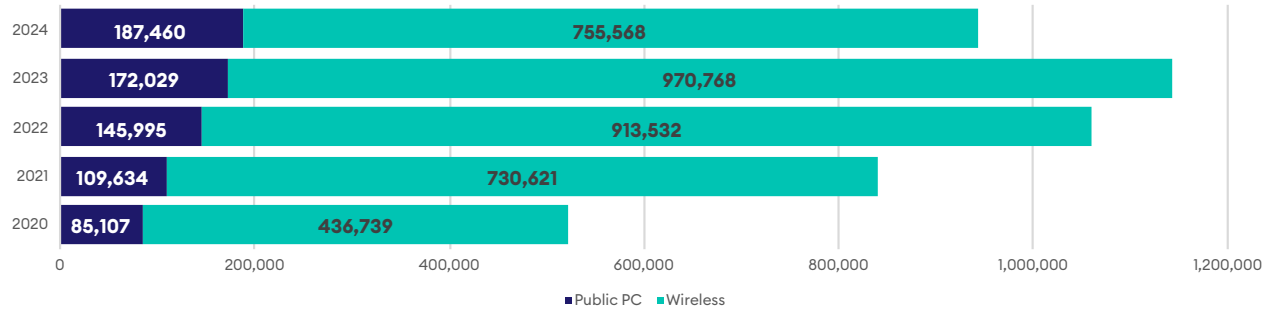
### Online Visits



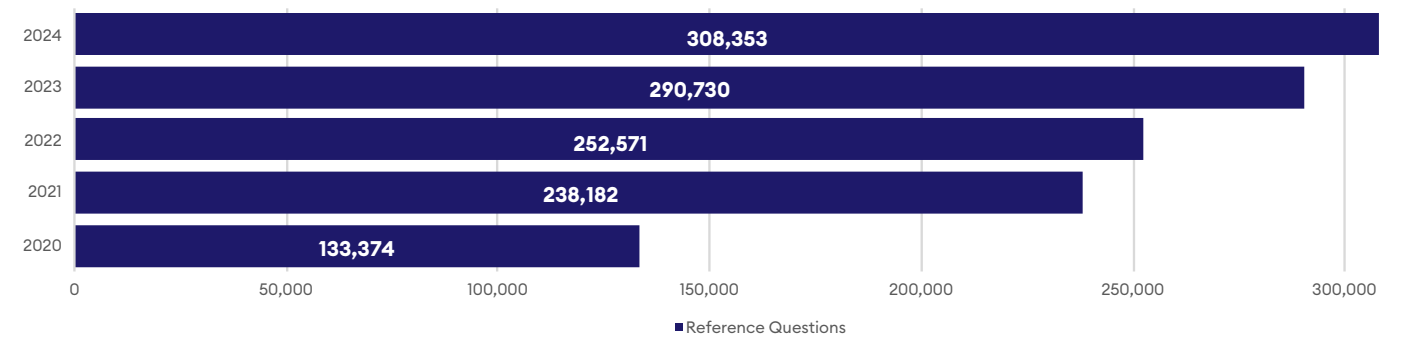
### Program and Outreach Events



### Computer Log-Ins

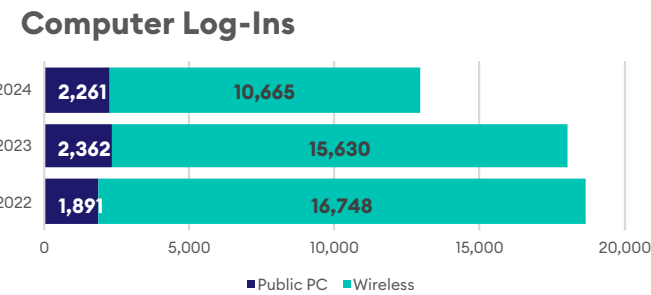
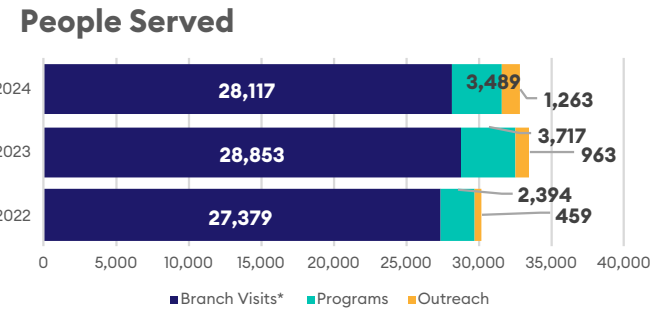
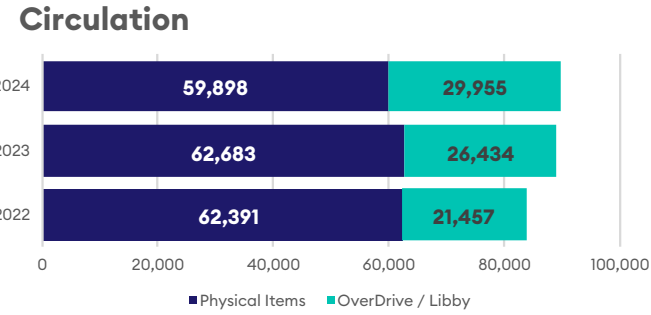


### Reference Questions



# Alpine Township Branch Statistics

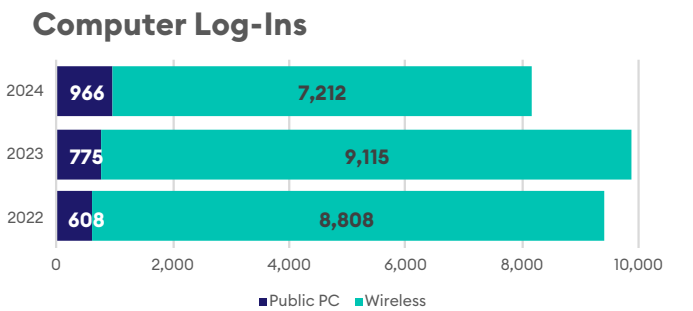
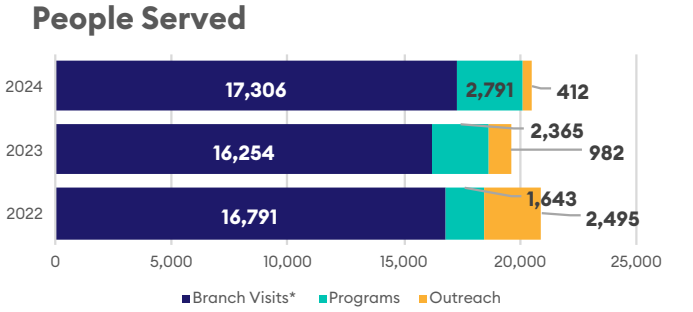
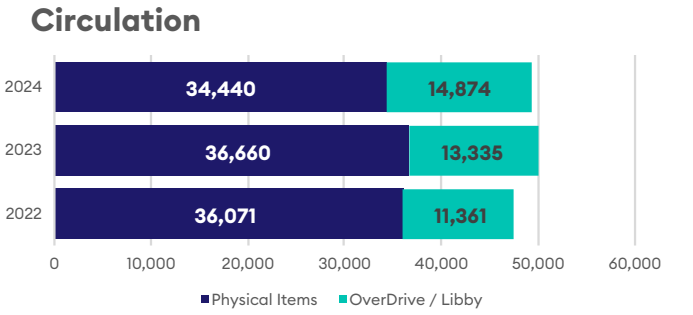
Regional Manager I: .....Liz Knapp  
 Regional Manager II: .....Joyanne Huston-Swanson  
 Physical Collection Size: .....9,830 (1.4% of total)  
 Building Size: .....4,862 sq ft  
 Public Computers: .....5  
 Staff: .....4.5 FTEs  
 Open Hours: .....40 hrs/wk



\* 2022 includes curbside visits

# Alto Branch Statistics

Regional Manager I: .....Kurt Lardie  
 Regional Manager II: .....Dave Palma  
 Physical Collection Size: .....10,772 (1.5% of total)  
 Building Size: .....5,795 sq ft  
 Public Computers: .....3  
 Staff: .....3.4 FTEs  
 Open Hours: .....39 hrs/wk



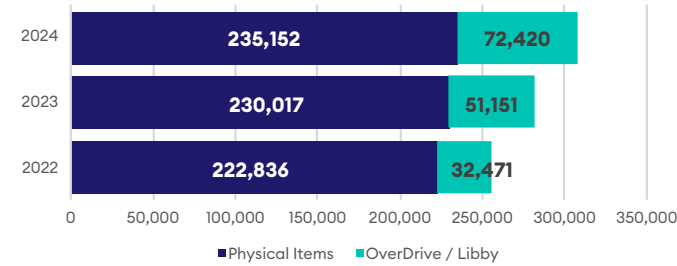
\* 2022 includes curbside visits

# Amy Van Andel Library Statistics

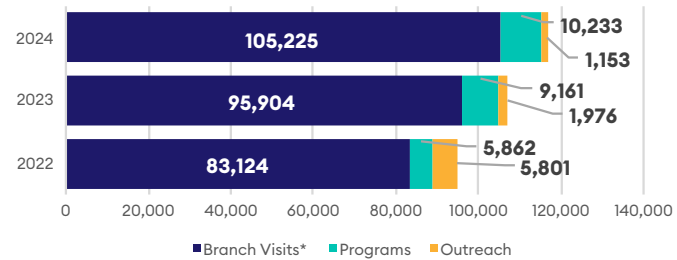
Regional Manager I: .....Scott Ninemeier  
 Regional Manager II: .....Shaunna Martz  
 Physical Collection Size: .....25,230 (3.6% of total)  
 Building Size: .....25,786 sq ft  
 Public Computers: .....4  
 Staff: .....8.9 FTEs  
 Open Hours: .....49 hrs/wk



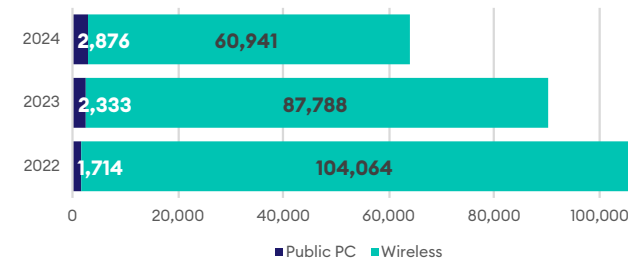
## Circulation



## People Served



## Computer Log-Ins



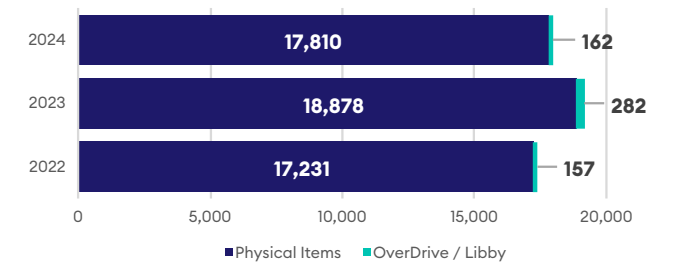
\* 2022 includes curbside visits

# Bookmobile Statistics

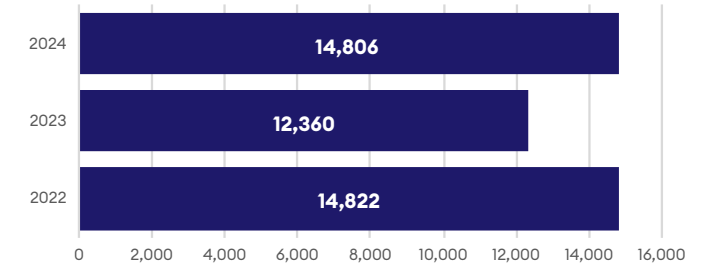
Community Engagement  
 Manager: .....Criag Buno  
 Physical Collection Size: .....5,521 (0.8% of total)  
 Vehicle Size: .....306 sq ft  
 Public Computers: .....N/A  
 Staff: .....3 FTEs  
 Open Hours: .....Varies



## Circulation

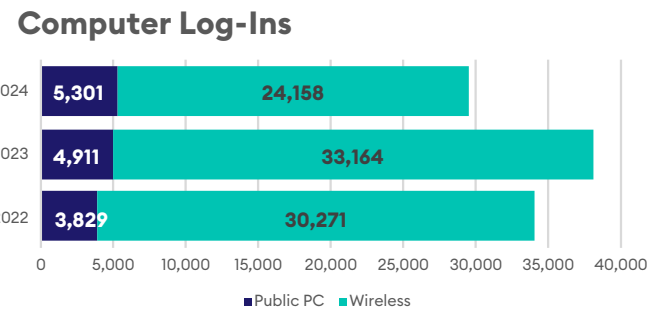
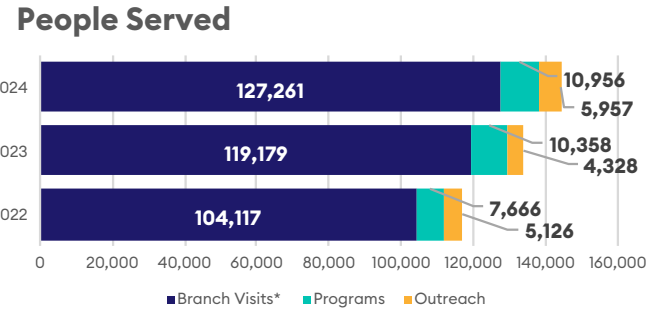
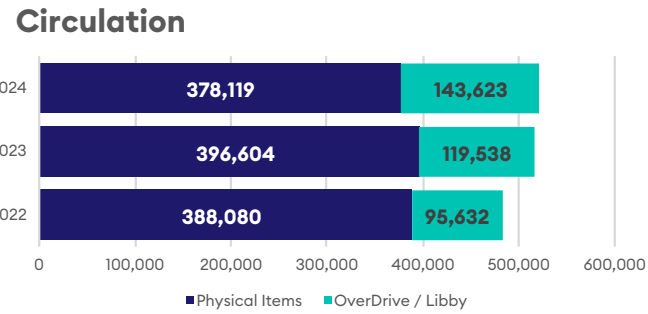


## People Served



# Byron Township Branch Statistics

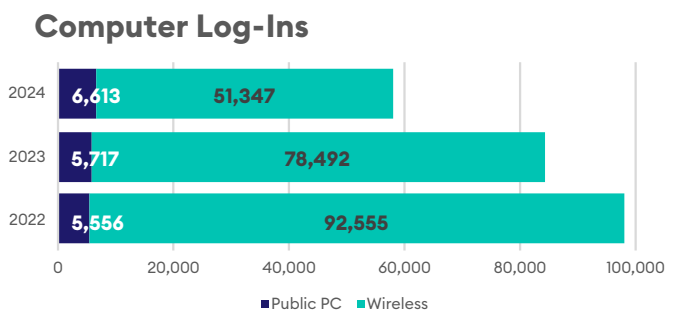
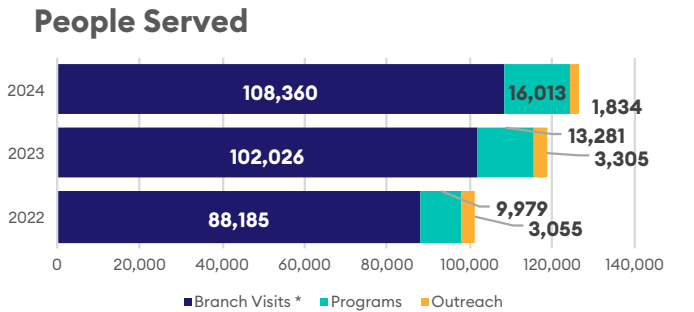
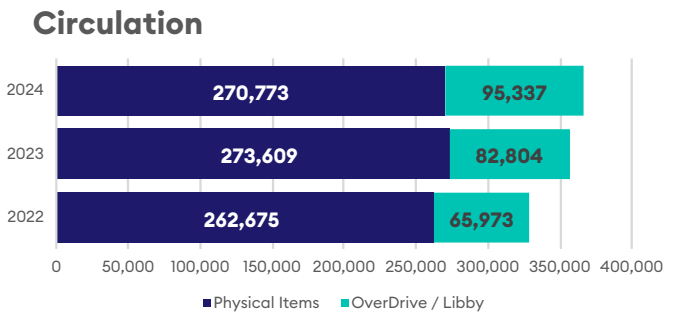
Regional Manager I: .....Josh Bernstein  
 Regional Manager II: .....Eric DeHaan  
 Physical Collection Size: .....44,384 (6.3% of total)  
 Building Size: .....13,600 sq ft  
 Public Computers: .....5  
 Staff: .....8.7 FTEs  
 Open Hours: .....54.5 hrs/wk



\* 2022 includes curbside visits

# Caledonia Township Branch Statistics

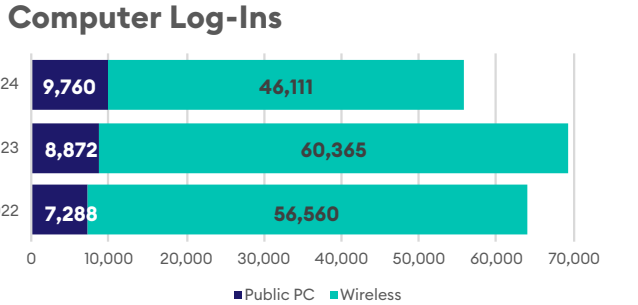
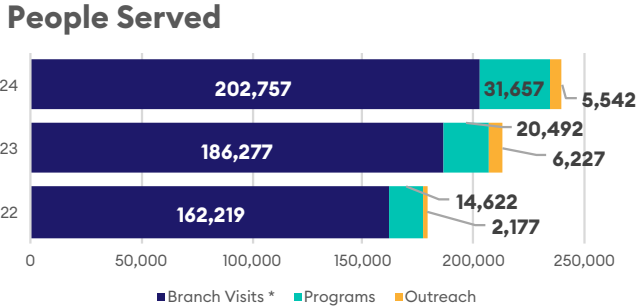
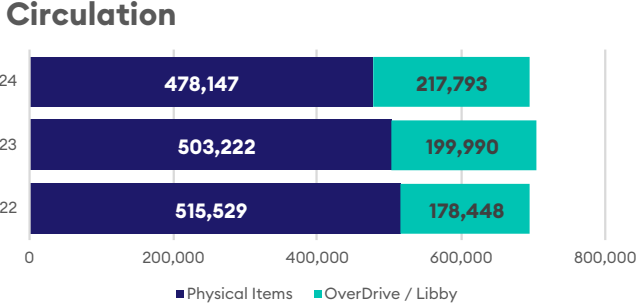
Regional Manager I: .....Lulu Brown  
 Regional Manager II: .....Ashley Smolinski  
 Physical Collection Size: .....29,861 (4.2% of total)  
 Building Size: .....15,464 sq ft  
 Public Computers: .....10  
 Staff: .....7.4 FTEs  
 Open Hours: .....49 hrs/wk



\* 2022 includes curbside visits

# Cascade Township Branch Statistics

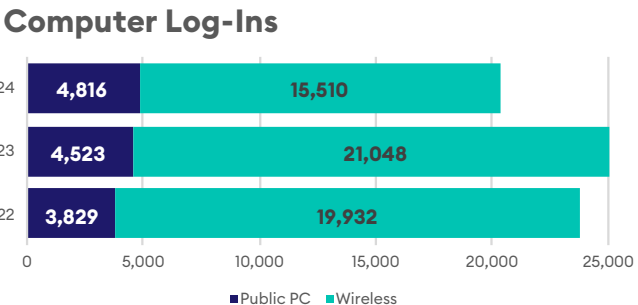
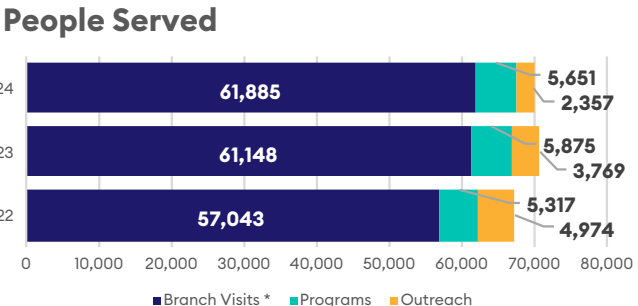
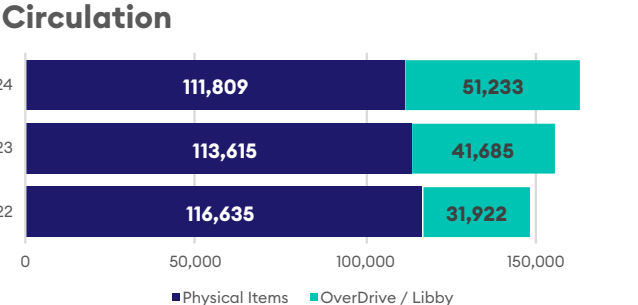
Regional Manager I: .....Lulu Brown  
 Regional Manager II: .....Ashley Smolinski  
 Physical Collection Size: .....62,693 (8.9% of total)  
 Building Size: .....30,400 sq ft  
 Public Computers: .....8  
 Staff: .....15.4 FTEs  
 Open Hours: .....62 hrs/wk



\* 2022 includes curbside visits

# Comstock Park Branch Statistics

Regional Manager I: .....Penni Zurgable  
 Regional Manager II: .....Tricia Hetrick  
 Physical Collection Size: .....14,789 (2.1% of total)  
 Building Size: .....4,095 sq ft  
 Public Computers: .....6  
 Staff: .....6.7 FTEs  
 Open Hours: .....45.5 hrs/wk



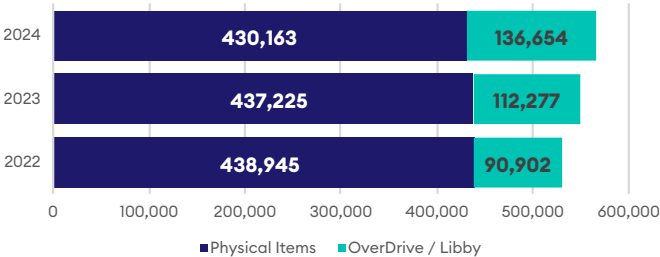
\* 2022 includes curbside visits



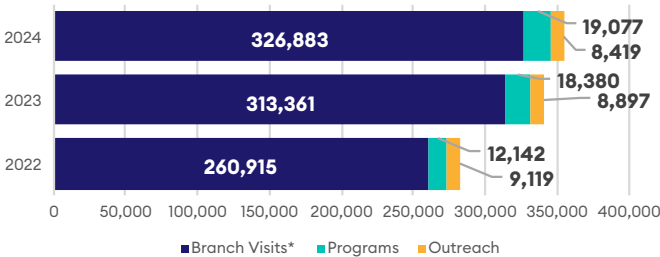
# East Grand Rapids Branch Statistics

Regional Manager I: .....Scott Ninemeier  
 Regional Manager II: .....Shaunna Martz  
 Physical Collection Size: .....51,231 (7.3% of total)  
 Building Size: .....26,950 sq ft  
 Public Computers: .....19  
 Staff: .....14.2 FTEs  
 Open Hours: .....62 hrs/wk

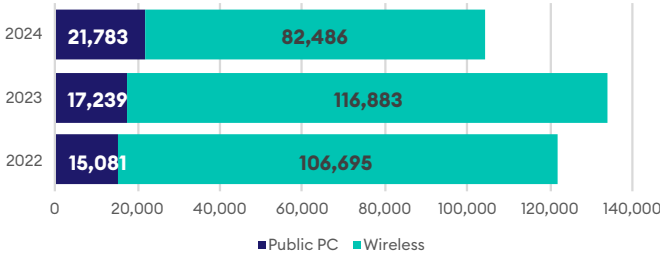
## Circulation



## People Served



## Computer Log-Ins



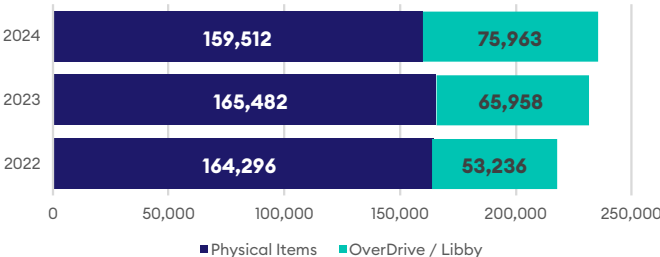
\* 2022 includes curbside visits



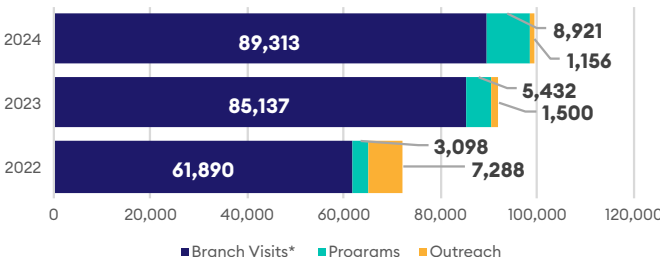
# Englehardt (Lowell) Branch Statistics

Regional Manager I: .....Kurt Lardie  
 Regional Manager II: .....Dave Palma  
 Physical Collection Size: .....23,139 (3.3% of total)  
 Building Size: .....8,771 sq ft  
 Public Computers: .....9  
 Staff: .....7.8 FTEs  
 Open Hours: .....46.5 hrs/wk

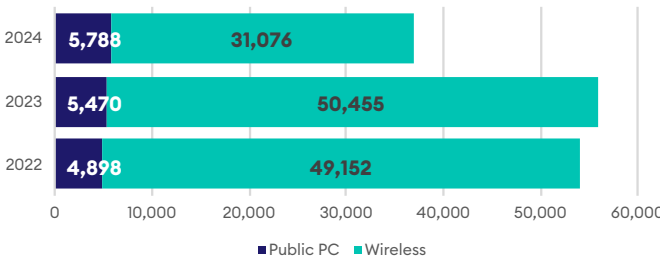
## Circulation



## People Served



## Computer Log-Ins



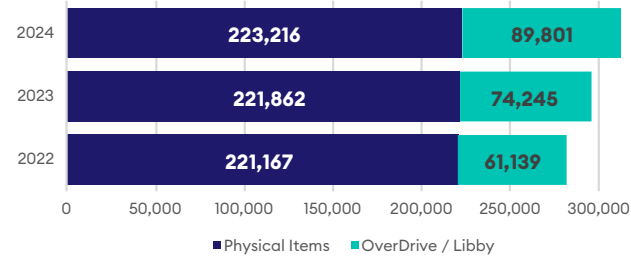
\* 2022 includes curbside visits



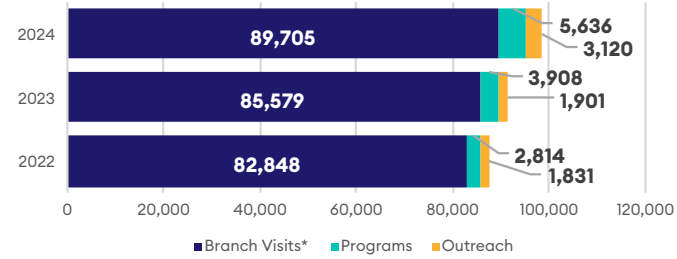
# Gaines Township Branch Statistics

Regional Manager I: .....Kiosha Jeltema  
 Regional Manager II: .....Angela Culp  
 Physical Collection Size: .....37,184 (5.3% of total)  
 Building Size: .....10,400 sq ft  
 Public Computers: .....15  
 Staff: .....8.3 FTEs  
 Open Hours: .....54 hrs/wk

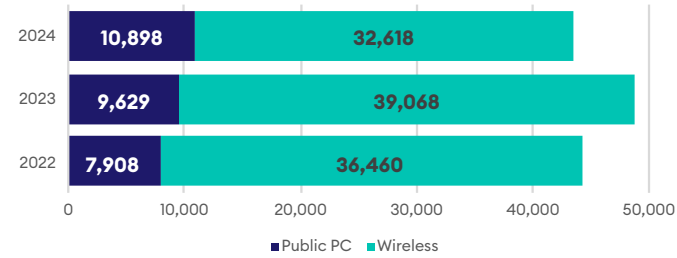
## Circulation



## People Served



## Computer Log-Ins



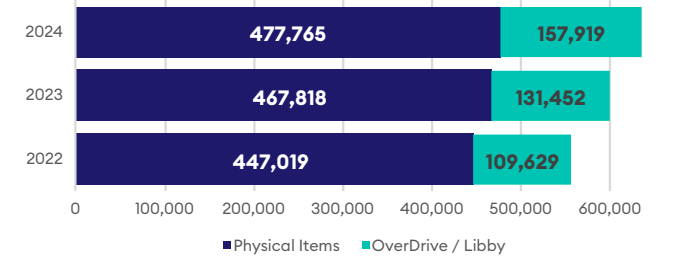
\* 2022 includes curbside visits



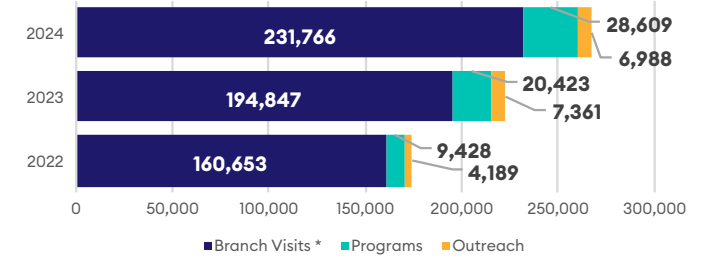
# Grandville Branch Statistics

Regional Manager I: .....Josh Bernstein  
 Regional Manager II: .....Eric DeHaan  
 Physical Collection Size: .....61,746 (8.8% of total)  
 Building Size: .....26,535 sq ft  
 Public Computers: .....12  
 Staff: .....13.1 FTEs  
 Open Hours: .....62 hrs/wk

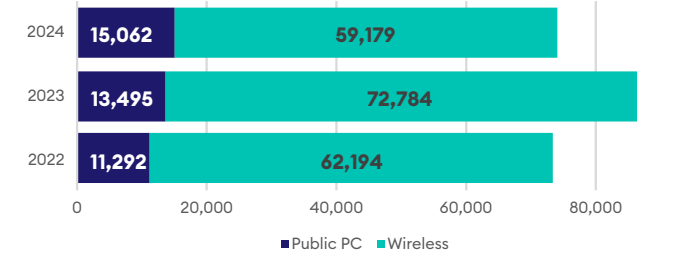
## Circulation



## People Served



## Computer Log-Ins



\* 2022 includes curbside visits



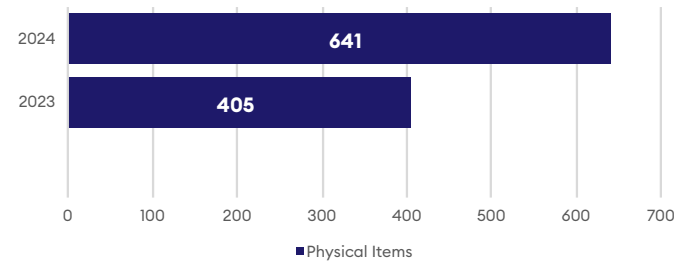
# Grattan Township Express Library

The Grattan Township Express Library opened in May 2023.

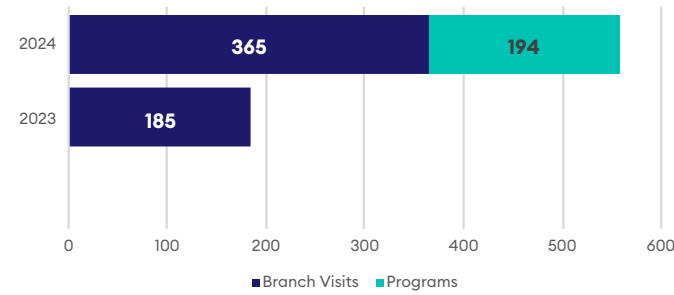
Regional Manager I: .....Kurt Lardie  
 Regional Manager II: .....Dave Palma  
 Physical Collection Size: .....500 (0.07% of total)  
 Building Size: .....N/A  
 Public Computers: .....N/A  
 Open Hours: .....28 hrs/wk



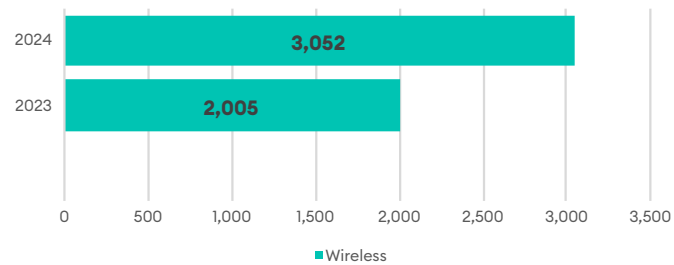
## Circulation



## People Served



## Computer Log-Ins

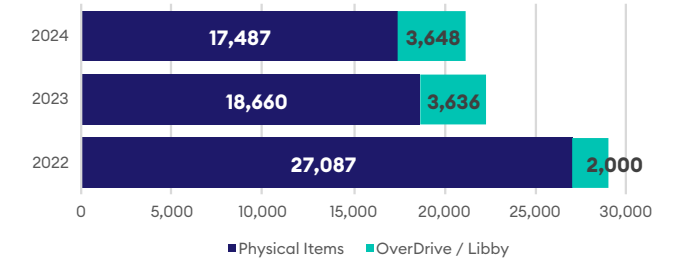


# Kelloggsville Branch Statistics

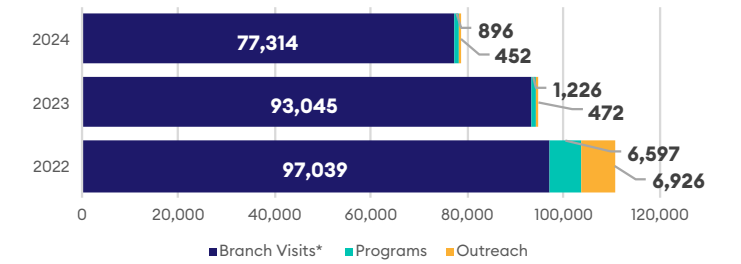
Regional Manager I: .....Anjie Christiansen  
 Regional Manager II: .....Karen Small  
 Physical Collection Size: .....7,828 (1.1% of total)  
 Building Size: .....6,500 sq ft  
 Public Computers: .....6  
 Staff: .....2.9 FTEs  
 Open Hours, School Year: ....14.5 hrs/wk  
 Open Hours, Summer: .....31 hrs/wk



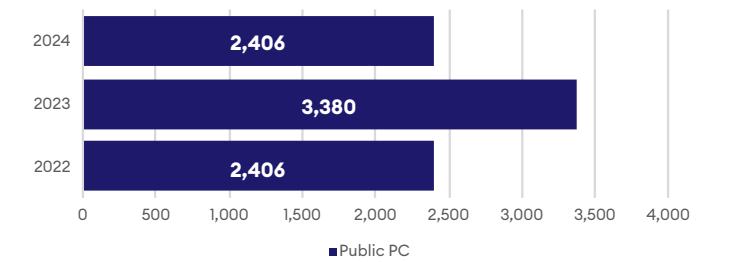
## Circulation



## People Served



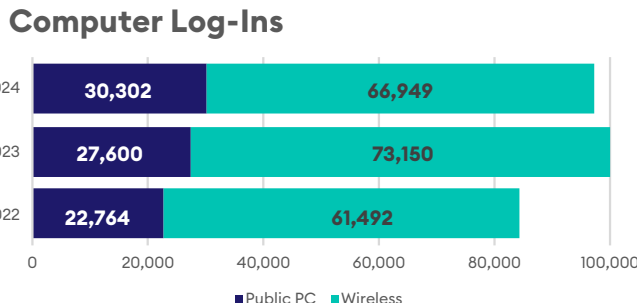
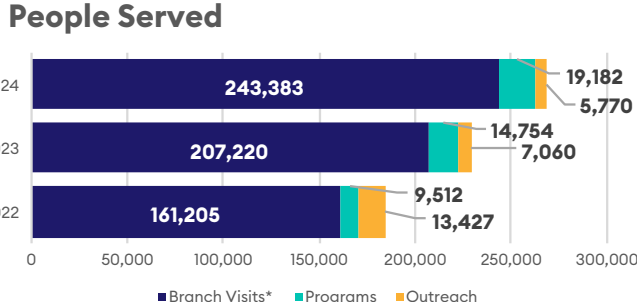
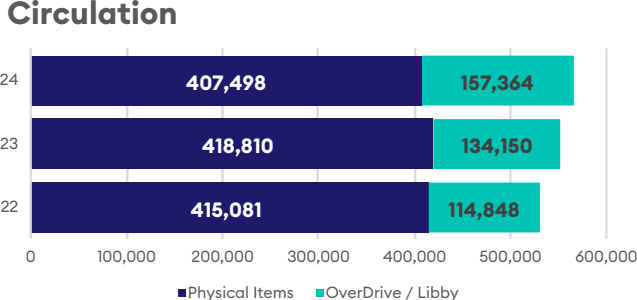
## Computer Log-Ins



\* 2022 includes curbside visits

# Kentwood (Richard L. Root) Branch Statistics

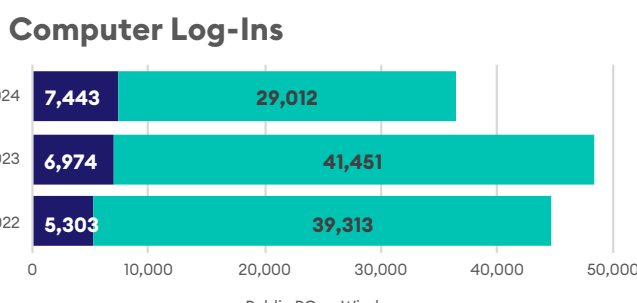
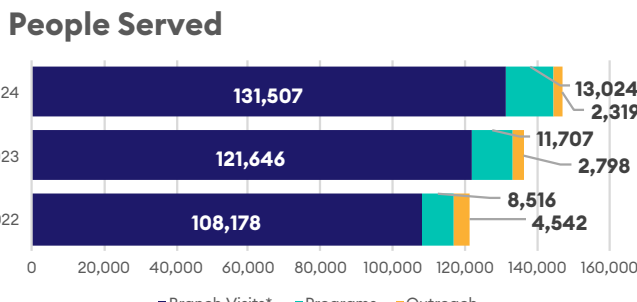
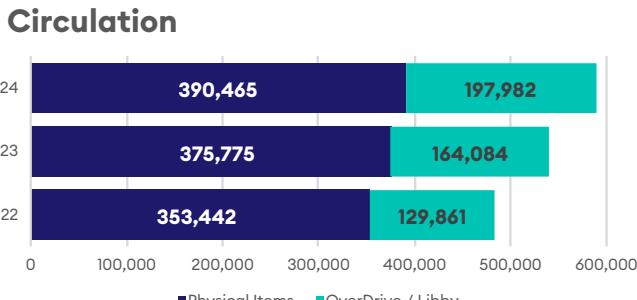
Regional Manager I: .....Kiosha Jeltema  
 Regional Manager II: .....Angela Culp  
 Physical Collection Size: .....64,881 (9.2% of total)  
 Building Size: .....45,489 sq ft  
 Public Computers: .....34  
 Staff: .....16.8 FTEs  
 Open Hours: .....62 hrs/wk



\* 2022 includes curbside visits

# Krause Memorial (Rockford) Branch Statistics

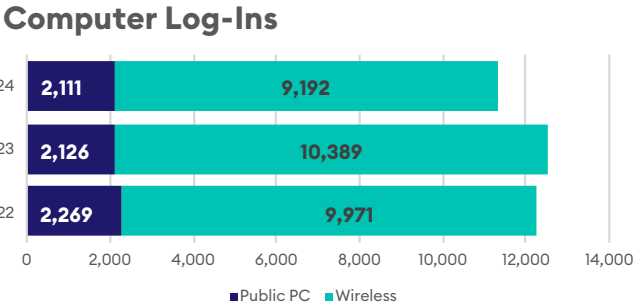
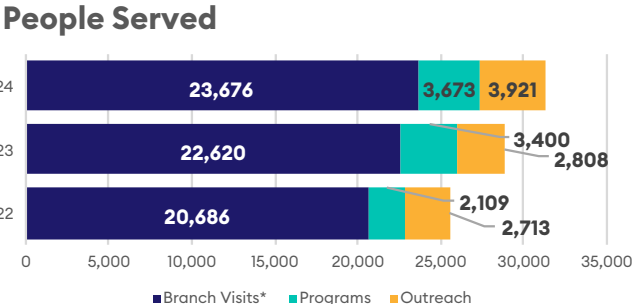
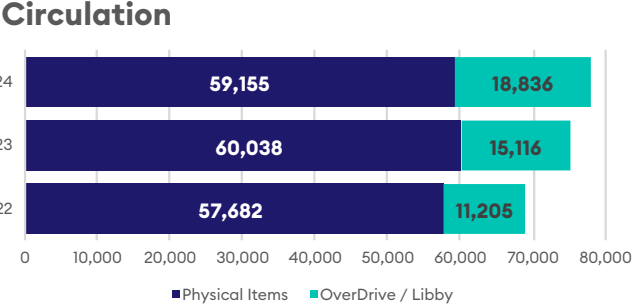
Regional Manager I: .....Jennifer German  
 Regional Manager II: .....Laura Youells  
 Physical Collection Size: .....46,084 (6.5% of total)  
 Building Size: .....9,500 sq ft  
 Public Computers: .....8  
 Staff: .....10.1 FTEs  
 Open Hours: .....54.5 hrs/wk



\* 2022 includes curbside visits

# Nelson Township Branch Statistics

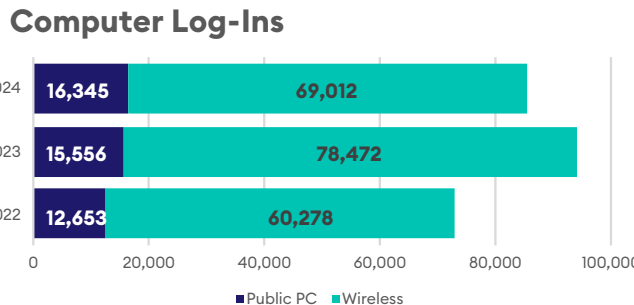
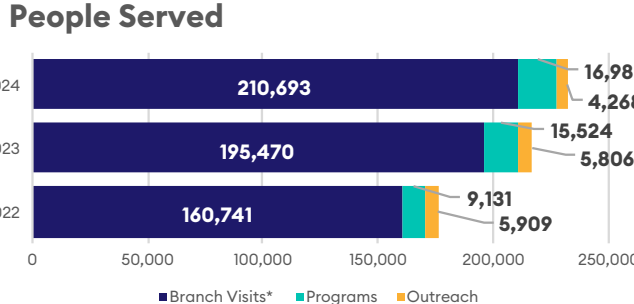
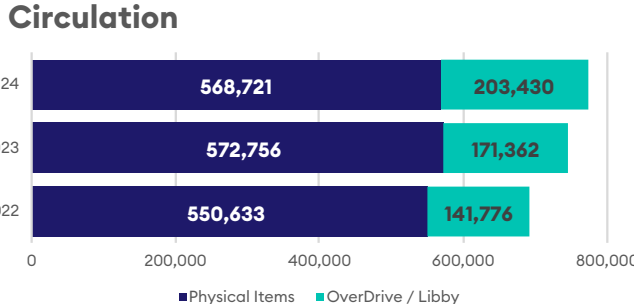
Regional Manager I: .....Jennifer German  
 Regional Manager II: .....Laura Youells  
 Physical Collection Size: .....14,864 (2.1% of total)  
 Building Size: .....8,736 sq ft  
 Public Computers: .....9  
 Staff: .....4.6 FTEs  
 Open Hours: .....42 hrs/wk



\* 2022 includes curbside visits

# Plainfield Township Branch Statistics

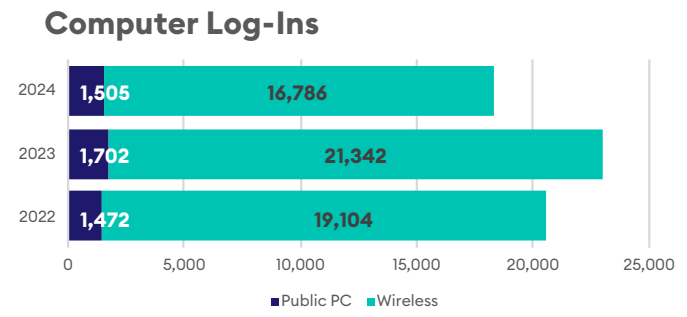
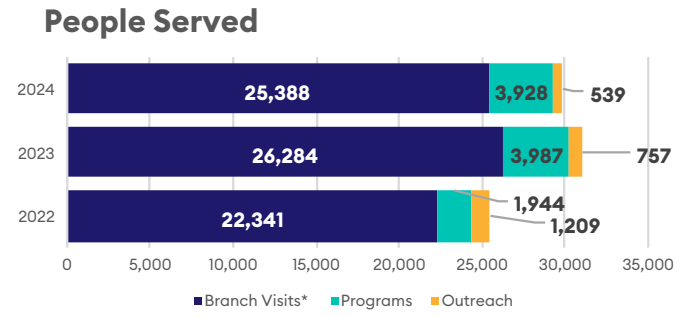
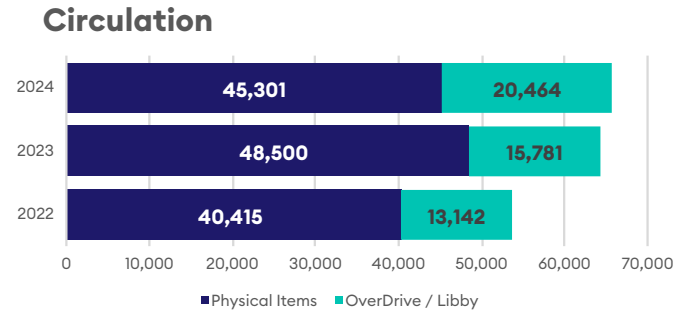
Regional Manager I: .....Penni Zurgable  
 Regional Manager II: .....Tricia Hetrick  
 Physical Collection Size: .....69,744 (9.9% of total)  
 Building Size: .....26,420 sq ft  
 Public Computers: .....18  
 Staff: .....14.4 FTEs  
 Open Hours: .....62 hrs/wk



\* 2022 includes curbside visits

# Spencer Township Branch Statistics

Regional Manager I: .....Jennifer German  
 Regional Manager II: .....Laura Youells  
 Physical Collection Size: .....10,677 (1.5% of total)  
 Building Size: .....2,000 sq ft  
 Public Computers: .....5  
 Staff: .....4 FTEs  
 Open Hours: .....40 hrs/wk

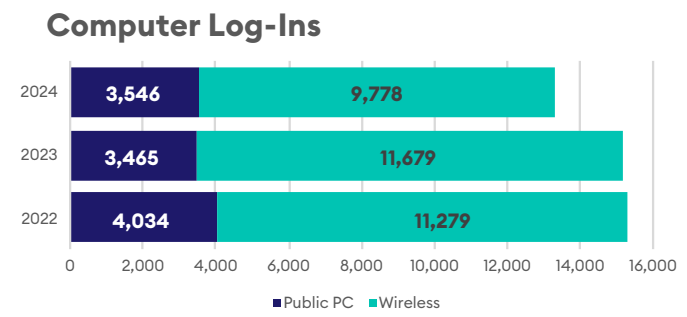
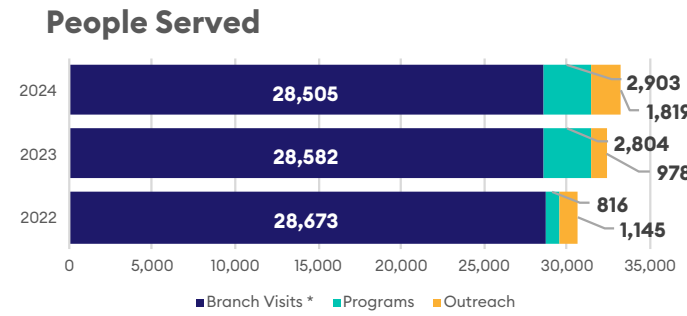
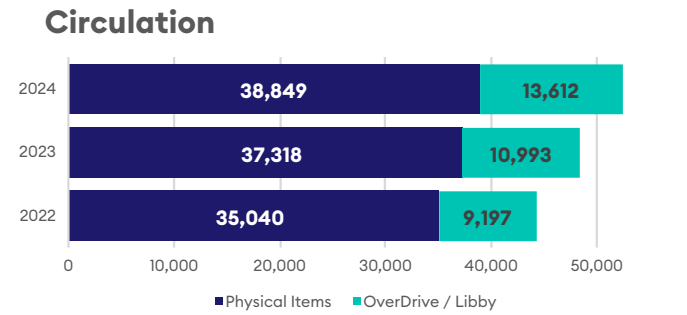


\* 2022 includes curbside visits



# Tyrone Township Branch Statistics

Regional Manager I: .....Liz Knapp  
 Regional Manager II: .....Joyanne Huston-Swanson  
 Physical Collection Size: .....9,180 (1.3% of total)  
 Building Size: .....4,239 sq ft  
 Public Computers: .....7  
 Staff: .....4.2 FTEs  
 Open Hours: .....36.5 hrs/wk

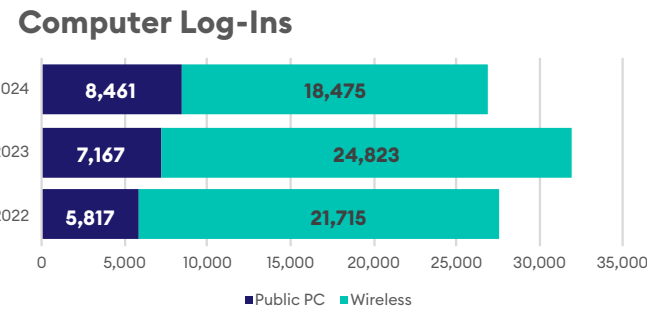
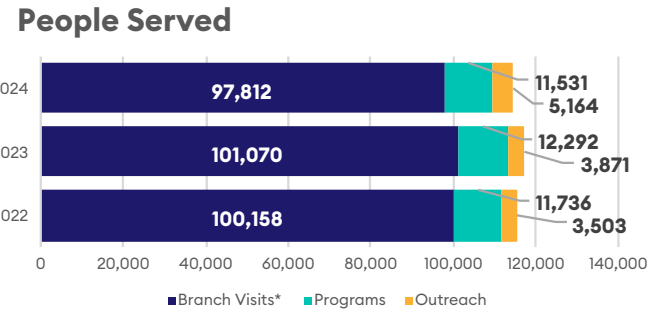
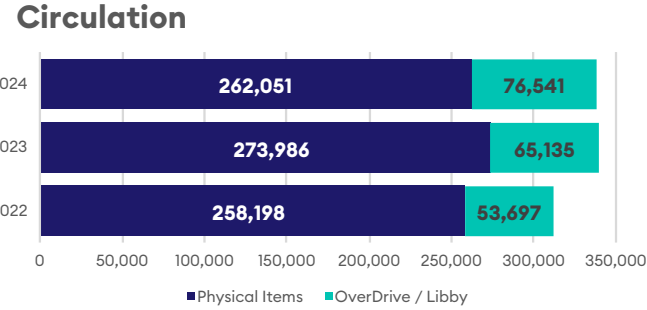


\* 2022 includes curbside visits



# Walker Branch Statistics

Regional Manager I: .....Liz Knapp  
 Regional Manager II: .....Joyanne Huston-Swanson  
 Physical Collection Size: .....32,564 (4.6% of total)  
 Building Size: .....8,898 sq ft  
 Public Computers: .....9  
 Staff: .....7.8 FTEs  
 Open Hours: .....57 hrs/wk

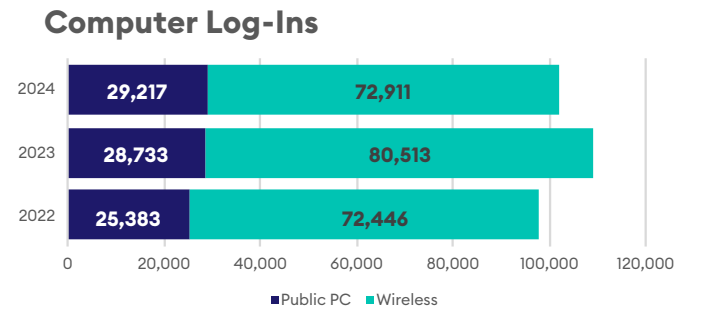
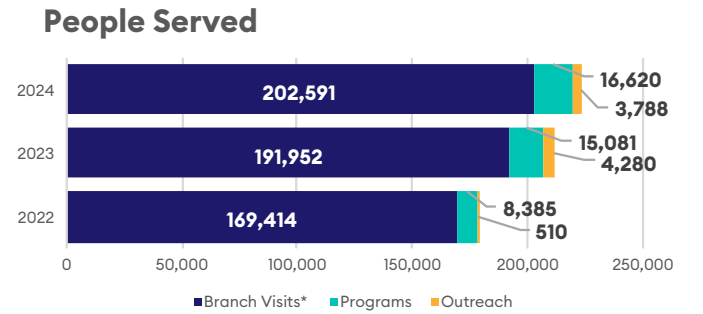
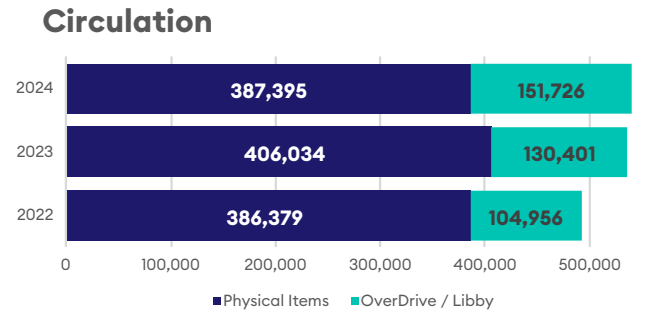


\* 2022 includes curbside visits



# Wyoming Branch Statistics

Regional Manager I: .....Anjie Christiansen  
 Regional Manager II: .....Karen Small  
 Physical Collection Size: .....65,351 (9.3% of total)  
 Building Size: .....48,950 sq ft  
 Public Computers: .....19  
 Staff: .....16.2 FTEs  
 Open Hours: .....62 hrs/wk



\* 2022 includes curbside visits

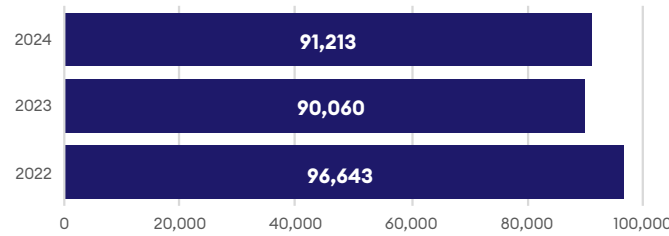


# Talking Book and Braille Center

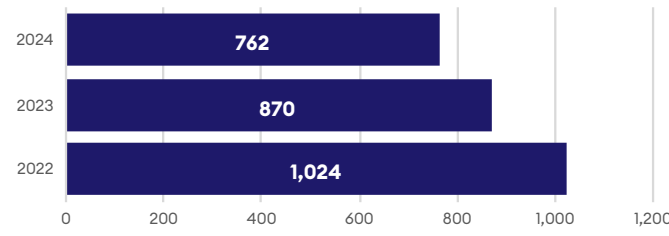
Accessibility and Inclusion Specialist:  
Shelley Roossien

The Talking Book & Braille Center (TBBC) is a national program that provides accessible reading material to anyone who cannot read standard print because of a visual or physical impairment. Kent District Library's TBBC serves Kent, Ionia and Montcalm counties under the direction of the Bureau of Services for Blind Persons Braille & Talking Book Library. In addition to providing Braille and audio materials (including audiobooks, described movies and audio magazines) to TBBC patrons, KDL has a suite of adaptive technology that includes a CCTV, a Braille embosser, a text-to-speech scanner and an accessible computer equipped with a large print keyboard, screen reading and Braille translation software packages.

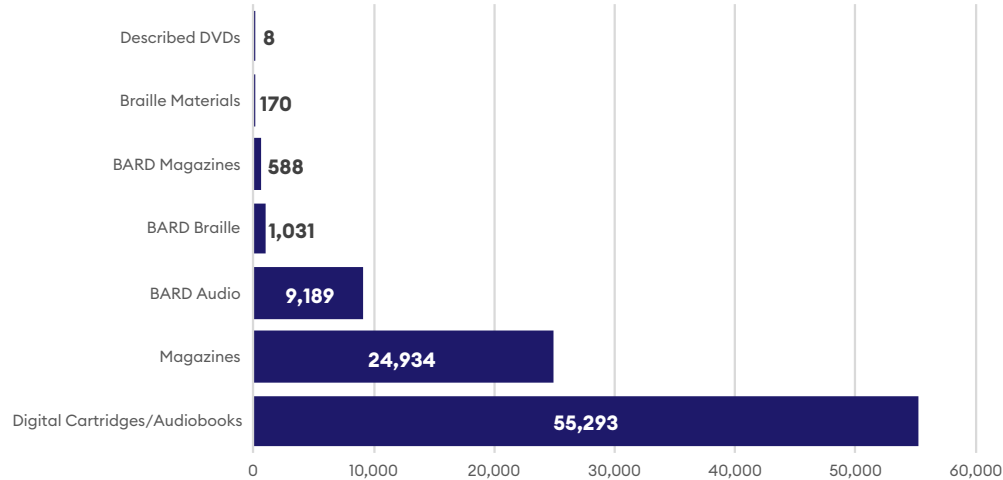
**Circulation**



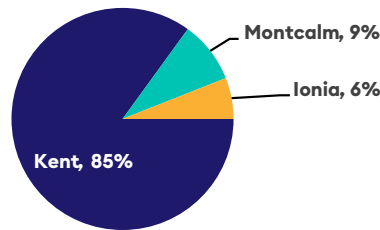
**Active Borrowers**



**Circulation by Item Type**

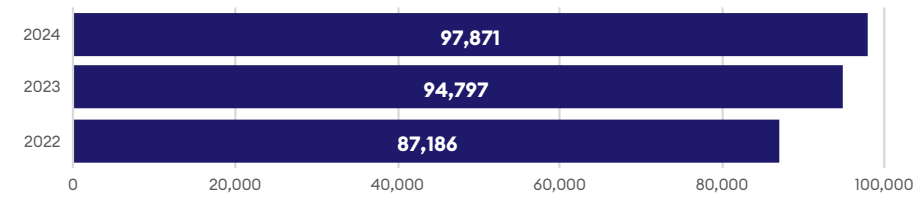


**Borrowers by County**

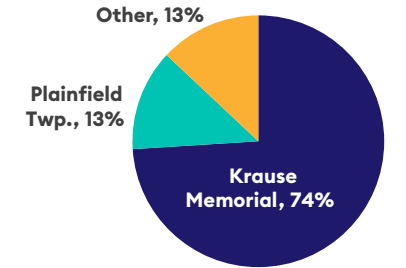


# Municipalities in the Kent District Service Area

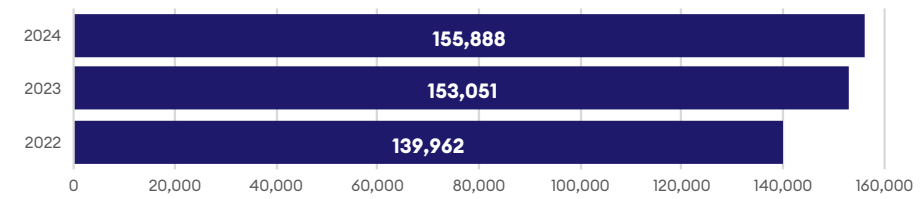
**Circulation by Algoma Township Residents**



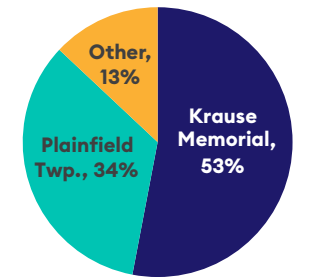
**Preferred KDL Location**



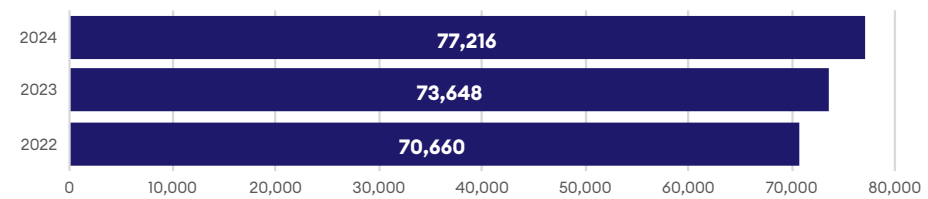
**Circulation by Cannon Township Residents**



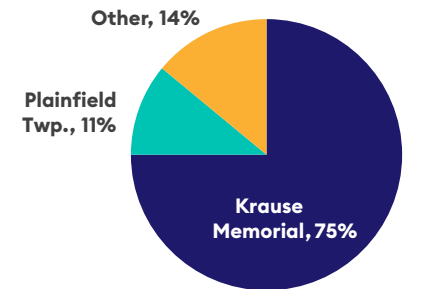
**Preferred KDL Location**



**Circulation by Courtland Township Residents**



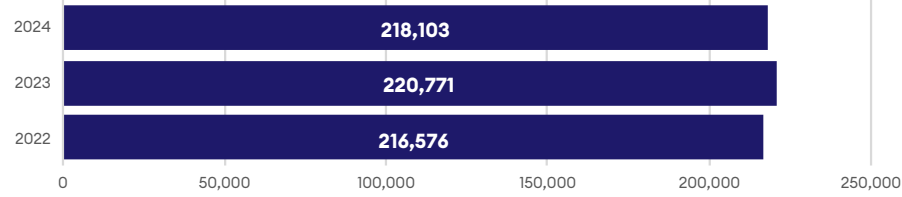
**Preferred KDL Location**



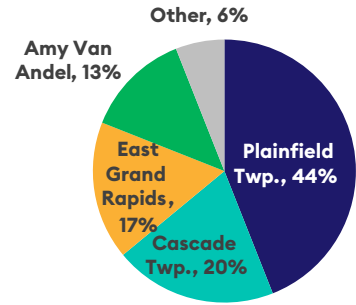


# Municipalities in the Kent District Service Area

### Circulation by Grand Rapids Township Residents

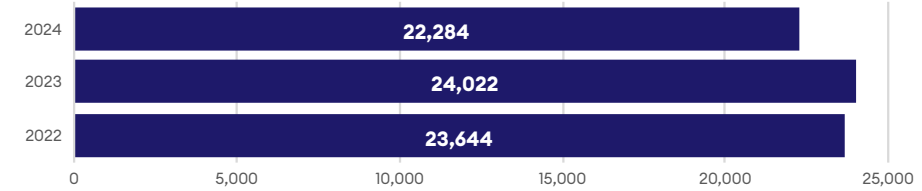


### Preferred KDL Location

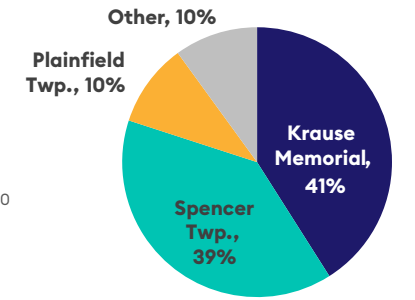


# Municipalities in the Kent District Service Area

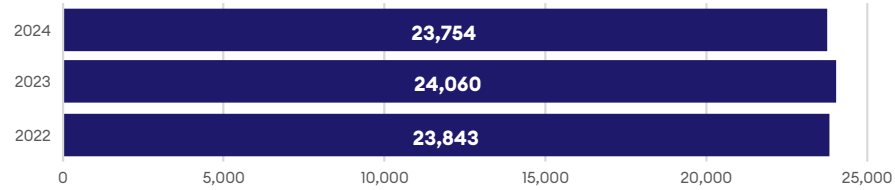
### Circulation by Oakfield Township Residents



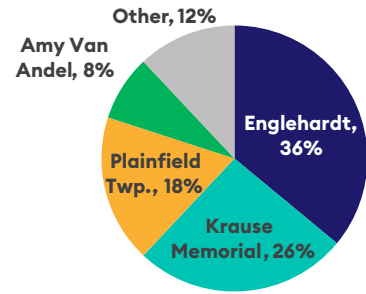
### Preferred KDL Location



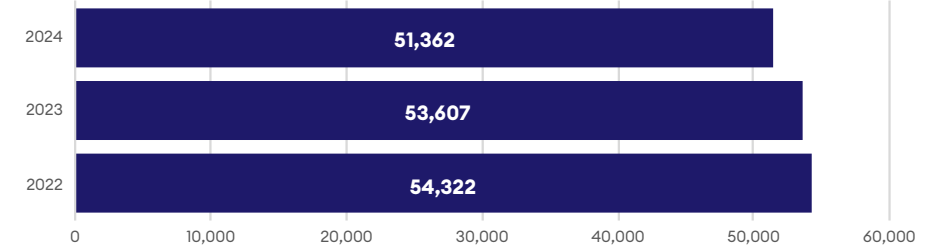
### Circulation by Grattan Township Residents



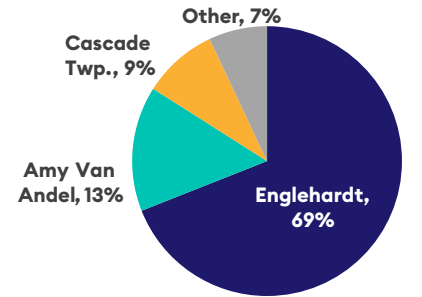
### Preferred KDL Location



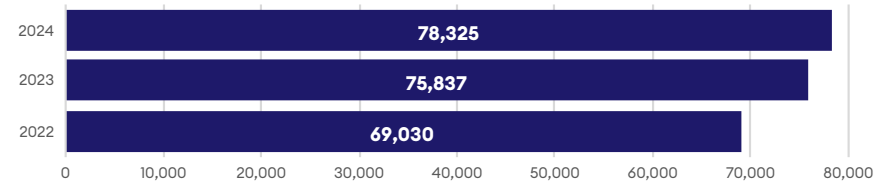
### Circulation by Vergennes Township Residents



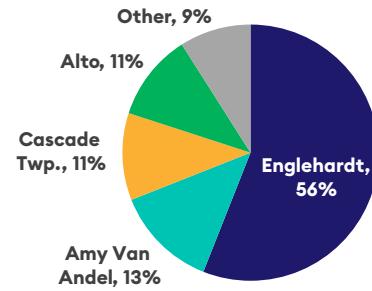
### Preferred KDL Location



### Circulation by Lowell Township Residents

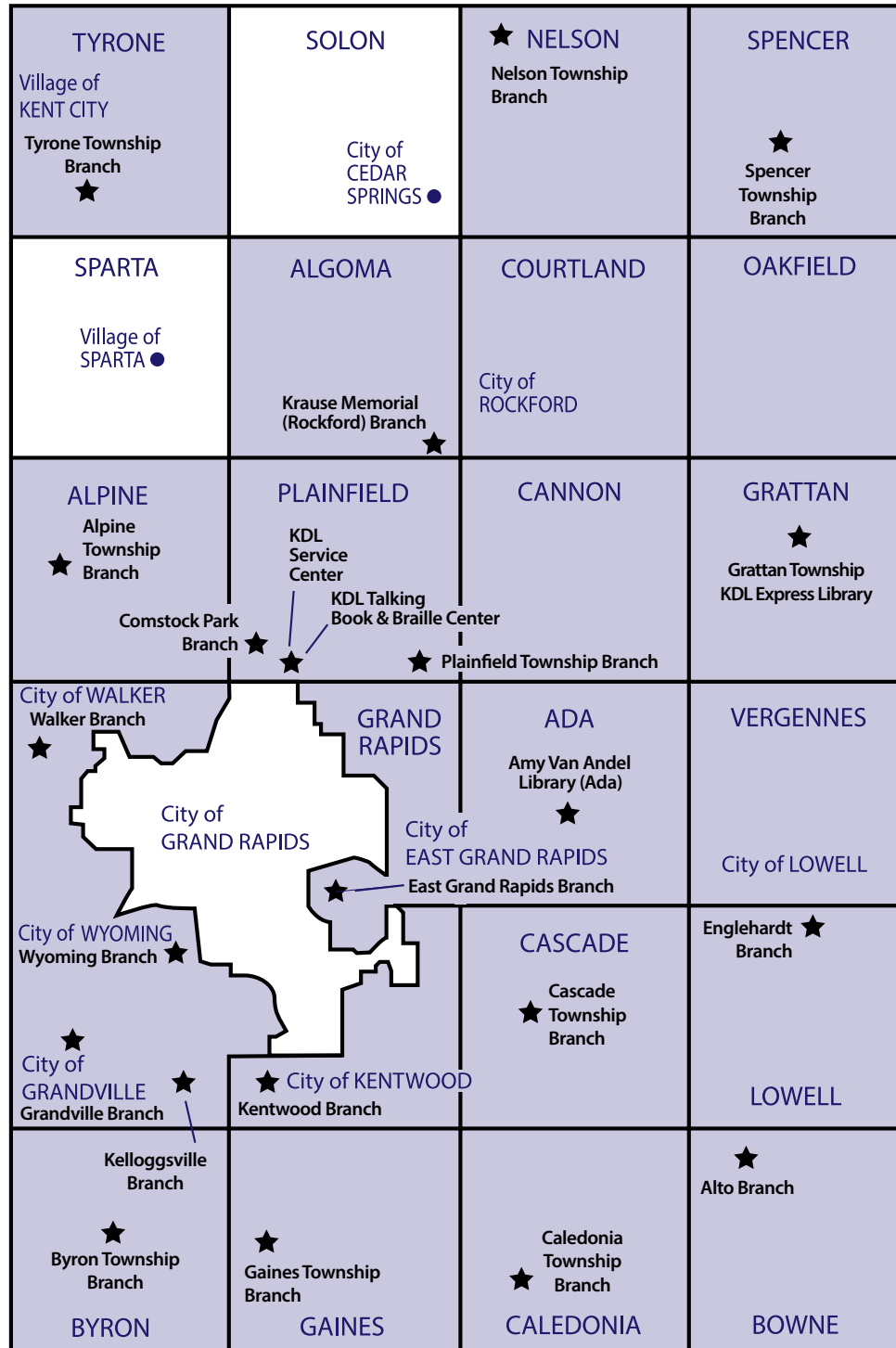


### Preferred KDL Location



# Kent District Library Service Area

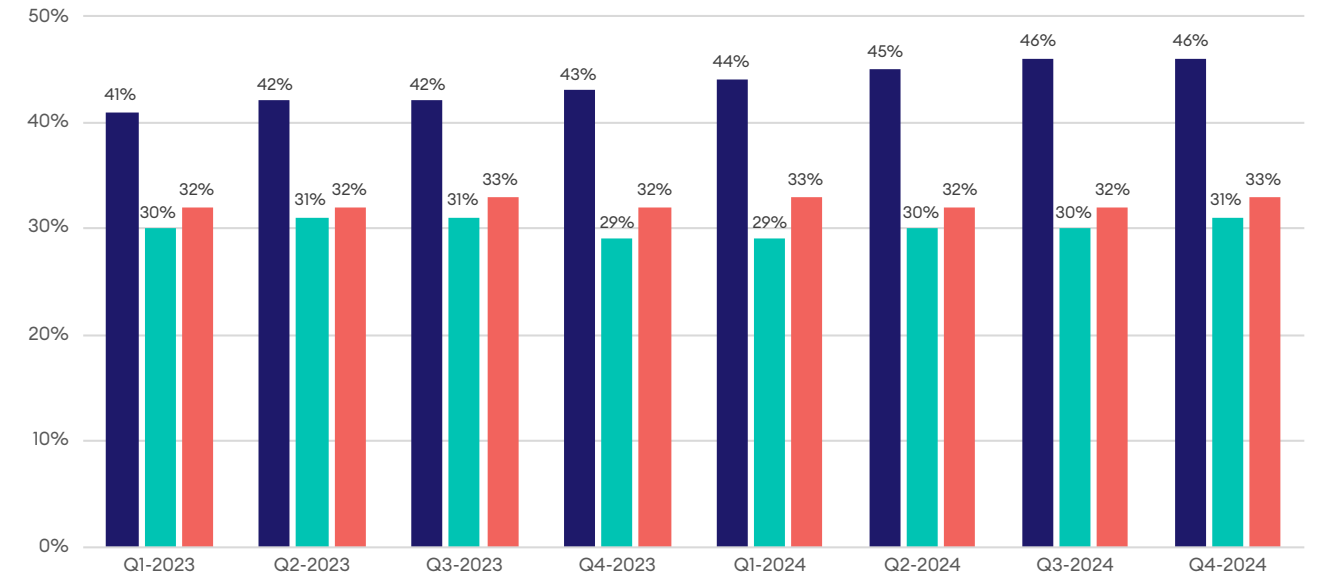
The KDL service area includes all of Kent County except for the City of Grand Rapids, City of Cedar Springs, Solon Township, Sparta Township, the Village of Sparta and the portion of Bowne and Caledonia Townships within the Thornapple Kellogg school district.



## Peer Comparison – National (2023-2024 OrangeBoy Savannah Data)

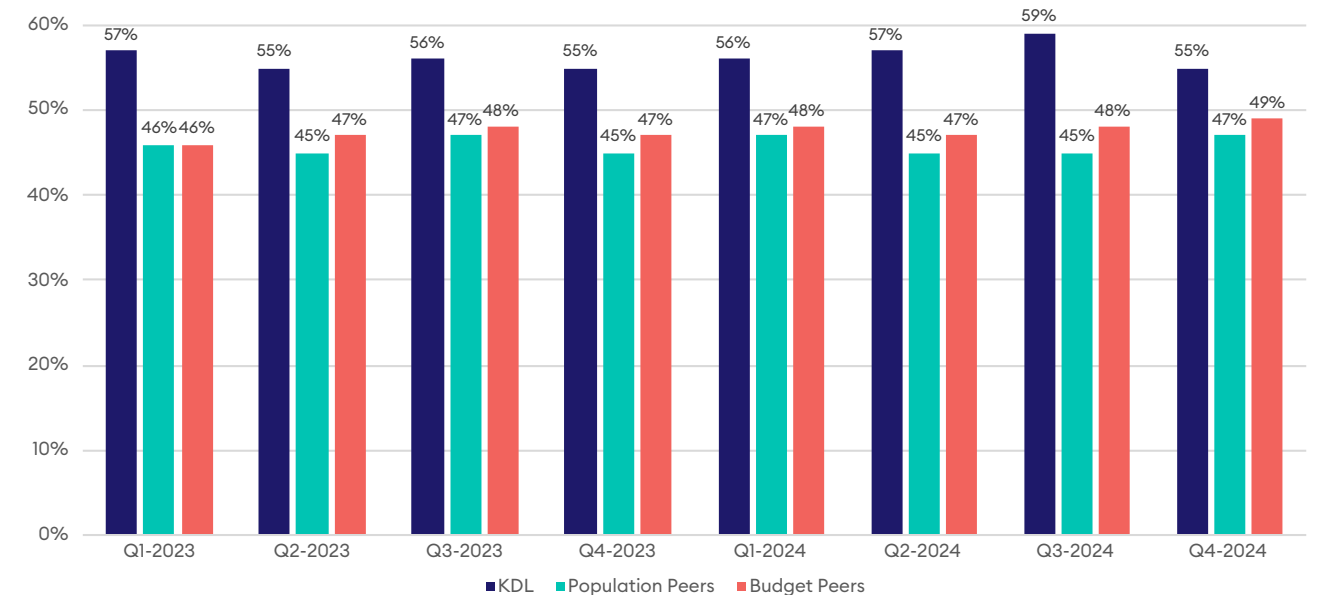
### Market Share:

Households in the library's service area with library cards that have been used within the past 12 months.



### New Cardholder Retention:

New library cards that remain active after the first year of being issued.



## Peer Comparison – National (2022 Institute of Museum and Library Services data)

Kent District Library ranks in the top 3 for program attendance, library visits, and physical and electronic circulation per capita compared to population and budget peer libraries.

Library	City	ST	Population of Legal Service Area	Total Operating Expenditures (millions)	Per Capita Data								
					Operating Expenditures	Physical Circulation	Circulation of Electronic Material	Library Visits	Program Attendance	Public Internet Users	Wi-Fi Sessions	Books	Collection Expense
<b>Kent District Library</b>	<b>Comstock Park</b>	<b>MI</b>	<b>439,194</b>	<b>\$27.1</b>	<b>\$62</b>	<b>11.2</b>	<b>3.3</b>	<b>3.4</b>	<b>0.4</b>	<b>0.2</b>	<b>1.7</b>	<b>1.3</b>	<b>\$10</b>
<b>Population (+/- 25,000)</b>			<b>KDL Rank &gt;</b>	<b>7th</b>	<b>7th</b>	<b>2nd</b>	<b>3rd</b>	<b>3rd</b>	<b>1st</b>	<b>8th</b>	<b>4th</b>	<b>11th</b>	<b>5th</b>
Long Beach Public Library	Long Beach	CA	460,682	\$17.3	\$38	1.6	0.6	1.3	0.0	0.1	0.2	1.4	\$3
Pinal County Library District	Florence	AZ	453,924	\$2.2	\$5	0.4	0.1	0.1	0.0	0.0	0.0	0.1	\$1
Virginia Beach Public Library	Virginia Beach	VA	452,643	\$18.4	\$41	3.8	0.8	1.7	0.1	0.1	0.0	0.9	\$5
Dayton Metro Library	Dayton	OH	452,238	\$36.3	\$80	6.5	9.5	3.3	0.1	0.6	1.6	1.7	\$11
East Baton Rouge Parish Library	Baton Rouge	LA	450,544	\$44.5	\$99	3.3	2.4	3.4	0.2	0.6	2.1	2.7	\$11
Oakland Public Library	Oakland	CA	447,938	\$40.9	\$91	5.0	1.8	2.2	0.1	0.2	0.1	2.2	\$6
Santa Clara County Library	Campbell	CA	447,541	\$55.9	\$125	17.5	6.0	3.3	0.2	0.3	1.7	3.3	\$19
Dakota County Library	Eagan	MN	442,038	\$14.3	\$32	8.9	2.7	2.6	0.1	0.3	1.1	1.3	\$5
Sarasota County Public Libraries	Sarasota	FL	441,508	\$13.2	\$30	4.3	1.2	2.8	0.1	0.2	0.4	1.9	\$3
Greensboro Public Library	Greensboro	NC	430,004	\$9.8	\$23	2.4	1.7	1.8	0.1	0.2	0.0	1.2	\$2
Toledo-Lucas County Public Library	Toledo	OH	428,505	\$40.7	\$95	6.1	3.2	4.0	0.2	0.8	2.5	2.9	\$11
Live Oak Public Libraries	Savannah	GA	427,095	\$11.3	\$26	1.6	0.3	1.2	0.1	0.2	1.1	1.0	\$2
Jefferson Parish Library	Metairie	LA	425,884	\$20.1	\$47	2.0	0.6	2.3	0.1	0.3	0.7	1.6	\$6
Monmouth County Library	Manalapan	NJ	425,110	\$14.5	\$34	4.2	1.3	1.6	0.1	0.1	0.2	3.4	\$5
Solano County Library	Fairfield	CA	420,585	\$22.4	\$53	3.6	0.8	1.3	0.1	0.2	0.1	0.8	\$4
Richland County Public Library	Columbia	SC	416,147	\$33.5	\$80	3.8	3.2	2.0	0.2	0.5	0.3	1.5	\$9
<b>Budget (+/- \$1,000,000)</b>			<b>KDL Rank &gt;</b>	<b>5th</b>	<b>5th</b>	<b>3rd</b>	<b>2nd</b>	<b>2nd</b>	<b>2nd</b>	<b>5th</b>	<b>2nd</b>	<b>6th</b>	<b>2nd</b>
Charleston County Public Library System	Charleston	SC	408,235	\$28.0	\$69	3.8	2.6	2.0	0.1	0.3	0.4	1.6	\$9
Akron-Summit County Public Library	Akron	OH	381,648	\$27.7	\$73	9.1	1.9	3.3	0.3	0.4	0.7	2.0	\$10
Fulton County Library System	Atlanta	GA	1,105,574	\$27.7	\$25	2.1	1.2	1.6	0.1	0.4	0.0	1.1	\$3
Detroit Public Library	Detroit	MI	639,111	\$27.5	\$43	0.1	0.3	0.2	0.0	0.1	0.1	3.7	\$2
Wake County Public Libraries	Raleigh	NC	1,150,722	\$27.1	\$24	6.7	1.8	1.7	0.1	0.1	0.2	1.5	\$4
Howard County Library System	Ellicott City	MD	325,690	\$26.4	\$81	12.6	2.6	3.2	0.5	1.0	0.4	2.2	\$5
Douglas County Libraries	Castle Rock	CO	369,287	\$26.1	\$71	11.3	4.2	3.6	0.4	0.2	1.9	1.1	\$11

## State Comparison (2022-2023 Michigan Public Library Statistics for 12 largest libraries)

Library	Physical Collection Turnover*	Number of Registered Borrowers	% of Operating Expenditures On Materials	Total Annual Visits	Physical Circulation	Circulation of Electronic Materials	Total Operating Expenditures	Total Operating Income	Total Program Attendance (in-person and virtual)	Public PC Sessions	Wi-Fi Sessions
<b>Kent District Library</b>	<b>7.3</b>	<b>128,241</b>	<b>16.0%</b>	<b>1,959,251</b>	<b>5,054,032</b>	<b>1,680,078</b>	<b>\$28,413,362</b>	<b>\$28,194,652</b>	<b>294,307</b>	<b>145,995</b>	<b>913,532</b>
<b>KDL Michigan Ranking &gt;</b>		<b>2nd</b>	<b>3rd</b>	<b>2nd</b>	<b>1st</b>	<b>1st</b>	<b>2nd</b>	<b>2nd</b>	<b>1st</b>	<b>1st</b>	<b>1st</b>
Ann Arbor District Library	9.9	58,971	10.2%	1,252,762	4,762,804	706,862	\$16,393,566	\$19,851,776	90,932	64,296	511,000
Capital Area District Libraries	2.9	90,474	15.2%	675,466	1,517,696	646,122	\$12,558,702	\$12,882,202	47,759	78,028	63,200
Clinton-Macomb Public Library	3.4	157,867	15.5%	351,327	1,253,031	178,901	\$6,609,559	\$9,130,313	51,551	38,389	65,964
Detroit Public Library	0.1	131,711	2.7%	259,414	145,660	200,357	\$35,529,371	\$37,859,591	75,787	82,616	45,656
Genesee District Library	1.2	117,869	18.0%	527,996	643,752	437,016	\$9,026,508	\$10,396,800	61,496	71,676	36,392
Grand Rapids Public Library	0.9	44,577	12.9%	423,829	770,950	528,421	\$12,185,582	\$13,211,515	20,564	73,647	165,982
Jackson District Library	3.0	49,353	13.3%	347,809	1,208,515	226,776	\$8,939,720	\$9,856,086	38,258	41,754	39,213
Monroe County Library System	2.1	18,124	9.8%	399,048	625,185	161,915	\$7,615,537	\$7,967,736	144,078	45,898	31,827
Saint Clair County Library System	1.2	49,694	11.5%	223,314	526,070	151,072	\$4,892,751	\$5,414,984	14,137	25,956	14,704
Sterling Heights Public Library	1.8	63,861	10.6%	162,525	345,773	112,027	\$2,872,608	\$2,872,609	12,321	27,675	27,675
Warren Public Library	1.7	58,644	10.8%	194,838	506,720	42,635	\$4,919,653	\$5,974,110	20,600	22,848	99,767

\*Collection turnover indicates how often items in the collection are borrowed. It's calculated by dividing the total circulation by the total number of items. Higher collection turnover indicates a more healthy and robust use of the collection.



Kent  
District  
Library



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